



**CITY of**  
**Waterville**  
M A I N E  
**Annual Report**



**Fiscal Year**  
**2019-2020**









# This Annual Report is Dedicated to Joan Phillips-Sandy

The city's 2019-2020 Annual Report is dedicated to long-time Waterville resident, Joan Phillips-Sandy.

Joan Phillips-Sandy was the founding director of the annual Maine International Film Festival (MIFF), which was first held in July of 1998. Joan served as the festival's director for 5 years. During that time, she worked with staff, volunteers, sponsors, and other community stakeholders to build a strong foundation for what is now widely regarded as one of Waterville's most important cultural events. In her letter from MIFF's first program guide, Joan outlined her goals for the festival: "It is my hope that MIFF will become the gathering place for Maine's film community, helping filmmakers and audiences connect in ways they never have before. The festival is also a means for film lovers to meet nationally and internationally known filmmakers, and to see movies they would otherwise never get a chance to see." Over twenty years later, this vision and community impact live on.

Joan Phillips Sandy has been a member of the Waterville community for many, many years. She has contributed her time and talents to make this city a place where families want to live. As an elected member of the Board of Education for the past 22 years, Joan has shared her expertise, her convictions, her beliefs, and her lifetime experiences to ensure that all children who live in Waterville get the best education that the Board can provide.

Besides her School Board commitment, Joan is currently a volunteer on four school committees that make a direct impact on the kids and staff of Waterville. Some of these committees meet once a month for a minimum of one hour. Joan not only attends each meeting but takes additional time away from her family and her work to do research and check to make sure that all "ducks are in a row" before she offers advice and opinions on specific issues that have a direct impact on both staff and students.

Joan currently serves on the School Board Policy Committee, the Negotiations Committee, Curriculum Committee, and the Schedule C Committee. In the past she has also served on the At-Risk Committee.

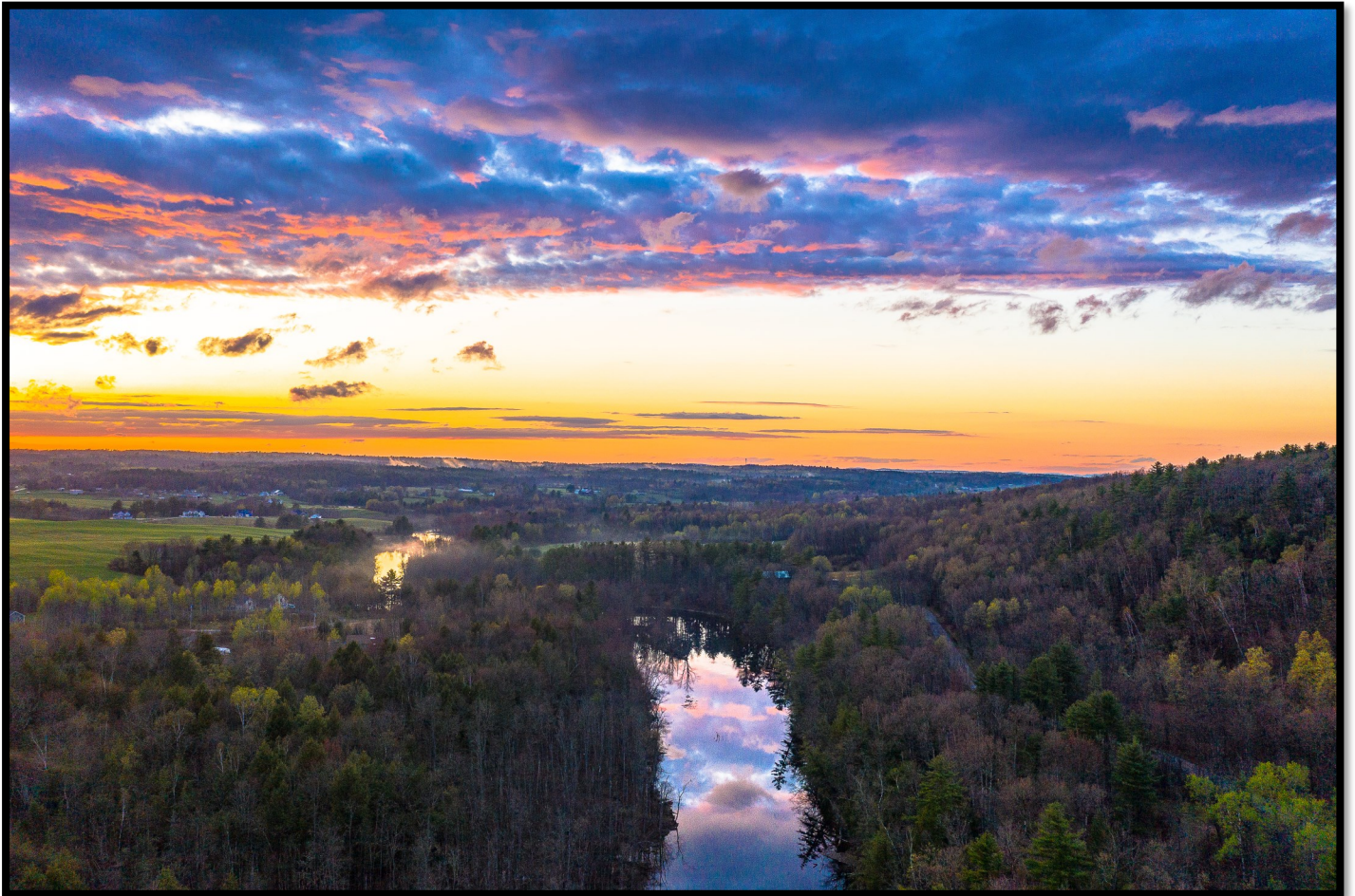
Joan has also taken personal and professional time to attend the Waterville Public School's Leadership Retreat. Besides district leadership teams, School Board members, City Council members, and community members are invited each year to participate, listen, and learn in this two-day event. Joan has attended every retreat, except for one, in the past 22 years, and she missed that one only because she was out of state.

Superintendent of Schools, Eric Haley said, "From my own personal experiences with Joan, she is absolutely and truly dedicated to the staff and children of Waterville. Time and time again I have witnessed Joan question and challenge directives that have come from the State and federal Governments. She has positioned herself to have the ability to make sure that decisions and policies that are made are in the very best interests of the teachers and children of Waterville."

As Jim Collins wrote in his book, *Good to Great*, organizations need to get the right people on the bus to be successful. Having Joan on the Waterville bus is one reason why the Waterville Public Schools have been so successful.

The city is fortunate to have been the recipient of Joan's dedicated service to our citizens. We are pleased to dedicate this report in Joan's honor, as a small token of thanks for her contributions to our city.







# Table of Contents

## **City Government**

---

Waterville City Council .....	pg. 8
Administration: City Manager's Report .....	pg. 9

## **City Services/Departments**

---

City Services Directory .....	pg. 12
Assessing .....	pg. 14
Clerk's Office .....	pg. 16
Economic & Community Development .....	pg. 21
City Planning .....	pg. 22
Code Enforcement .....	pg. 24
City Engineer .....	pg. 26
Emergency Services	
Fire & Rescue .....	pg. 30
Police Department .....	pg. 36
Employment Information	
Human Resources (H.R.) .....	pg. 40
City Employees & Recognitions .....	pg. 41
Finance Department .....	pg. 42
Health & Welfare/General Assistance .....	pg. 48
Library Services .....	pg. 50
Parks and Recreation .....	pg. 60
Pine Grove Cemetery .....	pg. 66
Public Works .....	pg. 67
Robert LaFleur Airport .....	pg. 74
Technology (I.T.) & Janitorial .....	pg. 76
Schools .....	pg. 77

## **Legislative Reports**

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Waterville's Legislative Delegation .....	pg. 80
Message from Senator Collins .....	pg. 81
Message from Senator King .....	pg. 82
Message from Congresswoman Pingree .....	pg. 83
Message from Representative White .....	pg. 84
Message from Representative Madigan .....	pg. 84
Message from Senator Cyrway .....	pg. 85
Message from Governor Mills .....	pg. 86

## **Helpful Community Info**

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Helpful Info .....	pg. 90
Frequently Requested Phone Numbers .....	pg. 92



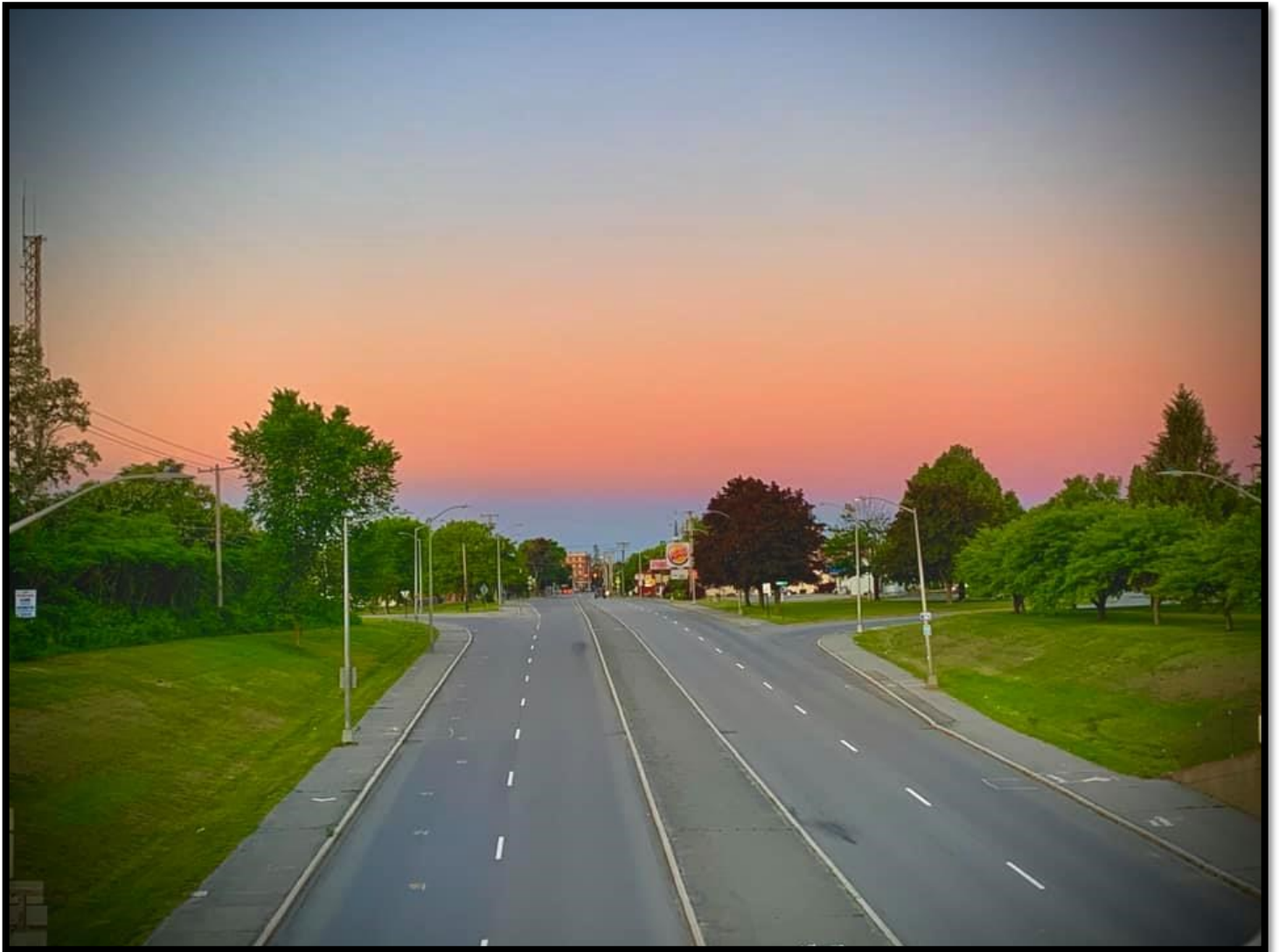


Photo taken by Dispatcher Blaisdell



# City Government



# Waterville City Council



Michael Morris  
Ward 1



Flavia Oliveira  
Ward 2

Waterville has a Council-Manager form of government. This means that the City Manager is the chief executive officer of the City who reports to the Council.

The City Council is the governing board of the City of Waterville and is made up of seven (7) members. The Council's duties and powers are set forth in Article IV of the [City Charter](#).

City Council meetings take place on the 1st and 3rd Tuesdays of each month at 7:00PM in the Chace Community Forum of the Bill and Joan Alford Main Street Commons at 150 Main Street, though they have been held online and at the Mid-Maine Technical Center during the COVID-19 pandemic. Special council meetings may be held through-out the year on an as-needed basis.



Margaret Smith  
Ward 3



Sydney Mayhew  
Ward 4



Rick Foss  
Ward 5



Claude Francke  
Ward 6

Contact information,  
as well as meeting agendas  
and minutes, can be viewed  
on our website at:

[waterville-me.gov/council](http://waterville-me.gov/council)



Erik Thomas  
Ward 7







# Administration:

## A Report From the City Manager

### CONTACT

#### ADMINISTRATION:

#### HOURS:

MONDAY-FRIDAY, 8AM-5PM\*

#### ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4204

#### EMAIL:

[info@waterville-me.gov](mailto:info@waterville-me.gov)

#### WEBSITE:

[waterville-me.gov/  
administrationoffice](http://waterville-me.gov/administrationoffice)

#### \*NOTE:

The mayor is available  
by appointment only.

Sarah and I are pleased to submit this annual report from the Administration office. The Office of Administration includes the Mayor, City Manager and the Executive Assistant. Sarah, the Executive Assistant, acts as a liaison for interactions with the public, press, business leaders and others who wish to speak or meet with the Mayor and/or City Manager. She also assists the City Solicitor, as needed, and is responsible for providing information to City employees, the City Council, and the public via email, the website and social media. We are fortunate to have hired Sarah Bowen in November 2017 to fill this position.

The City of Waterville operates under a Council-Manager form of government. The City Manager is the chief administrative officer of the City, responsible to the City Council for the management of all City affairs as provided for in the City Charter. The Manager, working with individual department directors, is also responsible for the performance of all City departments.

I am happy to report that the City has experienced new growth and improvements in public facilities on a scale unlike anything seen in the past 50 years.

We have a brand-new interchange off I-95 on Trafton Road and a major manufacturing facility has become one of the fastest growing companies in the State going from 14 employees in 2016 to 230 today. Investments in the Downtown, fueled primarily by Colby College, approach \$100 million and present some exciting changes. A new multi-purpose, residential building (Alfond Commons) and a new hotel will forever change the character of Main Street. Changes will also follow from an \$11 million project to convert Main Street to 2-way traffic and improve pedestrian accessibility and make other safety improvements.

There is a new \$25 million building on Main Street (Alfond Commons) and 200 additional people living in the downtown. Stores and new restaurants are opening up in anticipation of that!

The RiverWalk project recently completed at Head of Falls has provided Waterville residents and visitors alike with a return to the Kennebec River – a section of the City that has been neglected for almost 50 years. It also compliments the revitalization currently going on in the downtown.

Recreational improvements have certainly helped to increase the excitement about living in Waterville. Quarry Road Recreation Area is now recognized as a major recreation resource of incredible value to the Central Maine area. The Purnell ball field on Matthews Ave with a new turf field offers youngsters in our area with incredible opportunities.

I have had the pleasure to serve as City Manager for the last 16 years and would like to express my sincere gratitude for the support the administration has received from our Council and our taxpayers during that time. I would also like to thank all City employees for their hard work and dedication to this community. Finally, a special thank you goes out to individuals who volunteer their time by serving on City boards and committees; their service to the City is greatly appreciated. I look forward to continuing to work with all of you until my retirement on December 31, 2020. ☐







# City Services/Departments

# About the City:

## City Services Directory



COMMUNITY DEVELOPMENT	EMPLOYMENT INFORMATION	LIBRARY SERVICES
<p>Physical: 93 Main Street, 3rd Floor Office/Mailing: City Hall, 1 Common Street <i>Planning, Floodplains and Zoning</i> <b>Ann Beverage, City Planner</b> Phone: (207) 680.4230 <a href="http://waterville-me.gov/planning">waterville-me.gov/planning</a></p> <p><i>Building Permits, Code Enforcement and Inspections</i> <b>Dan Bradstreet, Code Enforcement</b> Phone: (207) 680.4231 <a href="http://waterville-me.gov/codes">waterville-me.gov/codes</a></p> <p><i>City Projects and Engineering</i> <b>Andrew McPherson City/Project Engineer</b> Phone: (207) 680.4232 <a href="http://waterville-me.gov/engineer">waterville-me.gov/engineer</a></p>	<p><i>City job openings and applications; employee benefits &amp; contracts; union information</i> <b>Human Resources</b> 6 Wentworth Court Phone: (207) 680.4215 <a href="http://waterville-me.gov/humanresources">waterville-me.gov/humanresources</a></p>	<p><i>Children/teen programs &amp; services; books, movies and audio/music available on-site and online; research &amp; genealogy; member services, Career Center and free classes/workshops</i>  <b>Waterville Public Library</b> 73 Elm Street Phone: (207) 872.5433 <a href="http://watervillelibrary.org">watervillelibrary.org</a>  <a href="https://facebook.com/watervillelibrary">facebook.com/watervillelibrary</a></p>
EMERGENCY SERVICES/PUBLIC SAFETY	FINANCIAL & MOTOR VEHICLE SERVICES	LICENSING, VITAL RECORDS & VOTING/ELECTIONS
<p><b>In an emergency call: 9-1-1</b></p>  <b>Waterville Fire - Rescue</b> <i>Fire prevention and suppression; inspections; hazardous materials; burn permits; emergency medical services</i> 7 College Avenue Phone: (207) 680.4735 <a href="http://waterville-me.gov/fire">waterville-me.gov/fire</a>  <a href="https://facebook.com/watervillefire">facebook.com/watervillefire</a>	<p><i>Accounts payable and receivable; City budgets &amp; audits; employee payroll; real estate and personal property taxes Motor vehicle, boat and snowmobile registrations; excise and title information, parking ticket payments</i> <b>Finance Department</b> City Hall, 1 Common Street Phone: (207) 680.4248 <a href="http://waterville-me.gov/finance">waterville-me.gov/finance</a></p>	<p><i>Marriage licenses; Business licenses; Hunting/Fishing licenses; Dog licenses; City Council records</i> <i>Genealogy; birth &amp; death certificates; voter registration, voter list; petitions; election info; subcommittee info</i> <b>City Clerk's Department</b> City Hall, 1 Common Street Phone: (207) 680.4211 <a href="http://waterville-me.gov/clerk">waterville-me.gov/clerk</a></p>
 <b>Waterville Police Department</b> <i>Crime prevention, management and reporting, accident reports, animal control, resource officers</i> 10 Colby Street Phone: (207) 680.4700 <a href="http://waterville-me.gov/police">waterville-me.gov/police</a>  <a href="https://facebook.com/waterville.police">facebook.com/waterville.police</a>	<p><b>GENERAL ASSISTANCE</b> <i>General Assistance; Heating/Housing Assistance; Support Services &amp; Resources, Child &amp; Adult Protective Services; Food Bank/Soup Kitchen Info</i> <b>Health &amp; Welfare Department</b> City Hall, 1 Common Street Phone: (207) 680.4227 <a href="http://waterville-me.gov/healthwelfare">waterville-me.gov/healthwelfare</a></p>	<p><b>PARKS, RECREATION &amp; EVENTS</b> <i>City parks, playgrounds, sports fields, trails and dog park, Pine Ridge Golf Course, Alford Municipal Pool, sports programs, special events and trips</i>  <b>Parks and Recreation</b> 6 Wentworth Court Phone: (207) 680.4744 <a href="http://waterville-me.gov/parks">waterville-me.gov/parks</a>  <a href="https://facebook.com/watervilleparksandrecreation">facebook.com/watervilleparksandrecreation</a></p>
	GOVERNMENT/ADMINISTRATION	
	<p><i>Office of the City Manager &amp; Mayor; City Council Contact information</i> <b>Office of Administration</b> City Hall, 1 Common Street Phone: (207) 680.4204 <a href="http://waterville-me.gov/administrationoffice">waterville-me.gov/administrationoffice</a>  <a href="https://facebook.com/WatervilleMEOfficial">facebook.com/WatervilleMEOfficial</a>  <a href="https://twitter.com/CityofWtvl">twitter.com/CityofWtvl</a></p>	





# About the City:

## City Services Directory

PINE GROVE CEMETARY	ROBERT LAFLEUR AIRPORT	SCHOOLS, CONTINUED
<p><i>Cemetery maps; Lot information and database; Burials</i></p> <p><b>Pine Grove Cemetery</b> Physical: Grove Street Office/Mailing: City Hall, 1 Common Street Phone: (207) 872.5303 <a href="http://waterville-me.gov/pgcemetery">waterville-me.gov/pgcemetery</a></p>	<p><i>General aviation airport serving private aircraft owners; flight lessons</i></p>  <p><b>Robert LaFleur Airport</b> 2 LaFleur Road Phone: (207) 861.8013 <a href="http://watervilleairport.org">watervilleairport.org</a> <a href="https://facebook.com/LaFleurAirport">facebook.com/LaFleurAirport</a></p>	<p><b>SCHOOLS, CONTINUED</b></p> <p><b>Mid-Maine Technical Center</b> <i>Serving area vocational students</i> 3 Brooklyn Avenue Phone: (207) 873.0102 <a href="http://midmainetech.me">midmainetech.me</a></p> <p><b>Mid-Maine Regional Adult Education</b> <i>Serving area adult students.</i> 1 Brooklyn Avenue Phone: (207) 873.5754 <a href="http://midmaine.maineadulted.org">http://midmaine.maineadulted.org</a></p> <p><b>Waterville Public Schools</b> <i>Superintendent's office</i> 25 Messalonskee Avenue Phone: (207) 873.4281 <a href="http://www.watervillek12.org">www.watervillek12.org</a></p>
PROPERTY ASSESSMENTS	SCHOOLS	TECHNOLOGY
<p><i>Tax database, tax maps; property data and plans; online property deeds; personal property, exemptions and abatements</i></p> <p><b>Assessing Department</b> City Hall, 1 Common Street Phone: (207) 680.4221 <a href="http://waterville-me.gov/assessor">waterville-me.gov/assessor</a></p>	<p><i>Pre-school, public schools, vocational education and adult education</i></p> <p><b>Educare Central Maine</b> <i>Serving children from birth to age 5</i> 58 Drummond Avenue Phone: (207) 680.7200 <a href="http://educarecentralmaine.org">educarecentralmaine.org</a></p> <p><b>George J. Mitchell School</b> <i>Serving students from Pre K to Grade 3</i> 58 Drummond Avenue Phone: (207) 873.0695 <a href="http://gims.aos92.org">http://gims.aos92.org</a></p> <p><b>Albert S. Hall School</b> <i>Serving students in Grades 4 &amp; 5</i> 27 Pleasant Street Phone: (207) 872.8071 <a href="http://ashs.aos92.org">http://ashs.aos92.org</a></p> <p><b>Waterville Jr. High School</b> <i>Serving students from Grades 6-8</i> 100 West River Road Phone: (207) 873.2144 <a href="http://wjhs.aos92.org">http://wjhs.aos92.org</a></p> <p><b>Waterville Sr. High School</b> <i>Serving students from Grades 9-12</i> 1 Brooklyn Avenue Phone: (207) 873.2751 <a href="http://wshs.aos92.org">http://wshs.aos92.org</a></p>	<p><i>Technology management and administration for Waterville and area communities</i></p> <p><b>I.T. Department</b> City Hall, 1 Common Street Phone: (207) 680.4721 <a href="http://waterville-me.gov/technology">waterville-me.gov/technology</a></p>
ROADS & SIDEWALKS, TRASH & RECYCLING		
<p><i>Road and sidewalk maintenance and plowing; Street signs and traffic lights</i></p>  <p><i>Refuse and recycling collection, seasonal yard waste drop off, household hazardous waste disposal events</i></p>  <p><b>Public Works Department</b> 6 Wentworth Court Phone: (207) 680.4744 <a href="http://waterville-me.gov/publicworks">waterville-me.gov/publicworks</a></p>		



# Assessing

## STAFF:

Paul Castonguay, Assessor

Allison Brochu, Executive Assistant

### CONTACT ASSESSING:

#### HOURS:

MONDAY-FRIDAY

8AM-5PM

#### ADDRESS:

CITY HALL, 1 COMMON ST.

WATERVILLE, ME 04901

PHONE: 680-4221

#### EMAIL:

[abrochu@waterville-me.gov](mailto:abrochu@waterville-me.gov)

#### WEBSITE:

[www.waterville-me.gov/  
assessor](http://www.waterville-me.gov/assessor)

The primary mission of the Assessing Department is: "The discovery, listing, valuation and defense of all properties within the jurisdiction in accordance with Maine law." Assessing staff constantly monitors the real estate sales market to ensure that assessed values accurately reflect market-place activity.

The implementation of a citywide revaluation in 2016 means that we currently have our assessments at 100% of market value. This is good information for taxpayers because accurate assessments are easier to understand and evaluate for fairness.

Often, we are asked to define the standard of fairness for determining assessed value. The standard is universal to the State of Maine and is found in the Maine Constitution at Article 9 Section 8. It reads: "All taxes upon real and personal estate, assessed by authority of this State shall be apportioned and assessed equally according to the just value thereof."

The highest priority in determining fairness is whether similar properties are assessed similarly. For example, rarely will two properties have the exact same value. However, if two properties are similar, then their values should be closely related and vary only by their differences. If each property is assessed in this manner, then we have achieved equity. The next priority is just value. The definition of just value is more elusive. Generally, just value is meant to reflect the true value of a property, not just market price. There are many instances when the price of an item does not represent the value of an item. The staff in the Assessing Department makes every attempt to accurately interpret and apply relevant information to deliver a fair and equitable assessment service.

### REMINDERS:

Homestead and veterans exemption applications need to be in before April 1st of each year. Contact the Assessing Department to see if you already have such an exemption for your property. These exemptions apply to your primary residence only and are effective permanently for the property, while under your ownership, once they are approved.

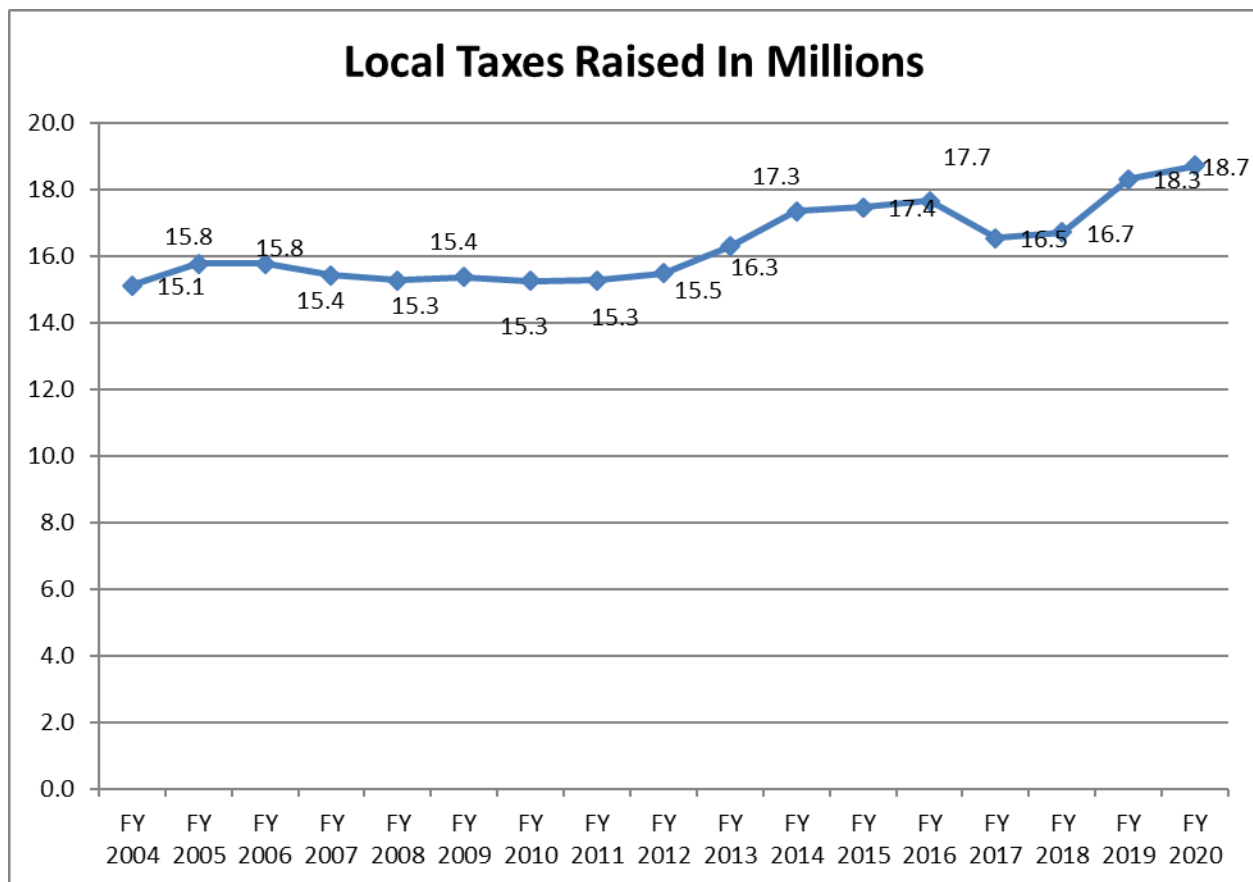


One service provided by this office is the notification to new property owners the assessed valuations of their newly acquired property in addition to other services. Through this contact using a “sales qualification questionnaire” we obtain information concerning the recent sale to determine any factors that may have affected the sales price. The sales data collected through this method offers the statistical information necessary for ongoing accuracy.

Certain partial exemptions are available based on varying criteria. Applications for the homestead, veteran's or veteran's widow exemptions are available in our office and also on our website. The BETR (Business Equipment Tax Reimbursement) forms, for personal property taxpayers with eligible equipment, are also available.

Modern technology allows for the ability to update the valuations of different property types and/or locations records globally, based on market trends. In addition, building permits that are issued by the Code Enforcement office are monitored and adjustments made to reflect improvements to individual property valuations as required.

It is our pleasure to work with the residents of Waterville. We thank you for your cooperation and look forward to providing enhanced services in the future.





# City Clerks Office

## STAFF:

Patti Dubois, City Clerk

Sarah Cross, Deputy City Clerk

Mary Fortier, Administrative Clerk

## CONTACT CITY CLERKS OFFICE

### HOURS:

MONDAY-FRIDAY  
8am-5pm

### ADDRESS:

CITY HALL, 1 COMMON ST.  
WATERVILLE, ME 04901

PHONE: 680-4211

### EMAIL:

[pdubois@waterville-me.gov](mailto:pdubois@waterville-me.gov)

### WEBSITE:

[www.waterville-me.gov/clerk/](http://www.waterville-me.gov/clerk/)

## Overview:

All facets of the City Clerk's office and all city departments have been impacted by the Coronavirus (COVID-19) outbreak. This virus swept through the state beginning with the first diagnosed case in Maine on March 13, 2020 and eventually led to the closing of City Hall for in-person transactions from April 30, 2019 though June 1, 2020. During this time, staff have had to rethink all of our functions and have adapted to quickly changing recommendations that have been handed down by the Governor's office regarding social distancing requirements, use of personal protective equipment and gathering limits within city facilities. Due to the pandemic, revenues normally collected in the late spring/early summer were down drastically but were mostly offset with new revenues that were collected through licensing of newly regulated marijuana facilities. Overall, the spring of 2020 has tested the resiliency and patience of staff and citizens alike. A heartfelt thank you goes out to all city staff for their dedication and flexibility during a very difficult period.

## Personnel:

Patti Dubois continues to serve as Waterville's City Clerk. Ms. Dubois has maintained her Certified Clerk of Maine designation, and her Master Municipal Clerk designation through the International Institute of Municipal Clerks Association. Dubois serves as a peer instructor for the Maine Town and City Clerk's Association, and as Chair of the Elections Working Group and the On-Demand Training Committee, and is a member of the Awards Committee and Legislative Policy Committee.

Sarah Cross was awarded her Certified Clerk of Maine designation in September 2019 by taking several classes offered by the Maine Town and City Clerks' Association. Ms. Cross attended Year 2 of the New England Municipal Clerks' Institute held at Plymouth State College in Plymouth, NH through scholarship funding from the Maine Town & City Clerk's Association and the New England Association of City & town Clerks.

Mary Fortier's position is shared with the Finance Department. Mary has attended several classes offered from the Maine Town & City Clerks' Association to broaden her understanding of the functions of the City Clerks' office and administration of voter registration.



## Elections:

The polling location at Thomas College was used for the November 5, 2019 Special & Regular Municipal Election and the State Referendum Election. We continue to work with the staff at the college to minimize disruptions to their students and streamline the flow of traffic. Our sincere gratitude goes out to the Thomas College administration for allowing us to use this beautiful facility.

Special & Regular Municipal Election			
November 5, 2019			
City Councilor Ward 2		Question 1 - Charter Commission	
Oliveira, Flavia M.	151	Yes	1150
Robertson, John D.	16	No	623
Tchekane Bofia, Phillippe	93	Blanks	95
Blanks	5	Total Votes	1868
Total Votes	265	Charter Commission Ward 1	
City Councilor Ward 3		Weeks, Catherine M.	133
Smith, Margaret K.	197	Blanks	43
Blanks	20	Total Votes	176
Total Votes	217	Charter Commission Ward 2	
City Councilor Ward 5		Austrook, Maureen Lynn	95
Coelho, J S.	148	Robertson, John D.	41
Foss, Richard Andrew	214	Tchekane Bofia, Phillippe	102
Blanks	10	Blanks	27
Total Votes	372	Total Votes	265
City Councilor Ward 6		Charter Commission Ward 3	
DePre, Thomas Stephen	84	Brown, Lutie Janet	156
Francke, Claude R.	126	Patterson, Robert Neal	51
Blanks	16	Blanks	10
Total Votes	226	Total Votes	217
Board of Education Ward 2		Charter Commission Ward 4	
Bazakas, Greg A.	182	Isgro, Nicholas S.	147
Caron, Shaun P.	76	Koch, Hilary Durland	289
Blanks	7	Blanks	18
Total Votes	265	Total Votes	454
Board of Education Ward 3		Charter Commission Ward 5	
Phillips-Sandy, Joan	195	Payne, Julian A.	273
Blanks	22	Blanks	99
Total Votes	217	Total Votes	372
Board of Education Ward 5		Charter Commission Ward 6	
Payne, Julian A.	292	DePre, Thomas Stephen	67
Blanks	80	Finch, R. Arthur	119
Total Votes	372	Blanks	40
Kennebec Water District Trustees		Total Votes	226
Earickson, Jeff A.	1126	Charter Commission Ward 7	
Talbot, J. Michael	1288	Merrill, Ronald A.	75
Blanks	1322	Vear, Robert J.	63
Total Votes	3736	Blanks	20
		Total Votes	158

State Referendum Election	
November 5, 2019	
Question 1 Bond Issue	
Yes	1471
No	385
Blanks	10
Total Votes	1866
Question 2 Constitutional Amendment	
Yes	1477
No	368
Blanks	21
Total Votes	1866



A picture of voting set up at The Elm for the March 2020 Presidential Primary Election... "The quiet before the storm."

Presidential Primary & Referendum Election	
March 3, 2020	
Democrat	
	Total
President of the United States	
Biden, Joseph R., Jr.	738
Bloomberg, Michael R.	226
Booker, Cory, A.	1
Buttigieg, Peter	37
Gabbard, Tulsi	21
Klobuchar, Amy J.	34
Patrick, Deval	1
Sanders, Bernard	783
Steyer, Thomas F.	5
Warren, Elizabeth A.	482
Williamson, Marianne	3
Yang, Andrew	9
Under Votes	23
Total Votes	2363

Republican	
	Total
President of the United States	
Trump, Donald J.	546
Under Votes	128
Total Votes	674

Referendum Question	
	Total
Question #1	
Yes	762
No	2800
Under Votes	11
Total Votes	3573

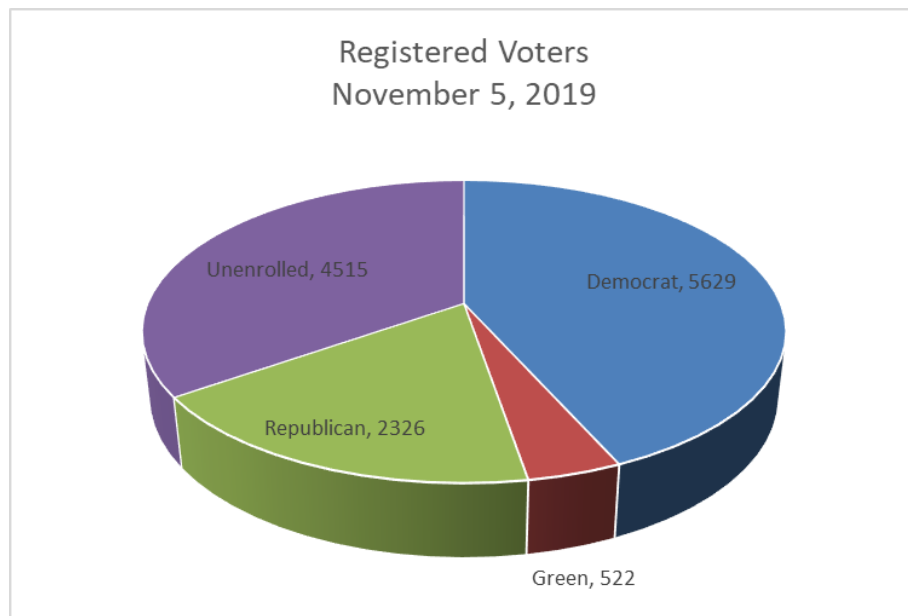
## Elections Continued:

New state legislation was enacted to direct that a Presidential Preference Primary Election be held on the second Tuesday in March. Although this type of election had extremely low turnout when it was last held in 2000, all projections were shattered when 27% of registered voters turned out to cast their party primary ballots and a Referendum question that would reject a new law to maintain religious and philosophical exemption for immunization requirements. Voting for this election was held at The Elm because Thomas College was closed due to the COVID-19 pandemic.



## Voter Registration

During this fiscal year, 997 new voters were registered, and 1,726 records were changed. 423 voters were canceled due to the voter's passing, deletion of duplicate voter records, or for voters moving outside of the municipality.



## City Council Meetings:

24 regular meetings and 6 special meetings of the City Council were prepared, recorded, and attested. Due to the pandemic, meetings were held virtually and live-streamed beginning in March through a platform known as Zoom. City Council packets were all distributed electronically, and the public could email or call in comments and questions during the live meetings.

## Charter Commission:

The voters approved the formation of a Charter Commission in November 2019. The City Clerk and Deputy City Clerk facilitated one public hearing and 15 business meetings between January and July of this fiscal year. The final report of the Commission will be sent to the City Council in August of 2020.

## Committees/Commissions:

In conjunction with the Mayor's office, current membership and terms are tracked throughout the year for 125 members serving on 20 boards, committees and commissions. In December 2019, Mayor Isgro conducted interviews for applicants interested in serving on a board, committee, or commission. All new appointees were approved and sworn in at the City Council meeting of January 7, 2020.

## Business Licenses:

The City Clerk's staff works closely with the Police Department, Fire Department, Assessor's Office and Tax Collector when administering the business licensing process. Over this fiscal year, the City Clerk's office administered the following business licenses:

Victualers Licenses	86	Innkeeper	7
Outdoor Dining	7	Mobile Food Vendor	4
Special Amusement:	13	Pawn/Secondhand	20
Theater	11	Canvassing	2
Off Premise Liquor	164	Dog Licenses	1,212
Marijuana	12		

## Vital Records:

During this fiscal year, 74 marriage licenses were issued, and 16 marriage ceremonies were performed here at City Hall. 76 burial permits were issued over the 12-month period. 343 deaths were recorded over the year. 133 births of Waterville residents were recorded, and 296 babies were born in Waterville whose parents lived elsewhere. The most popular baby name is Grayson.

## Public Access Officer:

As the city's Public Access Officer, the management of all Freedom of Information Requests (FOIA) received by any department are administered by this office. Although many records are on file in this office, the Public Access Officer must often serve as a liaison between the requestor and the department that physically houses the record. All requests must be acknowledged within 5 days of receipt, and the information provided to the requestor within a reasonable period. Denials of requests must be made in writing within 5 days of receipt of the request. During this fiscal year, the city has received and responded to 41 FOIA requests.

## Closing:

It has been a privilege to serve the citizens of Waterville over the past year. Our mission continues to be to serve the citizens of Waterville with professionalism, in accordance with state and federal laws, the Waterville City Charter and local ordinances.



### Getting Married in Waterville

The City Clerk's Office can assist with:

- Applying for a marriage license (during the hours of 8am-4pm)
- Performing marriage ceremonies as notaries during normal business hours for a flat fee of \$200
- Our website also provides info about facility rentals for marriage ceremonies and receptions, catering, officiants: [www.waterville-me.gov/clerk](http://www.waterville-me.gov/clerk)

### Hunting & Fishing

Hunting and fishing licenses can be purchased in the City Clerk's or Finance offices during regular business hours (7:30AM to 5:00PM) or by mail, if you send a copy of your current license and the appropriate fee.

You may also purchase your license by utilizing the State of Maine's online services.



### Dog Licensing

All dogs six months & older must have a license. Dogs must be licensed by January of each year. In order to obtain a license, the owner must present a current State of Maine Rabies Certificate from a veterinarian. Dog Licenses can be obtained at the City Clerk's office, by mail, and online through State Online Dog Licensing. FMI, including what you will need to obtain a dog license, call 680-4211 or visit our website:

[waterville-me.gov/clerk](http://waterville-me.gov/clerk)



# Economic & Community Development



## CENTRAL MAINE GROWTH COUNCIL (CMGC)

**50 ELM STREET,  
WATERVILLE, ME 04901**

**PHONE: 207-680-7300**

**[www.centralmaine.org](http://www.centralmaine.org)**

**[Facebook.com/  
CentralMaineGrowthCouncil](https://www.facebook.com/CentralMaineGrowthCouncil)**

The City of Waterville recognizes economic growth as a critical factor in the continued health of the community. The City currently has on-staff a City Planner, a Code Enforcement Officer and a City Engineer available to assist in this regard.

**All requests relating to economic development activities are forwarded to the Central Maine Growth Council.** This agency serves as the “clearing house” for all major economic development opportunities in Waterville and in the greater Waterville area.

*In addition, the City is an active participant in the following **economic development organizations**:*

- **Mid-Maine Chamber of Commerce** — The Mid-Maine Chamber of Commerce is dedicated and committed to promoting, educating and advocating for business prosperity and regional economic improvement.  
**Contact info:** 50 Elm Street, Waterville Phone: (207) 873-3315 | [www.midmainechamber.com](http://www.midmainechamber.com)
- **Waterville Creates!** — Waterville Creates! works directly with community arts, creative and cultural institutions to promote Waterville as a major arts destination for Maine residents and visitors to the state.  
**Contact info:** 93 Main Street, Waterville Phone: (207) 616-0292 | [www.watervillecreates.org](http://www.watervillecreates.org)
- **Kennebec Regional Development Authority (KRDA) / FirstPark** — The KRDA is a quasi-municipal entity created by the Maine legislature. FirstPark, established by the KRDA, is a 285 acre business park campus. **Contact info:** 46 C FirstPark Drive, Oakland | Phone: (207) 859-9716 | [www.firstpark.com](http://www.firstpark.com)





# City Planning

Ann Beverage, Director

-Planning, Floodplains & Zoning

## PLANNING DEPARTMENT

The half-time City Planner is staff to the Planning Board and assists surveyors, appraisers, realtors, potential developers, and Waterville citizens with development issues.

### CONTACT PLANNING:

#### HOURS:

MONDAY-FRIDAY

9AM-1PM

#### ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4221

#### EMAIL:

[agbeverage@waterville-me.gov](mailto:agbeverage@waterville-me.gov)

#### WEBSITE:

[www.waterville-me.gov/planning](http://www.waterville-me.gov/planning)

## PLANNING BOARD

The 7-member Planning Board reviews site plans, subdivisions, and zoning ordinance and map change requests.

## DEVELOPMENT PROJECTS:

The Planning Board held public hearings and approved the following projects during FY 2020:

- Elm City 9, LLC: a 47,692 square-foot hotel at 9 Main Street.
- Brian Bernatchez of Golden Pond Wealth Management: expansion of his building and parking lot at 129 Silver Street.
- North River Lockwood I LLC: redevelopment of Lockwood Mills #1 and #3 at 6 and 8 Water Street for mixed uses including 132 apartments and commercial space.
- Alford Youth and Community Center at 126 North Street: redesign of vehicular and pedestrian access to its building.
- The City of Waterville Parks & Recreation Department: a public seasonal boat dock & meandering path on the Messalonskee Stream adjacent to the Superintendent's Office on Messalonskee Avenue.
- Kingston Properties LLC: a total of four residential units at 209 College Avenue.
- Trafton Properties: a 20,700 square foot parking lot at 977 West River Road.

### PLANNING BOARD MEMBERS (2019-2020):

Mark Champagne (Replaced by Tom DePre)

Alek Fortier (Replaced by Samantha Burdick)

Tom Nale

Chris Rancourt (Replaced by Neal Patterson)

Cathy Weeks

Paul Lussier, Chair

Bruce White

## ZONING CHANGES:

The Planning Board made the following recommendations to the City Council for changes to the Zoning Ordinance and Map. The City Council subsequently adopted all changes:

- Remington Street Properties LLC: rezoning from Commercial-A (C-A) to Commercial-C (C-C) for 475 Kennedy Memorial Drive in order to open an adult-use marijuana store there.
- Peter Clark, owner of Pete's Pig Catering and Barbeque at 35 Water Street: revisions to the sign regulations in Section of 4.3.26.D of the Zoning Ordinance to allow off-premises business directional signs for businesses on Water Street.
- Uria Pelletier, owner of 6 Main Place, the former Boys and Girls Club building: revisions to Section 5.7.2.L of the Zoning Ordinance to allow churches in commercial zones. Mr. Pelletier wanted to lease space in his building to a church.
- Edits to the Zoning Ordinance necessitated by changes to the Property Maintenance Code.
- The City of Waterville: revisions to the Zoning Ordinance to allow solar farms in the Airport Industrial Zone.
- William Dangler: rezoning for 3, 5 and 7 Park Street from Residential-D (R-D) to Commercial-A (C-A) in order to move his hairdressing business to that location.
- Kingston Properties LLC: rezoning for 209 College Avenue from Commercial-C (C-C) to Contract Zoned District/Commercial-A (CZD/C-A) to allow for a total of four apartments at that address.
- PROBETA LLC: rezoning for 174-192 College Avenue (Assessor Map 68, Parcel 95) from Commercial-C (C-C) to Contract Zoned District/General Industrial (CZD/I) to allow PRO Moving Service to hire a live-in security guard.
- The City of Waterville: creation of a new Solar Farm District in which the only permitted use is solar farms.
- Roland Rossignol and NextGrid: rezoning for a portion of Assessor Parcel 24-10 on Webb Road west of I-95 from Rural Residential to Solar Farm District to allow for the construction of a solar farm.



Renderings of future  
Lockwood Hotel courtesy of  
Baskerville Architects







# Code Enforcement

Dan Bradstreet, Director

## **CONTACT CODES**

### **HOURS:**

MONDAY-FRIDAY  
8AM-5PM

### **ADDRESS:**

CITY HALL  
1 COMMON STREET  
WATERVILLE, ME 04901

**PHONE:** 680-4221

### **EMAIL:**

[dbradstreet@waterville-me.gov](mailto:dbradstreet@waterville-me.gov)

### **WEBSITE:**

[Waterville-me.gov/codes](http://Waterville-me.gov/codes)

The City of Waterville continues to be an exciting place to live and conduct business. The number of newly issued permits, and permit revenues is on par with that of the previous fiscal year. The phenomenal growth in development that we experienced during the previous two years has continued into its third year.

The COVID-19 Pandemic created a new set of challenges for the construction industry, as well as how the residents of our City live and work. Waterville Code Enforcement has taken multiple precautions regarding inspections, and the issuance of new permits. I am pleased to report that the Pandemic did not halt progress on the various projects that had already been permitted throughout the city. While the duration of some projects have been extended (in order to implement COVID-19 precautions), Code Enforcement continues to work with contractors, home owners and business owners throughout the city to ensure that all work continues to be performed to the standards of our City's Zoning and Property Maintenance Ordinances, as well as State of Maine MUBEC requirements, Plumbing Code, Electrical Code and Shoreland Zoning.

All residents, or business owners are welcome to call, or email my office with any questions regarding renovations or changes in the use of property.

Sincerely,

Dan Bradstreet, CEO  
Director of Code Enforcement  
City of Waterville

## **The City of Waterville has adopted the following codes:**

- ◇ 2015 Maine Uniform Building and Energy Code
- ◇ State of Maine Plumbing Code
- ◇ 2014 National Electrical Code
- ◇ NFPA 101 Life Safety Code – Current Edition Adopted by the State of Maine

## CODE ENFORCEMENT 2020 ACTIVITY SUMMARY

<b><u>Building Permits</u></b>	
Number of new Building Permits Issued:	129
Number of Building Permits Closed:	120
Building Permit Revenues:	\$142,348.04
<b><u>Plumbing Permits</u></b>	
Number of new Plumbing Permits Issued:	51
*Plumbing Permit Revenue:	\$7,503.00
<b><u>Electrical Permits</u></b>	
Number of new Electrical Permits Issued:	132
Electrical Permit Revenue:	\$9,486.50
<b><u>Sign Permits</u></b>	
Number of new Sign Permits issued:	17
Sign Permit revenue:	\$931.31
<i>*Prior to distribution of State share</i>	



# City Engineer

Andrew McPherson

## CONTACT THE CITY ENGINEER:

### HOURS:

MONDAY-FRIDAY

8AM-5PM

### ADDRESS:

CITY HALL

1 COMMON STREET  
Waterville, ME 04901

PHONE: 680-4232

### EMAIL:

[amcpherson@waterville-me.gov](mailto:amcpherson@waterville-me.gov)

### WEBSITE:

[waterville-me.gov/engineer](http://waterville-me.gov/engineer)

As I just started with the City of Waterville in December, I am still getting used to the City and all of the inner workings of Waterville. I have really enjoyed working here over the past 8 months during the good and the trying times. Special thanks to former City Engineer Nick Champagne who helped get me up to speed and is still available to help with old projects and issues and with the innerworkings of the City. Most of my time here has been under the restraints of COVID-19, so I do not know yet what the “normal” workings of the City are. That being said, 2020 has been a very busy year and 2021 looks to be much busier than this year. The following is a list of the major projects that the City is currently planning or working on for 2020-2021:

### Main Street Build Grant Project:

This project has been in the works for several years and will be put out to bid for construction later this year. This project will turn Main Street and Front Street into 2-way streets. This major change as well as re-designed intersections and sidewalks will help spur economic activity in Downtown Waterville as well as help with improved traffic flow and safety. The project is anticipated to last from spring, 2021 to the end of 2022. The total cost of this project is expected to be about \$11 million with the Federal Government, MDOT, Colby College and the City of Waterville all participating in the funding.

### Concourse Redesign Project:

The final design for this project will be complete this summer. The purpose of the project is to redesign the parking on the Concourse and by doing so, add 76 new spaces to the parking capacity. The project also replaces all of the pavement and corrects most drainage issues. During construction, about ½ the Concourse will be closed to parking. With the Main Street Water Line project ongoing and the Build Grant Project starting up in the spring of next year, we will most likely hold off on the Concourse project until the Build Grant Project is complete. The City cannot afford to lose that many parking spots at one time.

### Waterville Public Library Renovation Project

This project is being funded by a grant that the City approved last year. The project is currently under construction and involves roof and gutter repairs, drainage improvements, woodwork refinishing, window rebuild and replacement as well as paint, carpet, and furniture replacement inside.



**Intersection Improvements at the Corner of Main Street and Common Drive:**

The redesign for this project is nearly complete. The project involves creating a second left turn lane from Main Street onto Common Drive and improving the turning radius for a right turn onto Common Drive. Walmart paid for 100% of the design costs and the City and MDOT have teamed up to split the construction costs 50:50 for this project. We hope to have the road work done this fall. The final completion of the turning lane will require new traffic lights, signage, and lane striping. This will be included in a separate MDOT project that will be constructed next year.

**Repairs to the Plaza and Approach to the 2 Cent Bridge:**

This project will repair or replace the concrete pavers and stairs at the approach area of 2 Cent Bridge. The area pavers are damaged due to wear and tear as well as winter maintenance. The existing pavers are a tripping hazard and will be replaced. We hope to have bid prices in by mid-August and complete the project by late October 2020.

**Lagoon and Police Shooting Range:**

The Waterville Lagoon site will be regraded to meet the Maine Department of Environmental Protection requirements and will have a new Waterville Police Department shooting range and training facility constructed on site. This project is expected to cost around \$350,000 and will be paid for with 2 bond issues approved by the City Council. It is expected that the grading and MDEP work will be done this fall. The new shooting range may start this fall with anticipated completion in 2021.

**Alfond Pool Reconstruction:**

The City is currently fast-tracking a design/build reconstruction project for the Alfond Pool. The Design/Build contractor chosen is Weston & Sampson with a low bid of \$3,290.00. Public Works & Parks & Recreation Director Matt Skehan will be overseeing this much needed City project.

There are many private developments happening in the City as well. Besides on-campus development, Colby College is on the final stages of the Lockwood Hotel on Main Street and has just started the re-building of 14 & 20 Main Street for a future art collaborative. There are many other projects throughout the City that are under construction, waiting permitting, or in the design phase. 2020/2021 will be very busy.

For the next several years, Downtown Waterville will be under construction. The disruptions caused by construction is never fun. When these projects are designed and put out to bid, a great deal of planning has gone into the logistics of the work season, length of project, project budget, etc. This is the price of progress, but the City will be far better off when all of these Main Street projects are complete.

Thank you and I am looking forward to working with all of you during this exciting time in Waterville history.

Andrew J. McPherson, P.E. (Andy)

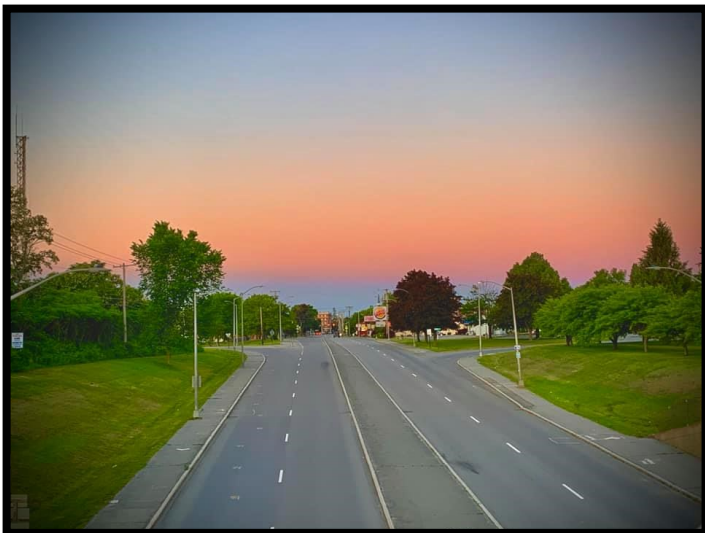
City Engineer



Photo credit for the four photos above and below goes to Michael Seamans of the Morning Sentinel



Photo credit for the bottom left photo goes to Dispatcher Blaisdell.



# Emergency Services





*Fire Chief Shawn Esler & Executive Assistant Debra Lieberman*

**CONTACT WFD:**

**HOURS:**

AVAILABLE 24 HOURS/DAY; 7 DAYS A WEEK

**ADDRESS:**

7 COLLEGE AVENUE  
WATERVILLE, ME 04901

**PHONE:** 680-4735

**EMAIL:**

[dlieberman@waterville-me.gov](mailto:dlieberman@waterville-me.gov)

**WEBSITE:**

[www.waterville-me.gov/fire](http://www.waterville-me.gov/fire)



Incident Breakdown	#
Fire/Explosion	82
Overpressure Rupture	2
EMS/Rescue Calls	2,712
Hazardous Condition	134
Service Call	88
Good Intent Call	280
False Call	184
Special Type/Complaint	9
<b>Total For All Incidents</b>	<b>3685</b>

# Waterville Fire & Rescue

On behalf of the members of the Waterville Fire Department, it is my privilege to submit our Annual Report for the fiscal year (FY) 2020: July 1, 2019 to June 30, 2020.

Our overall service demands continue to rise, and FY 2020 was no different. The Waterville Fire Department responded to 3,685 calls for service during that time; 89 of this year's calls were for fires and 19 of those were building fires. Many of our calls for service were for emergency medical service (EMS) requests where we responded to over 2,786 calls. We provided mutual aid to surrounding communities 48 times and received mutual aid assistance 41 times over the fiscal year.

Beyond answering emergency calls, we prepare ourselves for the challenges we face through a comprehensive training program that meets or exceeds national standards established for both fire and EMS service. Countless hours are also spent in Fire Prevention and Code Enforcement inspections as well as Public Fire Safety Education activities.

I would like to thank the Officers and members of the Waterville Fire Department for their commitment and dedication to our great City. Each year members devote hundreds of hours to ensure the safe and efficient operations of the department and this year was no different. I would also like to thank the families that provide a foundation for each member. Without the family's support and understanding, it is likely the department would suffer tremendously.

I would also like to thank members of the Fire Department Study Committee who have taken time to discuss fire department operations, in turn facilitating major positive changes. The Committee made up of Councilor Michael Morris (Chair), Councilor Erik Thomas, Councilor Rick Foss, City Manager Mike Roy, Former Councilor Jay Coelho, Mike Monck, John Levesque, Jessica Laliberte, and Lt. Ryan Cote all continue to contribute to our forward progress.

We truly have some of the best employees, residents, and visitors a community could have. We are very grateful to have the support of other City departments, residents, business owners and the City Council nearly every day. It is my privilege to serve as the Fire Chief for the City of Waterville. If you have questions, comments, or concerns, please don't hesitate to contact me. Feel free to visit our department Facebook page for the latest department news and information.

Respectfully Submitted,

Shawn J. Esler, Fire Chief

## Fire Department Personnel

### Administration

Fire Chief Shawn J. Esler	Debra Lieberman, Executive Assistant
---------------------------	--------------------------------------

### Career Firefighters

A Shift	B Shift	C Shift
Capt. Eion Pelletier	Capt. Rodney Alderman	Capt. John Gromek
Lt. Ryan Cote	Lt. Mark Hamilton	Lt. Scott Holst
Rescue Tech. Ryan Johnston	Rescue Tech. Shawn Stetson	Rescue Tech. Jesse Morkeski
Firefighter Daniel Brown	Firefighter Alan Nygren	Firefighter Edward Moulton
Firefighter Nathan Gromek	Firefighter Benjamin Jandreau	Firefighter Katie Hennessey



A Shift: Ryan Johnston, Lt. Ryan Cote  
Capt. Eion Pelletier, Nate Gromek, Dan Brown



B Shift: Shawn Stetson, Lt. Mark Hamilton,  
Capt. Rodney Alderman, Al Nygren, Ben Jandreau



C Shift: Jesse Morkeski, Lt. Scott Holst, Capt. John  
Gromek, Katie Hennessey, Edward Moulton.

### Call Firefighters

Company # 1		Company # 2	
Capt. Michael Folsom	Firefighter Molly Hillman	Capt. Drew Corey	Firefighter Summerrose Alexis
Lt. Steven Francoeur	Firefighter Matthew Adamson	Lt. Jed Corey	Firefighter Alexa Peterkin
Lt. James Roy	Firefighter Eve ClaireVue	Lt. Troy LaCroix	Firefighter Timothy Tomasco
Firefighter Michelle Grass	Firefighter Stacey Francoeur	Lt. Daniel Mayotte	Firefighter Joanelle Tran
Firefighter Clyde Warman	Firefighter Justin Hegel	Firefighter Rachel Corey	
Firefighter Cormick Frizzell	Chaplain Craig Ripportella	Firefighter Brittany Corey	

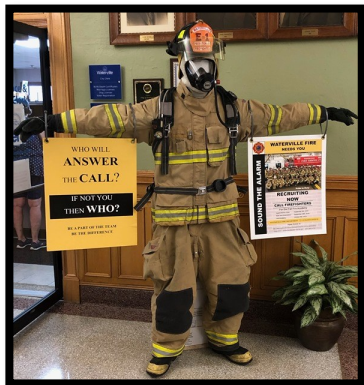


Company #1: Clyde Warman, Dylan Therriault, Matthew Adamson,  
Justin Hegel, Lt. Steve Francoeur, Stacey Francoeur, Cormick Frizzell,  
Lt. James Roy, Eve ClaireVue, Michelle Grass, Molly Hillman,  
Capt. Michael Folsom.



Company #2: Lt. Daniel Mayotte, Joanelle Tran, Calvin Wetmore,  
Summerrose Alexis, Alexa Peterkin, Lt. Troy LaCroix, Brittany Corey, Lt.  
Jed Corey.





## DO YOU HAVE AN INTEREST IN SERVING YOUR COMMUNITY?

Waterville Fire Department conducts a hiring process annually after July 1<sup>st</sup>. Residents who are 18 years of age, have no criminal history, have a valid drivers license, and have sound moral compass are encouraged to apply. An application can be found online or at Central Fire. Applications received outside of our annual hiring will be kept on file until openings come available.

## Fire Suppression, Prevention & Education

### Fire Suppression

In FY 2020, fires were responsible for approximately \$1,057,564 in damage here in the City of Waterville. The fire department responded to 19 building fires during that time. Our fire suppression crews are some of the best in the business. There is no question that our response times, coupled with experienced staff, aid in our ability to extinguish fires. We continue to log thousands of hours training annually.

### Fire Inspections

While WFD conducts fire prevention inspections year-round, our busy season is generally April through November. City Ordinance requires all businesses holding a City-issued license (victualer, innkeeper, etc.) to have a fire prevention and code violation inspection on a regular basis. We also inspect apartment buildings having more than three units on a rotating schedule. In FY2020, we conducted 116 inspections and cited 221 violations.

### Fire Prevention Education

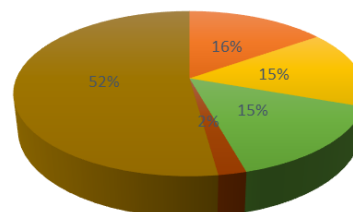
In FY2020 the Waterville Fire Department spent 45 hours delivering fire prevention & educational seminars in our school system. We conduct station tours, participate in Touch-A-Truck events, and provide opportunities to non-City agencies, such as hands-on fire extinguisher training. We also have Juvenile Firesetter Intervention Specialists that work with local agencies to rehabilitate a child who may have lit fires or has an attraction to fire. Over the years our fire prevention programs have positively impacted the community, reducing the damage from fires and overall cost of fire protection.

### Fire Investigations

In FY2020 the Waterville Fire Department conducted 46 fire investigations after responding and extinguishing a report of a fire. When a fire is suspected arson or staffing is unavailable, we generally contact the Office of the State Fire Marshal to assist. A very small percentage of fires are undetermined. Waterville Fire Investigators spend many hours in advanced training in fire science, scene preservation, photography, and fire investigation techniques. We then take the information learned from those fires to further prevent fires through our fire prevention program.



Fire Investigations



■ Cause Under Investigation
 ■ Cause Undetermined
 ■ Failure of Equipment
 ■ Intentional
 ■ Unintentional



## Emergency Medical Services

In FY 2020 we saw a slight decrease in EMS calls over the previous year likely due to COVID-19. While we prepared for a medical crisis, the number of 911 requests from March to June showed a notable decrease. Although the actual number of rescue/EMS calls was 2,786, we generated 3,014 patient care reports indicating multiple patients were evaluated at times.

### Ambulance Program

Waterville City Council voted to support a resolution to purchase two used ambulances for the purpose of providing backup transport EMS services to support Delta Ambulance. The two ambulances were assigned the call signs "5-8" and "5-9" to honor our history. The words "Pride in Duty" is proudly displayed on the back of the ambulances representing the pride our firefighters have in safeguarding our community. Our EMTs and paramedics spent the spring designing, outfitting, and training on the new ambulances to prepare to provide transport services. Our first transport occurred on June 15<sup>th</sup>, 2020 shortly after the ambulances were placed into service. There is no question that the ambulance will serve the City well for years to come.

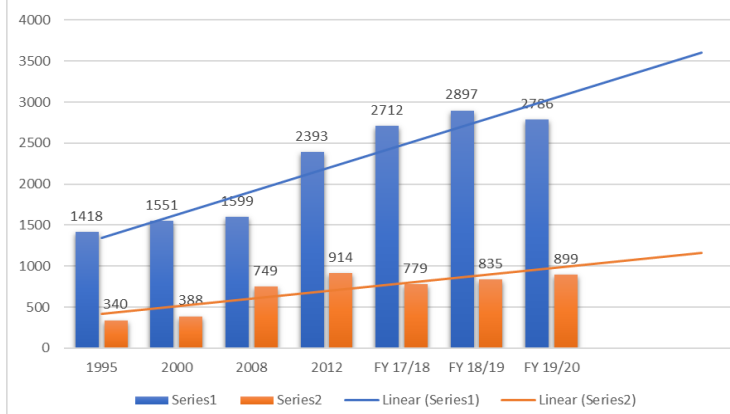


### Cardiac Monitors

On September 20<sup>th</sup>, 2019, the Waterville Fire Department received notification of an award from the United States Department of Homeland Security to purchase cardiac monitors for use in the Fire Department.

The City accepted \$407,457 federal award to complete the project on behalf of the following fire departments: Albion, Clinton, Fairfield, Waterville, and Winslow. This was after the area Fire Chiefs met to determine future needs of our organizations and identified cardiac monitors as a top priority to enable the delivery high quality EMS services.

Comparison of EMS to Fire Responses



Top Dispatch Reasons

Dispatch Reason	Count	Percentage
Falls	534	17.72%
Sick Person	430	14.27%
Breathing Problem	330	10.95%
Chest Pain	191	6.34%
Traffic Incident	141	4.68%
Convulsions/Seizure	135	4.48%
Unconscious/Fainting	116	3.85%
Psychiatric Problem	115	3.82%
Overdose/Poisoning/Ingestion	84	2.79%
Medical Alarm	78	2.59%
Hemorrhage/Laceration	73	2.42%

*Working*  
**SMOKE ALARMS  
 SAVE LIVES**



Morning Sentinel photo by Rich Abrahamson of Fire Chief Shawn Esler discussing the EOC.

## COVID-19

In early March, the United States was hit with the COVID-19 pandemic and Waterville was not immune. With tremendous support from the City Manager, Mayor, and Council the Emergency Operations Center (EOC) was activated at the Fire Department. Command staff from both the Fire and Police Departments worked diligently to plan and prepare for the health and financial impacts of the pandemic. Incident Command, Operations, Planning, and Logistics branches were established while our firefighters and police officer's voluntary reported to work additional shifts. Luckily, EOC operations have since slowed down however we remain vigilant and ready to react when needed.

COVID-19 places significant workload on staff as it related to training, disinfecting, PPE, and general workplace practices.

Thank you to our staff for answering the call during this time. Your dedication to the health and safety of our community is unmatched.

A special thanks goes to our Medical Director Dr. Timothy Pieh for his wisdom, support, and guidance throughout the COVID-19 response. Having a medical director directly assigned to

oversee medical care and treatment has improved the quality of care and kept our employees safe.

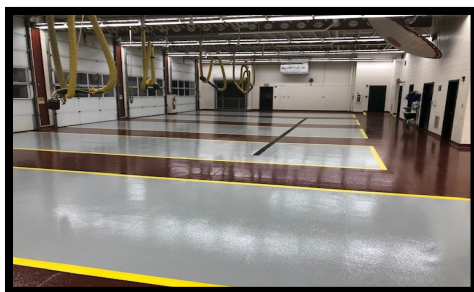


Dr. Timothy Pieh  
Dept Medical Director

## Special Projects

### Roof and Masonry Repair

In late August, an independent contractor conducted a roof top evaluation and determined that both the brick parapet and rubber roofing material were in desperate need of repair. Contractors spent all fall and into the winter making the needed repairs to stop water from penetrating our station.



### Central Fire Floor Resurfacing

In consultation with the City Engineer we established that the structural decay in the basement was a direct result of salt and water penetrating the floor from above. The floor in both the old station and the new station lacked adequate sealing from construction. We were fortunate enough to receive funding to seal and resurface those areas, eliminating any water penetration into the basement. This proved to be a necessary expense and will certainly prolong the life expectancy



### New Tower One / Engine One Replacement

Tower One, a 1999 Smeal, and Engine One a 1991 Central States are in the process of being removed from service and replaced. Over the last ten years, both units ran up over a combined amount of \$500,000 in maintenance costs alone. Rosenbauer America was the successful bidder and the new Tower One is currently in production with an estimated delivery date of December 2020. The new tower will have a 100-foot rear mount ladder, pump, and enhanced safety features to protect our firefighters tasked with protecting our citizens. The frame, torque box, and ladder will all be galvanized which will protect it from the vehicle's worst enemy, salt, thus extending its service life and longevity.





### Self-Contained Breathing Apparatus

Around September 12<sup>th</sup>, 2019, we received notification of an award from the United States Department of Homeland Security to purchase self-contained breathing apparatus (SCBA) for use in the Fire Department. The City accepted \$229,333.33 federal award.

Self-contained breathing apparatus provide firefighters with fresh air when functioning in a hazardous environment. SCBAs are critical to firefighter safety and firefighter survivability. This grant acquisition replaced 36 SCBA units, all of which were 20 years old. The award eliminated the need for the 2021 Capital Improvement Request specific to SCBAs thus reducing the tax burden on our residents.

To increase the impact of the financial award the old SCBAs were donated to Albion Fire, West Forks Fire, Vassalboro Fire, Unity Fire, and surrounding communities whereas they may not have otherwise had SCBA units.

### Special Operations:

The Waterville Fire Rescue stands ready to handle a vast array of emergencies including, but not limited to:

- Water Rescue
- Ice Rescue
- Mass Casualty Incidents
- Trench Rescue
- Car Accidents
- Large Animal Rescue
- Active Shooter Events
- Low Angle Rescue
- High Angle Rescue
- Air Bags, Cribbing, Stabilization
- Extrication and/or Disentanglement
- Wilderness Rescue Search
- Snowmobile Operations
- Confined Space Operations



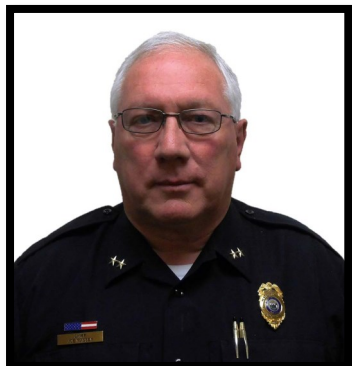
Waterville Fire Department is a very progressive agency with many specialties unknown to the general public. One of those specialties includes responding to hazardous materials and weapons of mass destruction. Although incidents are far and few between, the effects of such an incident could result in significant loss of life, loss of property, and economic failure.

Waterville Fire Department staff make up nearly all the technicians functioning on the Central Maine Emergency Response Team, which is essentially housed within our station.

We are the first response agency for all of Kennebec and Somerset Counties. This translates to providing HazMat services to over 5,000 square miles and over 170,000 residents. The specialized equipment required for this mission can be extensive however, all the equipment is purchased by the State of Maine for our use. During a deployment all costs associated with this response are covered by the State of Maine. Activations of the Team may be responder initiated, initiated by Emergency Management, or initiated by the Governor.







# Waterville Police Department

## Contact WPD:

### Hours:

AVAILABLE 24 HOURS/DAY; 7 DAYS  
A WEEK

### Address:

10 COLBY STREET  
WATERVILLE, ME 04901

**PHONE:** 680-4700

### Website:

[www.waterville-me.gov/police](http://www.waterville-me.gov/police)

The mission of the Waterville Police Department is to improve Waterville's quality of life through community engagement, equitable treatment, and compassion. With vigilance, courage, and resolve we seek to protect the community and maintain order.

## Department Personnel

### Administration

Joseph Massey, Chief  
William Bonney, Dep. Chief  
Kathleen Kenney-Haley, Executive Assistant

### Records Division

Judith LaPlante, Records Clerk (Res.)  
Lauren Harney, Records Clerk

### Facility Maintenance

Bob LaPlante

### Animal Control

Andrew McMullen (Res.)  
Connie Cummings, ACO

### Parking Enforcement

Anna Grant (Res.)  
Jared Dodge

### Detective Division

Det. Sgt. Lincoln Ryder  
Duane Cloutier  
Chase Fabian

Daryl Gordon

Damon Lefferts

### Communications Division

Sgt. Jennifer Weaver  
Paige Ames

Sarah Batteese

Kecia Blaisdell

Tanaya Doody

Carolyn Dodge (Res.)

Addie Gilman

Ryan Karagiannes

Sarah Nelson

Brandy Stanley

### Patrol Division

Sgt. David Caron

Sgt. Jason Longley

Sgt. Kyle McDonald

Sgt. Joshua Woods

Tanya Allen

Daniel Ames (Res.)

Nathan Bernier

Robert Bouley

Steve Brame

Chris Cowan (Res.)

William Crawford

Ryan Dinsmore

Scott Dumas

Codey Fabian

Paul Heath

Timothy Hinton

Mikayla Hodge

Matthew Libby

Timothy Locke (Res.)

Spencer Maestas (Res.)

Luis Rodriguez

Seth Rolfe

Tristan Russell (Res.)

Linda Smedberg

Cody Vigue

Blake Wilder



School Resource Officer: One officer is contracted as the School Resource Officer.

MDEA Resident Agent: One officer is contracted as a full-time MDEA Resident Agent.

Personnel Longevity: Patrol officer longevity at the end of the fiscal year falls into the following years of service categories: 9+ years=4; 7-9 years=1, 4-6 years=5; 0-3 years=7.

## **Communications Center**

The Communications Center dispatches for 9 communities including Waterville.

## **Budget**

The police department maintains a \$4,113,312 expense budget and a \$283,000 revenue budget. Of these expenses, 93% is for wages and benefits and 7% for operational expenses.

## **Training Hosted by the Waterville Police Department**

Waterville Police Department hosts a variety of law enforcement officer, public safety dispatcher, and community training including:

Low Speed E.V.O.C. (Emergency Vehicle Operational Course). September 2019. One-day training put on by MCOPA Dist. 4 and hosted by the police department at Waterville's airport. Instructors from Waterville PD and other local agencies with law enforcement trainees both in the classroom and in the field.

Mental Health Training: October 2019. One-day class with instruction including verbal skills and de-escalation techniques when answering calls involving people with mental illness.

PATC-Managing the Property & Evidence Room. November 2019. Two-day class includes the legal and ethical requirements to operate a professional property/evidence system.

PATC- Understanding Sexual Deviant Behaviors to Conduct Successful Interviews. Three-day class includes understanding the nature of these behaviors for successful interviews.

Reid Interview & Interrogation. January 2020. Four-day class, including a 1-day advanced class, was held in January 2020. It is taught by international company John E. Reid & Assoc.

In addition to the training mentioned above, members of the police department lecture and instruct on law enforcement topics at the police station, throughout New England, and internationally.

## **Grants**

Grants Awarded Include

2019	Byrne Justice Assistance Grant	\$15,346
2019	Bulletproof Vest Grant	\$4,860
2019	MMA Safety Grant	\$1,334
2019	Healthy Northern Kennebec -Underage Drinking Grant	\$1,500
2019	Rx Abuse Leadership Initiative (RALI) Grant	\$15,000
2020	BHS Impaired Driving Grant	\$8,663
2020	BHS Speed Grant	\$3,389
2020	BHS Seatbelt Grant	\$1,926

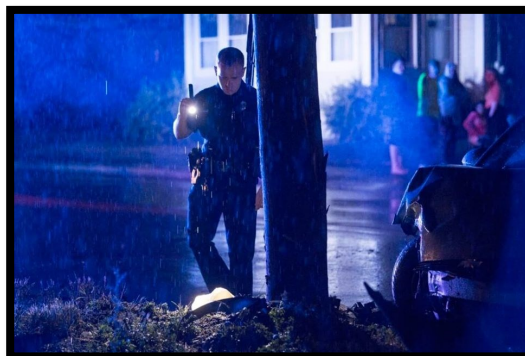


Photo taken by Micheal Seamens of the Morning Sentinel

**On-going Programs that Continued into F/Y 2019/2020**

**Operation HOPE (Heroin Opiate Prevention Effort):** A fundamental operational philosophy focusing on enforcement, education, and treatment. Treatment is the primary focus of the operation as the Waterville Police Department will attempt to place each individual who presents at the police department asking for help into a residential treatment facility.

**Drug Take Back Initiative:** There is an Unwanted Medication Depository in the police department's lobby for area residents to use as a secure drop off site for unwanted prescription drugs.

**Midnight Crisis Team:** The Midnight Team is a group of mental health professionals from Crisis & Counseling Centers who work with the Waterville Police Department to assist those with mental health issues in times of crisis.

**Elder Service Officer:** Sergeant David Caron is a designated officer who has received enhanced training regarding elder-related law enforcement topics. The Elder Service Officer makes scheduled visits to local facilities to discuss relevant topics with elderly residents. This is a proactive approach in our protection of the elderly.

**School Resource Officer:** Officer Linda Smedberg is the designated officer working with the Waterville School System to help create a link between the staff, students and Police Department.

**Are You O.K.? Program:** Free for Waterville, Winslow and Oakland residents. It is an automated calling service that calls the resident daily at a pre-determined time.

**Other Events/Activities**

**Golf Classic Charity Game:** The Waterville Police Dept. hosted its 6<sup>th</sup> charity golf classic at the Waterville Country Club on July 22, 2019. With the help of 20 golf teams and generous sponsors and donors, we were able to turn over \$8,192 to be split between the High Hopes Clubhouse Waterville and the Waterville Police Department's Operation HOPE program.

**Statistics**

Uniform Crime Reporting (U.C.R.) Statistics by calendar year

<b><u>PART 1 CRIMES-Reported</u></b>	<b><u>2017</u></b>	<b><u>2018</u></b>	<b><u>2019</u></b>
RAPE	13	16	17
ROBBERY	12	8	2
BURGLARY	65	48	32
ASSAULT	205	258	199
LARCENY/THEFT	623	489	404
MOTOR VEHICLE THEFT	12	22	11
TOTAL # OF PART 1 CRIMES (ACTUAL OFFENSE)	899	816	666
TOTAL # OF PART 1 CRIMES SOLVED	395	433	383

<b><u>OTHER STATISTICS</u></b>	<b><u>2017</u></b>	<b><u>2018</u></b>	<b><u>2019</u></b>
TOTAL ADULT ARRESTS	1,259	1,186	1308
TOTAL JUVENILE ARRESTS	77	91	64
OPERATING UNDER THE INFLUENCE	272	289	268
DRUG-RELATED ARRESTS	75	89	109
POLICE OFFICERS ASSAULTED	11	13	11





Photo taken by Dispatcher Ames



# Human Resources

Bobbie-Jo Greene, Human Resources Officer

**CONTACT H.R:**

**HOURS:**

MONDAY-FRIDAY 7AM-4PM

**ADDRESS:**

6 WENTWORTH COURT  
WATERVILLE, ME 04901

**PHONE:** 680-4215

**EMAIL:**

[hr@waterville-me.gov](mailto:hr@waterville-me.gov)

**WEBSITE:**

[www.waterville-me.gov/  
humanresources](http://www.waterville-me.gov/humanresources)

The Human Resource Office is operated with one staff person that is shared with the Parks and Recreation Department. The Human Resource Officer is responsible for supporting city departments in a number of key areas including employee recruitment, compensation and benefits, labor and employee relations, personnel file management, and workplace safety. The City currently employs 109 full time employees and 140± part time and seasonal employees.

Some of the Human Resources accomplishments during the 2019-20 fiscal year included:

**Recruitment and hiring:** During the 2019-20 fiscal year, the City hired 10 full time employees to fill vacant positions. The Human Resource Office, along with the respective Departments, reviewed 85 applications for the 10 positions. Each year the City focuses on finding new avenues for recruitment. Currently the City advertises positions in local newspapers, online, and on the City's website and Facebook page.

**Safety Awareness.** The City of Waterville is dedicated to providing all of our employees with a safe working environment. The City has a safety committee comprised of representatives from each of the major departments including Public Works, Fire, Police, Parks and Recreation and Administrative offices. The City's workplace injuries are shown below:

Fiscal Year	FYI Claims (no medical or lost)	Medical Only	Lost Time	Total Claims
2013 – 2014	18	10	3	31
2014 – 2015	12	5	5	22
2015 – 2016	22	15	9	46
2016 – 2017	31	7	4	42
2017 – 2018	10	17	5	32
2018 - 2019	18	10	7	35
2019 – 2020	16	11	9	36

**Labor Relations.** The City currently has five separate union contracts to maintain. This covers administrative employees, fire, police, and parks & recreation/public works. During the 2019-20 fiscal year, the City completed one contract for the Public Works/Parks & Recreation union. The City is in the process of negotiating a contract for the Fire Department Union, which expired on June 30, 2020.



# City Employees: New Employees & Internal Promotions

NEW HIRES			
Name	Department	Position	Date
Sarah Nelson	Police	Dispatcher	08/05/2019
Mikayla Hodge	Police	Patrol Officer	08/26/2019
Lauren Harney	Police	Records Clerk	10/01/2019
Kathleen Hennessey	Fire	Firefighter	10/14/2019
Gerard Adair Jr	Public Works	Laborer	10/15/2019
Justin Fereshetian	Parks & Recreation	Quarry Road Program Manager	10/25/2019
Blake Wilder	Police	Patrol Officer	11/27/2019
Andrew McPherson	Economic Development	City Engineer	12/09/2019
William Crawford IV	Police	Patrol Officer	12/18/2019
Patti Dubois	City Clerk	City Clerk	06/29/2020
PROMOTIONS			
Name	Department	Position	Date
Jesse Morkeski	Fire	Rescue Technician	07/19/2019
Brian Ames	Public Works	Sanitation Equipment Operator	10/28/2019





# Finance Office

## STAFF:

Aaron Berls Director/Treasurer

Linda Cote, Tax Collector

Linda Taylor, Accountant

Debbie Collins, Finance Clerk II

Kaitlyn Philbrick, Finance Clerk I

### CONTACT FINANCE:

#### HOURS:

MONDAY-FRIDAY 7:30AM-5PM

#### ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4248

#### EMAIL:

(TAX QUESTIONS)

[lcote@waterville-me.gov](mailto:lcote@waterville-me.gov)

(FINANCE QUESTIONS)

[ltaylor@waterville-me.gov](mailto:ltaylor@waterville-me.gov)

#### WEBSITE:

[www.waterville-me.gov/finance](http://www.waterville-me.gov/finance)

The Finance Department is dedicated to serve all the citizens of Waterville, other city departments and the school department.

The Finance Department oversees and administers the city's financial and accounting systems, including the collection and disbursement of all monies for the City. The revenues of the City include real and personal property taxes, federal and state grants, excise taxes on vehicles, boats, and airplanes, parking tickets, various permits and licenses, and other miscellaneous revenue. A portion of the monies collected includes registration fees and sales tax, which must be forwarded to the state. Other functions of the department include the processing of all accounts payable, account receivables, and payroll.

The City accepts debit and credit cards for payments on any items. Individuals wishing to use this form of payment are charged an additional fee of \$1 for transactions up to \$40 and 2.5% for transactions over \$40, which covers the cost of processing fees from a 3<sup>rd</sup> party. In 2017, the City began accepting property tax payments online through InforME, run by the State of Maine.

During fiscal year 2020, the Finance Department processed 2,782 accounts payable checks, 494 electronic funds transfers, 86 1099s, 258 W2s, 818 paychecks and 6,146 direct deposit paychecks. We also mailed 5,987 tax bills and processed 19,678 property tax payments. There were 8,616 vehicles registered and the City sold 377 hunting & fishing licenses and 628 boat/ATV/snowmobile registrations. We also processed 1,752 registrations on-line Rapid Renewal payments on line.

The entire post audit report from FY 2018-2019 is available online and is on file in the Finance Director's office. The report is available for public review during regular business hours. The audit was performed by:

Nicholson, Michaud & Company  
76 Silver St  
Waterville, ME 04901

### Tax Payments

Waterville's tax year starts July 1 each year and ends June 30 the following year.

### Upcoming Tax Due Dates

Oct 9, 2020 | Dec 11, 2020  
March 12, 2021 | June 11, 2021

# Delinquent Taxes

<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>Tax Year 2017 Personal Property</b>	
C&M AUTOMOTIVE MACHINE SHOP	\$111.72
COASTAL MED TECH INC	\$1,285.92
DNL RESTORATION	\$25.08
KMD CAR CARE	\$31.92
LAVENDER DESIGNS	\$36.48
MCEWENS AUTO	\$674.88
MR ROYS AUTO REPAIR	\$66.62
PARAMOUNT BEHAVIORAL SVCS	\$285.00
PC AUTO BODY SHOP	\$129.96
THE SENSORY GYM	\$114.00

<b>Tax Year 2018 Personal Property</b>	
COASTAL MED TECH INC	\$1,313.48
DNL RESTORATION	\$25.66
ENCHANTED HERBS & TEAS	\$209.97
GRASS EATERS LAWN CARE	\$393.69
KMD CAR CARE	\$28.00
KV CROSSFIT	\$172.82
LAVENDER DESIGNS	\$23.33
MCEWENS AUTO	\$601.91
MCKENZIE INSPECTION STATION	\$564.59
MIX 107.9	\$536.59
MR ROYS AUTO REPAIR	\$102.65
MY MECHANIC LLC	\$1,061.52
OLEARYS FITNESS	\$1,049.85
ORIOLA APTS	\$14.00
PARAMOUNT BEHAVIORAL SVCS	\$223.97
PC AUTO BODY SHOP	\$116.65
PEACEFUL CONNECTIONS MASSAGE	\$7.00
RENAISSANCE STYLING	\$79.32
ROWE & WENDELL SURVEYING	\$447.94
THE SENSORY GYM	\$116.65
TOTAL IMAGE	\$41.99
TRM COPY CENTERS LLC	\$9.33

<b>Tax Year 2019 Personal Property</b>	
ACCOUNTING SOLUTIONS	\$108.66
AMCOMM WIRELESS-VERIZON	\$262.81
ATTITUDES	\$176.89
BLUE WAVE STUDIO	\$10.11
CELL MEDIC	\$10.11
CENTRAL MAINE APT OWNERS	\$27.80
COASTAL MED TECH INC	\$1,412.59
COOK KEITH DR	\$25.27
DNL RESTORATION	\$27.80

<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2019 Personal Property cont.</b>	
DOWNTOWN HOME DECOR	\$126.35
ENCHANTED HERBS & TEAS	\$260.28
G&D AUTO REPAIR	\$5.86
GRASS EATERS LAWN CARE	\$904.67
J HANSON CO INC	\$78.34
JESSICA RAE PHOTOGRAPHY	\$31.58
KMART CORPORATION #3380	\$873.71
KV CROSSFIT	\$232.48
LAVENDER DESIGNS	\$22.74
MCEWENS AUTO	\$563.52
MCKENZIE INSPECTION STATION	\$548.36
MR ROYS AUTO REPAIR	\$98.55
MY MECHANIC LLC	\$1,263.50
MY TWO BEAUTIES PHOTOG-	\$126.35
OLEARYS FITNESS	\$1,301.41
ORIOLA APTS	\$15.16
PARAMOUNT BEHAVIORAL SVCS	\$214.80
PATKUS GUITARS	\$10.11
PC AUTO BODY SHOP	\$108.66
PEACEFUL CONNECTIONS MAS-	\$7.58
REGAL NAILS SALON & SPA	\$27.80
RENAISSANCE STYLING	\$83.39
ROCK BOTTOM LANDSCAPING	\$379.05
ROWE & WENDELL SURVEYING	\$497.82
RUTHLESS MMA & BOXING	\$126.35
SALON RENU & COMPANY	\$59.42
THE PLAY FACTORY	\$126.35
TIMEPAYMENT CORP	\$106.61
TRANSCO BUSINESS TECHNOLO-	\$222.38
TRM COPY CENTERS LLC	\$7.58
WHITE INSURANCE	\$252.70
WIRELESS OF MAINE	\$50.54

<b>Tax Year 2020 Personal Property</b>	
229 SEWALL STREET LLC	\$14.79
58 SILVER ST LLC	\$15.46
A&L BARBER SHOP	\$87.58
ACCOUNTING SOLUTIONS	\$110.77
AGE.LESS	\$87.58
AMCOMM WIRELESS-VERIZON	\$273.06
BATES LINDSAY LMT	\$7.73
BENEFICIAL TECHNOLOGIES	\$36.06
BLUE WAVE STUDIO	\$10.30
BOBBYS BUDS	\$128.80

# Delinquent Taxes Continued

<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2020 Personal Property cont.</b>	
BPS CONSTRUCTION	\$30.91
CELL MEDIC	\$10.30
CENTRAL MAINE APT OWNERS	\$25.76
CHRISTOPHER HASTINGS	\$386.40
CLOUD WAVE TECHNOLOGIES	\$2.58
DNL RESTORATION	\$28.34
DOWNTOWN HOME DECOR	\$128.80
ECOATM LLC	\$191.25
ENCHANTED HERBS & TEAS	\$265.33
EXPERTECH AUTOMOTIVE	\$274.34
FERRIS GURNEY GRANT & COOK	\$53.34
FOUNTAIN OF YOU	\$25.76
G&D AUTO REPAIR	\$231.84
GRASS EATERS LAWN CARE	\$922.21
GRONDINS CERTIFIED CLEANERS	\$6.25
HUGHES NETWORK SYSTEMS LLC	\$10.69
J HANSON CO INC	\$61.82
J&S OIL CO INC	\$45.81
JACKSON AUTO SALES	\$59.25
JACKSON AUTOMOTIVE	\$236.99
JESSICA RAE PHOTOGRAPHY	\$128.80
JOSEPHS MARKET	\$1,035.55
KIERSTEAD JENNIFER CONSULT-	\$56.67
KIERSTEAD MARK S ESQ	\$18.03
KV CROSSFIT	\$203.50
LARSENS JEWELRY	\$249.87
MATHES CHIROPRACTIC	\$298.83
MATHIEU DAVID CO INC	\$2.54
MR ROYS AUTO REPAIR	\$82.43
MUSCULAR THERAPIES	\$12.88
NORTHERN MATTRESS & FURNI-	\$54.22
OLEARYS FITNESS	\$1,326.64
ORIOLA APTS	\$15.46
OUTCOME HEALTH	\$66.98
PAIN-LESS AUTOMOTIVE CEN-	\$128.80
PARAMOUNT BEHAVIORAL SVCS	\$182.90
PATKUS GUITARS	\$7.73
PAULAS HAIRSTYLISTS	\$0.15
PC AUTO BODY SHOP	\$87.58
PEACEFUL CONNECTIONS MAS-	\$7.73
PINE CONE GIFT SHOP	\$48.94
PINE TREE COMMONS LLC	\$21.92
PIZZA DEGREE INC	\$1,157.10

<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2020 Personal Property cont.</b>	
POIRIER PROPERTIES OF ME	\$10.30
PUNCH CONSTRUCTION SER-	\$0.10
REGAL NAILS SALON & SPA	\$25.76
RENAISSANCE STYLING	\$82.43
ROWE & WENDELL SURVEYING	\$507.47
RUTHLESS MMA & BOXING	\$128.80
SPORTS CLIP HAIRCUTS	\$1,326.64
SUN KING HEALTH & FITNESS	\$257.60
SWEET FROG	\$10.42
THE PLAY FACTORY	\$128.80
TIBBETTS JAMES LADC	\$10.30
TILTON & O'DONNELL	\$141.68
TIMEPAYMENT CORP	\$43.79
TRANSCO BUSINESS TECHNOLO-	\$170.02
TRM COPY CENTERS LLC	\$7.73
URBAN GARDEN CENTER	\$188.97
VAPOR GURUS	\$123.65
WHITE INSURANCE	\$257.60
WIRELESS OF MAINE	\$51.52

## Tax Year 2019 Real Estate

ACHORN DEBRA A	\$273.43
ANDERSON RICHARD	\$1,529.79
BARDAGLIO GEORGE	\$1,131.67
BEAUDOIN DANY MARIE	\$543.95
BELLEFLEUR BRANDON	\$636.64
BENISSAN JORDAN M	\$1,595.28
BERNADINI CLARENCE E &	\$928.96
BICKFORD ROBIN L	\$820.00
BICKFORD RONALD K	\$1,108.11
BICKFORD RONALD K	\$374.72
BLUE BIRCH PROPERTIES LLC	\$627.72
BLUE MARBLE HOMES LLC	\$1,822.09
BOBER PATRICIA A	\$4,329.71
BOLDUC MARIE CELESTE	\$1,473.08
BOSTON ROBERT A	\$895.31
BRAGDON PETER	\$3,156.83
BUREAU H LEE & JULIE L	\$102.33
BUREAU H LEE & JULIE L	\$485.78
BUREAU LEE & JULIE	\$1,654.46
BURROWS TERRI L	\$1,158.47
CARMICHAEL MYRTLE E	\$1,275.74
CARON JASON P	\$458.54
CARVER LENWOOD N & SHEILA G	\$4,156.86



# Delinquent Taxes Continued

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2019 Real Estate cont.</b>		<b>2019 Real Estate cont.</b>	
CARVER LENWOOD N & SHEILA G	\$1,804.82	SIMPSON CHARLES JR & MARJO-	\$1,088.95
CHAMBERLAIN DENNIS	\$125.90	SOUTH END CAFE LLC	\$1,087.15
CHARETTE OLIN C	\$810.01	SUSI JANE A	\$1,218.11
CORMIER MELISSA	\$381.52	SZETO HUNG	\$1,443.35
CRANFORD LISA D	\$1,004.89	TEDEKIS CARMEN E LIVING TRUST	\$173.04
CYR JOHN	\$1,865.05	THE VILLE LLC	\$2,518.97
DANFORTH SHEREE M	\$690.30	THOOPSAMOOT TUSSANEE	\$1,097.62
DEMERCHANT KARL	\$212.32	TYLER KENNETH	\$2,935.24
DEVOGT CRYSTAL L	\$1,040.00	WATERVILLE COMMONS ASSOC	\$1,024.28
DITULLIO KELLI I	\$1,246.30	WATERVILLE OAKS LLC	\$2,956.20
DUPEE DUSTIN	\$152.09	WATERVILLE OAKS LLC	\$3,828.39
FORTIN ELIZABETH A	\$368.43	WATERVILLE OAKS LLC	\$3,346.46
FORTIN ELIZABETH A	\$2,501.51	WATERVILLE OAKS LLC	\$6,913.81
GENTILE ROBERT & KAREN	\$1,920.05	WATERVILLE OAKS LLC	\$5,012.27
GONYOU RONALD	\$112.11	WATERVILLE OAKS LLC	\$13,844.21
GORDON BRYAN A	\$98.65	WATERVILLE REDEVELOPMENT	\$1,474.80
GORDON BRYAN A	\$2,262.11	WATERVILLE REDEVELOPMENT	\$29,335.67
HARRINGTON HOWARD J	\$963.28	WATERVILLE REDEVELOPMENT	\$806.35
HARRISON ELAINE	\$2,388.89	WATERVILLE REDEVELOPMENT	\$1,576.89
HAYDEN MOLLY	\$290.82	WOODBERRY ANTHONY &	\$599.97
HOMER ROBERT U & ESTHER	\$989.66	YRAM	\$7,531.95
JENKINS JOHN MARK	\$4,541.87	<b>Tax Year 2020 Real Estate</b>	
KLOA LLC	\$765.30	77 MAIN STREET LLC	\$1,858.06
LECLAIR MARK D	\$1,392.53	ACHORN DEBRA A	\$2,711.99
LEMIEUX WILFRED	\$68.94	ALLEN ARTHUR B	\$3,719.40
LQQKN4PROPERTIES INC	\$738.80	ANDERSON RICHARD	\$1,558.50
LQQKN4PROPERTIES INC	\$704.75	ANDONOV TIHOMIR & LILIANA	\$801.08
LQQKN4PROPERTIES INC	\$1,516.69	ARBO LYNNETTE R	\$1,787.03
LQQKN4PROPERTIES INC	\$1,603.13	AWALT BARRY	\$8,791.84
MALLAHAN JUSTIN C	\$1,218.11	BAILEY RACHEL	\$322.24
MARSHALL KAREN J	\$773.05	BARDAGLIO GEORGE	\$1,152.65
MCKAY RANDON C & DANIELLE C	\$96.70	BEAUDOIN DANY MARIE	\$1,473.06
MCMULLIN LILLIAN H	\$2,247.13	BELLEFLEUR BRANDON	\$113.97
MORNEAU MARY R	\$1,911.81	BENISSAN JORDAN M	\$1,625.26
NOBLE EDWARD	\$613.57	BERNADINI CLARENCE E &	\$1,274.36
NORTON STEPHANIE A	\$2,063.04	BICKFORD LYNN A	\$2,303.47
PERRY RICHARD F	\$2,111.25	BICKFORD ROBIN L	\$841.80
PLEAU DANIEL	\$482.11	BICKFORD RONALD K	\$1,128.62
POULIN LEONARD D JR	\$694.27	BICKFORD RONALD K	\$380.98
QUIRION WAYNE R	\$112.49	BLACK FAMILY REVOC TRUST	\$5,633.10
RANCOURT HALONA	\$128.78	BLUE BIRCH PROPERTIES LLC	\$692.27
ROLLINS DALE L & SUZANNE	\$475.81	BLUE MARBLE HOMES LLC	\$1,856.46
SCOTT ALLAN C	\$1,131.77	BOBER PATRICIA A	\$4,412.86

# Delinquent Taxes Continued

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2020 Real Estate cont.</b>		<b>2020 Real Estate cont.</b>	
BOLDUC MARIE CELESTE	\$1,509.35	ELDON CHARLES & LAURIE	\$327.59
BOLDUC TREVOR	\$450.65	ERVIN JOHN D & ANTOINETTE	\$3,480.99
BOSTON ROBERT A	\$1,886.93	FERRAN REGINALD A	\$108.72
BOUDREAU JEREMY & TAMBARA	\$13.82	FISHER ANDREW	\$629.30
BRAGDON PETER	\$3,217.08	FISHER MERLE	\$308.88
BRETON DONALD	\$552.62	FISHER MERLE S	\$781.50
BRETON KELLY	\$287.53	FLAHERTY WILLIAM H III & MARI-	\$666.29
BROWN CHARLES	\$105.97	FORTIN ELIZABETH A	\$374.53
BROWN JAMES	\$2,506.39	FORTIN ELIZABETH A	\$2,549.12
BROWN JAMES J & SARA L	\$79.26	FORTIN ELIZABETH ANN BOL-	\$5,350.06
BROWN JAMES J & SARA L	\$143.34	FOURNIER FRANCIS J & PATSY S	\$461.21
BROWN LINDA	\$1,240.77	GAULIN KEVIN B	\$1,538.70
BRYANT SHELAAH A	\$931.24	GENTILE ROBERT & KAREN	\$1,956.36
BUREAU H LEE & JULIE L	\$103.29	GOGAN CAROL & DWAYNE	\$696.05
BUREAU H LEE & JULIE L	\$2,857.74	GORDON BRYAN A	\$99.51
BUREAU LEE & JULIE	\$1,685.56	GORDON BRYAN A	\$2,318.82
BURNS RICHARD C & ALLISON B	\$669.32	GRAY SHANIA	\$1,138.79
BURROWS TERRI L	\$1,851.10	GRIFFIN GAIL	\$1,161.59
CARDENAS MICHAELA	\$2,147.49	HARRINGTON HOWARD J	\$1,291.49
CARMICHAEL MYRTLE E	\$1,833.52	HARRISON ELAINE	\$2,441.21
CARON JASON P	\$466.42	HARTFORD TRAVIS S	\$3,583.06
CARVER LENWOOD N & SHEILA G	\$4,243.53	HARTLEY DAVID A	\$516.70
CARVER LENWOOD N & SHEILA G	\$1,845.77	HARTWELL ALICE L TTE	\$127.76
CHAMBERLAIN DENNIS	\$127.33	HAYDEN MOLLY	\$704.06
CHARETTE OLIN C	\$838.46	HOLLINGSWORTH TUCKER L	\$2,311.47
CHAVONELLE CHRISTINA	\$1,728.87	HOLMAN SARA A	\$234.17
COLLEGE AVENUE LLC	\$2,764.25	HOME DEALS OF MAINE LLC	\$641.40
CORMIER MELISSA	\$394.78	HOMER ROBERT U & ESTHER	\$1,419.65
CRANFORD LISA D	\$1,030.26	JANERICO DONALD	\$478.03
CRESS WANDA	\$1,285.04	JENKINS JOHN MARK	\$4,629.13
CYR JOHN	\$1,900.28	JURDAK EDWARD G JR	\$1,297.95
DANFORTH SHEREE M	\$1,140.86	KING THOMAS E	\$467.17
DAVIS DEAN	\$1,654.64	KINGSTON PROPERTIES LLC	\$2,531.98
DEMERCHANT KARL	\$215.43	KLOA LLC	\$940.60
DENIS STEPHEN A	\$1,272.04	KLUB PROPERTIES LLC	\$3,533.08
DEVOGT CRYSTAL L	\$1,059.19	KRIKORIAN STEPHEN	\$2,418.28
DEXTER NICOLE	\$511.81	LAGASSE RONALD J	\$1,042.06
DITULLIO KELLI I	\$1,625.26	LAWN PAUL N	\$2,490.83
DOSTIE BEN D & RENEE L	\$917.67	LECLAIR MARK D	\$1,418.55
DOSTIE STEPHEN F	\$916.43	LEMIEUX WILFRED	\$271.50
DULAC PAULA J	\$3,077.79	LQQKN4PROPERTIES INC	\$752.13
DUPEE DUSTIN	\$154.03	LQQKN4PROPERTIES INC	\$717.42
ELDON CHARLES	\$202.08	LQQKN4PROPERTIES INC	\$1,545.16

# Delinquent Taxes cont.

<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2020 Real Estate cont.</b>	
LQQKN4PROPERTIES INC	\$1,633.28
LUTZ WAYNE R	\$1,983.06
MAGAW TASHA	\$449.36
MALLAHAN JUSTIN C	\$1,247.67
MARSHALL KAREN J	\$869.61
MCGLEW SHAWN	\$956.61
MCKAY RANDON C & DANIELLE C	\$1,087.46
MCMULLIN LILLIAN H	\$2,622.77
MERROW RALPH M & HEATHER A	\$859.48
MICHAUD RICKY W & KERRI A	\$370.05
MORNEAU MARY R	\$2,593.39
MOSELEY ENTERPRISES LLC	\$2,341.29
MOSELEY ENTERPRISES LLC	\$2,889.78
MOSELEY ENTERPRISES LLC	\$2,242.61
NELSON JEFFREY	\$188.91
NICHOLS JANET	\$1,180.36
NOBLE EDWARD	\$631.31
NORTON STEPHANIE A	\$2,095.20
PARKER FRANCES M	\$598.38
PEACE BRUCE	\$121.98
PLEAU DANIEL	\$490.45
POLLARD VICTORIA	\$749.45
POMERLEAU JAMIE L	\$1,987.28
PONTBRIAND ERNEST A	\$63.25
POPE KRISTEN	\$546.54
POULIN LEONARD D JR	\$706.73
QUIRION WAYNE R	\$113.97
RANCOURT HALONA	\$1,665.31
RE JULIA	\$89.94
RE JULIA	\$252.82
RENFRO TAMARA L	\$159.50
RICE JUDITH E	\$3,297.07
RICKER JULIE	\$551.57
ROBINSON PAUL	\$1,340.64
ROGERS INEZ B	\$528.10
ROLLINS DALE L & SUZANNE	\$1,630.60
SAUCIER ANNETTE	\$2,370.22

<u>Bill Name</u>	<u>Unpaid Amount</u>
<b>2020 Real Estate cont.</b>	
SCOTT ALLAN C	\$2,298.12
SIMPSON CHARLES JR & MARJO-	\$1,280.82
SOUTH END CAFE LLC	\$1,114.15
SPAULDING ERIC J	\$1,353.28
SUSI JANE A	\$1,247.67
SZETO HUNG	\$1,470.39
TEDEKIS CARMEN E LIVING TRUST	\$175.38
THE VILLE LLC	\$5,258.16
THERIAULT JEFFREY & VICKIE	\$263.50
THOOPSAMOOT TUSSANEE	\$1,117.93
TOWNSEND BETTE M	\$2,418.28
TROMBLEY MICHAEL B	\$1,037.82
TUTTLE JEFFREY L	\$1,079.43
TYLER KENNETH	\$2,991.25
UNDERWOOD PROPERTY MAN-	\$8,646.41
VOM ORDE ALICE A	\$2,653.25
WATERVILLE COMMONS ASSOC	\$1,056.97
WATERVILLE OAKS LLC	\$3,012.60
WATERVILLE OAKS LLC	\$3,901.76
WATERVILLE OAKS LLC	\$3,410.46
WATERVILLE OAKS LLC	\$7,047.14
WATERVILLE OAKS LLC	\$5,108.63
WATERVILLE OAKS LLC	\$14,105.36
WATERVILLE REDEVELOPMENT	\$1,502.45
WATERVILLE REDEVELOPMENT	\$29,904.65
WATERVILLE REDEVELOPMENT	\$813.99
WATERVILLE REDEVELOPMENT	\$1,599.45
WELCH CHRISTINE	\$359.63
WELCH CHRISTINE A	\$561.24
WESSON LEANN	\$522.50
WILSON EILEEN	\$84.61
WOODBERRY ANTHONY &	\$610.61
YRAM	\$7,677.29
YVON LIZA M	\$979.81
ZENG XIANGXI	\$1,814.14
ZIMMER STEVEN R & CHERYL M	\$163.17





# Health & Welfare

## STAFF:

Denise Murray, Director

Tiffany Buzzell, Welfare Caseworker II

Diane Pierce, Welfare Caseworker I

### CONTACT HEALTH & WELFARE:

#### HOURS:

MONDAY-FRIDAY 8AM-5PM

#### ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4227

#### EMAIL:

[dmurray@waterville-me.gov](mailto:dmurray@waterville-me.gov)

#### WEBSITE:

[www.waterville-me.gov/  
healthwelfare](http://www.waterville-me.gov/healthwelfare)

The Health and Welfare Department administers the General Assistance Program in accordance with Maine State Law and with the City General Assistance Ordinance, adopted by the City Council. The Ordinance is located on the City's website.

General Assistance is for the immediate aid to those individuals who are unable to provide for their basic needs, such as rent/mortgage, electric, food, heating fuel, and other needs that are essential to maintain themselves or their families.

Individuals must follow program rules and meet eligibility requirements. If eligible, assistance is provided in the form of a voucher to the vendor. There is no cash assistance.

The City of Waterville recognizes the dignity of each individual while encouraging self-reliance. The mission of this department is to help eligible persons achieve self-sufficiency by promoting the work incentive. Whenever possible, this department seeks to alleviate needs other than financial through rehabilitative, prevention, and protective services, as well as referrals to other community resources.

The General Assistance Program places no unreasonable restrictions on the personal rights of the applicant, nor will there be any unlawful discrimination based on sex, age, race, nationality, religion, sexual orientation, or disability. All information regarding an individual's request for General Assistance is confidential.

In addition to the General Assistance Program, the Health and Welfare Department processes all applications for the Haines Charity Trust Fund, and the Champlin Teacher Trust Fund. Additionally, the Health and Welfare Director also coordinates the Wellness Program for City employees.

The Haines Charity Trust Fund is a program for individuals who are in need of financial assistance. The Haines Charity Relief Committee, appointed by the City of Waterville, reviews all applications for assistance. A completed application must include proof of residency, verification of monthly income, and all receipts to verify monthly expenses. Expenditures for the period of July 1, 2019 through June 30, 2020 were \$3,220.53. The Committee meets the second Tuesday of each month to review applications.

The Champlin Teacher Trust Fund is for an individual who has been a teacher in the Waterville school system and in need of comfort, assistance, and support. Verification of time worked in the school system is required.

In March, the Health and Welfare Department was greatly impacted with the arrival of the Coronavirus (Covid 19) Pandemic. The number of applicants for General Assistance dramatically increased, as did the expenditures to meet the needs of individuals facing the loss of employment and other resources.

Also, in March, the part-time Caseworker resigned, leaving the department with a staff of two. I am proud to say, through teamwork, working tirelessly, and perseverance, we got through the immediate crisis. My sincere appreciation and gratitude to Caseworker, Tiffany Buzzell for all her hard work, to City Manager, Mike Roy for his guidance and understanding during this unprecedented time, and to all the City employees at the Emergency Operations Command Center.

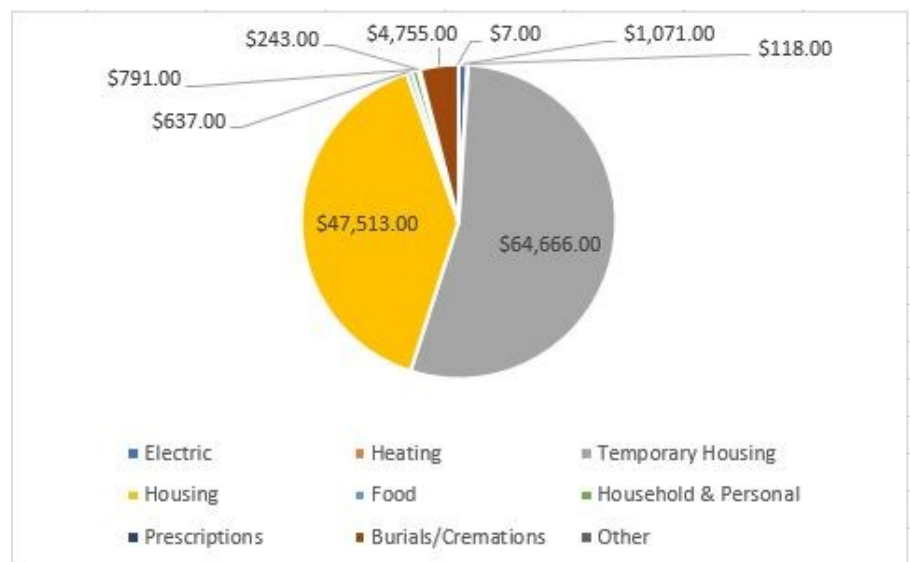
General Assistance expenditures for the period of July 1, 2019 through June 30, 2020 were \$119,800.71. During the above time period, the State Department of Health and Human services reimbursed the City of Waterville \$31,915.72. In addition to the State reimbursement, the City received an additional \$1,141.13 for liens placed on retroactive benefits received by clients from approved SSI claims, and \$59.95 in other miscellaneous reimbursements. Total expenditures in the amount of \$119,801.00 for FY 2019-2020 are shown in the pie chart below.

The Health and Welfare Department is located in the basement of City Hall. An individual needing assistance may call (207) 680-4226 to make an appointment. If an individual has an emergency after hours that requires immediate assistance, they may contact the Waterville Police Department at (207) 680-4700.

My sincere appreciation and thanks to all the local, state, and federal agencies that partner, collaborate, and work with this department throughout the year. I also express my gratitude and appreciation to the following individuals, Rosemary Winslow, Jacqueline Dupont, and Robert Vear for serving on the Fair Hearing Authority Committee, and to Peggy Soucy, Patricia Loisel, and Rosemary Winslow for serving on the Haines Charity Relief Committee.

Respectfully submitted,

Denise Murray  
Health/Welfare Director





# Waterville Public Library

Tammy Rabideau, Director

## CONTACT WPL

### HOURS:

MONDAY-FRIDAY 10:00AM-7PM

### ADDRESS:

73 ELM STREET  
WATERVILLE, ME 04901

PHONE: 872-5433

### EMAIL:

[info@watervillelibrary.org](mailto:info@watervillelibrary.org)

### WEBSITE:

[watervillelibrary.org](http://watervillelibrary.org)

The Waterville Public Library is an institution formed by the people for the people nearly 125 years ago. The mission of the Waterville Public Library is to empower people and strengthen community through the sharing of stories, knowledge, and experiences. The Library reliably advances this mission in a myriad of ways every day. Service to community is at the heart of everything. The Library continues to serve tens of thousands of people each year. From birth to earth, the people of Waterville are utilizing their public library. The Library facility is a proud, gorgeous vessel for the people of Waterville. The Library Board of Trustees is a cohort of intelligent, kind, and tireless stewards. The City of Waterville's people, leadership, and employees reliably value and support their Library. Business and organizational partnerships are essential components of the Library's service in the community. The Library staff is a fellowship of extraordinarily kind, dedicated, industrious, creative, talented, and resourceful folks. The Library is annually supported by over fifty wonderful and impactful volunteers. There is much strength, positivity, and merit in the endeavor of the Waterville Public Library.

Since 1896, the Waterville Public Library has made the City of Waterville stronger by providing guided and free access to information. Collaborating with community partners, the Library is an active catalyst for creativity, learning, and discovery.

Philanthropist Andrew Carnegie made a \$20,000 gift to Waterville in 1902 to construct a public library, contingent on the building being constructed in a suitable location and the City of Waterville making an annual appropriation for its operation. Between August 1903 and December 1904, the Waterville Public Library was built on Elm Street from a design by William R. Miller.

A dynamic public library is a tremendous and sound investment for a community. There is something positive for everyone served. Empowering people and strengthening community is what it is all about. Resources, expertise, vision, kindness, creativity, partnerships, and commitment are what make it all possible.

Thousands of people turn to the Waterville Public Library annually looking for everything from a friendly face, a kind smile, to job search assistance, to children's programs, movies, stories, new skills, help with printing, finding obituaries, answers to questions, writing workshops, business development resources, computer access, WIFI, entertainment, recreation, crafting opportunities, community, and so much more. The Library offers something for everyone. Library staff strive to do whatever possible to offer kindness, trustworthy resources, positivity, and productivity.





*"Inside public libraries are the stories of communities, where people can amplify their voice even in the smallest ways. It's an honour to be able to tell people that there are others who are looking for connection, looking to belong. You are not alone: we see you and we are not looking away."*

~ Sarah Schmidt

In addition to a high level of customer service and a welcoming, friendly environment, the Library offers a circulating collection of thousands of materials in a variety of formats, reference and readers' advisory service, public computers, WiFi, meeting rooms, interlibrary loans, a public phone, fax service, printing, scanning, and much, much more.

#### January 1, 2019-December 31, 2019:

36,800 = # of questions asked by patrons of Library staff

107,000 = # of physical item checkouts and renewals

4,890 = # of electronic or audio item checkouts

5,263 = # of volunteer hours recorded

926 of these volunteer hours by Colby civic engagement students

780 = # of programs offered (401 youth; 379 adult)

10,538 = # of program attendees (5876 youth; 4662 adult)

23,000 = # of computer use sessions

80 = # of licensed electronic collections and databases (Maine State Library consortia licensing)

The Library offers a numerous variety of dynamic, diverse programs for people of all ages throughout the year. Program participation remains strong and new program offerings are ever evolving. These programs are free and open to the public. In the past year, Library programs have included Cirque du Geek, PechaKucha Waterville events, author events, family events promoting creativity, health, technology exploration, making, entrepreneurship, literacy, job seeking activities, volunteer recruitment fairs, Spanish conversation group, ukulele nights, craft club, and more. When the COVID pandemic required the suspension of in-person gatherings in 2020, Library staff brought online many existing programs and created new program offerings providing several avenues for weekly virtual programming.

Under the leadership of Children's Librarian Liz Davis and with the support of Colby civic engagement students, the Children's Room offered a "Satur-Play" program every Saturday afternoon, 1p-2p until the COVID pandemic required the suspension of in person gathering. This family-friendly event features games, maker activities, stories, and other fun. The Children's Room presents a weekly program for homeschooling families, "Homeschool Hub." This program, offered on Thursdays, 1:30p-2p, presents an activity in the Children's Room for homeschoolers in 1<sup>st</sup>-6<sup>th</sup> grades an activity in the Bartlett Room for homeschoolers in grades 6<sup>th</sup>-12<sup>th</sup>. In person or virtually, the Children's Room continues to offer a very popular "Crafternoons" program on Tuesday afternoons and "Rhymetime: for Babies, Toddlers, and Their Grownups" on Friday mornings. The Children's Room has been offering many virtual programs since March 2020.

The 2019 summer program theme was A Universe of Stories: space. Space in 2019 celebrated the 50th anniversary of the Apollo Moon Landing. Youth were offered book logs to complete over the summer to earn small prizes. Youth programs ran Monday-Saturday.

**Monday** – teen game night;

**Tuesday** – crafternoons;

**Wednesday** – weird science;

**Thursday** – storytime at the Farmer's Market;

**Thursday** – teen movie night;

**Friday** – Rhymetime;

**Saturday** – Satur-play.

The Library hosted a regular story time at the Farmer's Market from 4p-5:30p weekly.





Through generous funding from Colby College, the Library hosted an intern in the summer of 2019: Bethany O. Bethany performed a variety of tasks at the Library, including working at public service desks, providing programming support, and offering storytimes at the Farmers' Market.

WPL hosted Pete the Cat the week of August 5. There were offerings for meeting Pete at the WPL during the Taste on August 7. Pete visited the South End Night Out on Tuesday, August 6 with Colby intern Bethany's support.

Several years ago, the Waterville Public Library was the first public library in Maine to serve as a site for the Summer Meal program for kids and teens. During summer weekdays, youth ages 18 and younger can get a free lunch in the Children's Room. In the 2019 summer, approximately 500 kids received free lunches at the Library.

PechaKucha Waterville continues to be one of the Library's most popular community events. Partnering with Waterville Creates!, as well as other organizations such as the Maine Film Center and MIFF, PK WTVL is an engaging, dynamic program that draws regular crowds of 200-300 people. Held at rotating locations in the community, PechaKucha Waterville has become a "must-see" event for people who celebrate the diversity of human experience as well as the vibrant creativity in the greater Waterville community. PK WTVL events typically happen four times per year. In the 2019-2020 fiscal year, wildly successful PK events were held in July, October, and February. The May event was canceled due to COVID.



Two book sale events were offered in 2019-2020! A few thousand dollars in donations were received. KUDOS to the entire Library staff for making these events available but particularly book sale program leader Sarah Taylor.

The Library again collaborated with Waterville Creates! partners on a teen program series called SLICE. The Library's session was called STEAM at the Library: Robots! and was well attended and received. SLICE (Students Learning Innovative Creative Endeavors) is a program to encourage students ages 13-19 to explore the behind-the-scenes operations at an historic opera house, an award-winning public library, a nationally recognized art museum, and an independent arthouse at Railroad Square Cinema. Partnering with arts professionals throughout the city, this program provides young adults with unique experiences to learn more about career paths in the creative arts. Each afternoon is packed with interesting programming, inspiration, and pizza!

The Library's seventh annual mini comic-con, Cirque du Geek, was another resounding success! Program leader Sarah Taylor annually facilitates this colorful, fun three-day event featuring a variety of activities and events for geeks of all ages and fandoms. The Library partnered with Waterville Creates!, Waterville Opera House, Maine Film Center, AnimeMaine, the Maine Association of Cosplay Enthusiasts, and others to present Cirque activities. September 2019 was the 7th year that the Library has hosted this marvelous event. About 170 people participated in a wide variety of events throughout three days. The people that show up for CdG are very excited to participate in the offerings. Many people say that they like how cozy CdG feels, and that they look forward to coming every year. The cosplay dance at the Chace Forum was absolutely wonderful; the space was perfect, everything looked great, and the attendees had fun! Other event highlights included Heraldry Banners with Serena Sanborn of Waterville Creates!, LED Bookmarks with Chris Dorman, the annual cosplay parade down Main St and over to the Riverwalk, and the Disney Princess Meet and Greet. 8 Colby civic engagement students volunteered over the weekend, and they were all very helpful!

The Library continues to partner deeply with Waterville Creates!. The Library was a founding partner of WC! and Rabideau continues to serve on the WC! Board of Directors. Several Library staff members serve on the WC! Program Committee and collaborative programming initiatives are ever evolving. The WPL partners with WC! to present PK WTVL, a successful networking and story sharing event the Library was part of founding and has been facilitating since 2010. Rabideau directs a Team PK which is comprised of community volunteers and WC! staff. Along with Waterville Creates! partners, the Library provided several programs as part of the Joy to the Ville event series in winter.



The Library continues to support career and workforce development efforts. The Library partners with several entities such as the Augusta CareerCenter, New Ventures Maine, KVCAP, Mid-Maine Regional Adult Community Education, and other entities. The Library supports job seekers and hiring employers and has offered a weekly Job Search Lab for 10 years. The Library continues to provide connections to other workforce development services. The Library supports and promotes recruiting events and partners with entities such as the Central Maine Growth Council on other hiring events. A workforce practitioners' steering group on which Rabideau participates facilitates three meetings annually to bring area workforce practitioners and area hiring businesses together to increase awareness and odds of meeting area workforce needs.

The Library continues to support local business development efforts and a thriving economy. The Library partners with the Mid-Maine Chamber of Commerce, Central Maine Growth Council, the Harold Alfond Institute for Business Innovation, and other partners. The 3<sup>rd</sup> Annual Central Maine Converge and Create weekend hosted at Thomas College in November 2019 was a huge success. The Library is a proud partner of this two-day weekend event. Small Business Week Waterville, an annual series inspired to coincide with the Small Business Administration's national initiative Small Business Week that happens the first week of May, had to unfortunately be canceled due to COVID.

A local community organization, Women's Initiative, again selected the Library as the site for their annual Kindness Project. This project distributed over 1,000 free scarves and hats on a cold winter day. This event never fails to lift-up our spirits and lighten our hearts, and we are so grateful for this act of community kindness.



Waterville Public Library staff and volunteers engage in outreach and partnership events on a regular basis. The Library continues to provide outreach to thousands of individuals, sharing information about Library services and resources, as well as promoting community spirit. From the Taste of Greater Waterville, to the South End National Night Out Festival, Quarry Road Fall Festival, Thomas College Resource Fair, Discovery House Resource Fair, concerts such as Bela Fleck & Abigail Washburn, to child-care centers and elementary classrooms and more, Library staff bring resources, information, fun, and literary character pals to share with community members of all ages.

The Library hosted the following exhibits in the last year:

- Outside the Box by Library staff member Jessica Morton
- "i am not a stranger" portraits by Séan Alonzo Harris
- Collaboration with Waterville Creates! and the Colby College Museum of Art. Installations of same exhibit on display at WC!, CCMA, and in many locations throughout the city.
- "Recycled Book Art" by Robin Duperry
- "Quilled Halloween Art" by Donna Hinkledire
- "Polar Bear Book Illustrations" by Bonnie Bishop
- "Layered Perspective" by Liana Owad





With support from Colby College civic engagement students, 100 tulips were planted at the WPL on 11/7/19 as part of the Yellow Tulip Project. The Library participated in the Yellow Tulip Project with Waterville Creates!, Kennebec Behavioral Health, and other community partners. The Yellow Tulip Project is a Maine based non-profit organization whose mission is to diminish the stigma of mental illness while building a supportive community combining youth and community leaders. Participating organizations included: Waterville High School, Waterville Parks + Recreation, Hardy Girls/Healthy Women, The Family Enrichment Council, Waterville Public Library, Maine General Hospital, Waterville Rotary Club, Johnny's Selected Seeds, FEDCO Bulbs, Colby College Museum of Art, Waterville Peer Support Center, and the Universalist Unitarian Church.

Held on Saturday, 10/26/19, the Library's annual event fundraiser, *Nosh and Knock-Off 2019: A Librarian Scorned*, was another resounding success and raised critical funds for the Library. This fourth annual event featured a murder mystery script written by local writer Em Ouellette and featured an all-star cast of local celebrities and actors. The sold-out event offered attendees the chance to find out "whodunit" while enjoying tasty food and libations from local restaurants.

The Library continues to receive expressions of frustration and concerns regarding difficulties in finding safe, accessible, proximate vehicle and bike parking. Ensuring adequate parking solutions for library users is a high priority concern for the Library Board of Trustees. Library board president Cindy Jacobs continues a tireless advocate in parking advocacy for Library patrons. She serves on the City's parking committee. Jacobs continues to meet with many people pursuant to advancing towards a positive parking disposition for Library patrons of today and tomorrow.

Library staff works closely with the City Engineer, Public Works staff, consultants, and third-party vendors to best understand, organize around, and effectively and efficiently manage Library facility and grounds matters. The proactive and reactive maintenance needs and demands of the Library facility and grounds are ever present and dynamic. Efforts remain underway to develop enhanced systems to track, monitor, characterize, and advance optimum facility and grounds operations. Additional resources allocated to the operational facility management budget and a 2019 city bond have provided essential resources to resolve a number of long-standing maintenance issues and have transformatively moved the Library along the path to support further proactive maintenance, a place of cost savings, efficiency, and strength for Waterville.

In the fall of 2019, vital and overdue maintenance repairs were completed on the Elm St patio. Patio asphalt was removed, drainage repaired, masonry repaired and sealed, and steps were re-caulked. Pavers like those on the Appleton St patio as well as at the Riverwalk were installed. The work completed contributed to ameliorating a moisture problem that was presenting inside in the lower level children's room. In addition, the pavers compliment the beauty of the Library's gorgeous historic features and provide an elegant resonance of cohesiveness with other public spaces in the City of Waterville.

Several other maintenance repairs have been made possible by approval of the 2019 bond funds. A series of roof, gutter, drainage, masonry, and insulation repairs have been completed. Woodwork and window repairs and restoration began in early June and is ongoing. Necessary health and safety repairs to the Elm St ramp and the Colby Room exterior door are two upcoming priorities for 2020-2021.

Snow and ice management remains a constant challenge for the Library. There are a large number of entryways, patios, porches, ramps, walkways, and sidewalks with a lot of variances in grade that must be kept clear and safe at all times. In addition, there are wide stretches of street facing walkways which often contain large stretches of snow berms created by plows.

*"A library in the middle of a community is a cross between an emergency exit, a life-raft and a festival. They are cathedrals of the mind; hospitals of the soul; theme parks of the imagination. On a cold rainy island, they are the only sheltered public spaces where you are not a consumer, but a citizen instead." ~ Caitlin Moran*

In October 2019, news of the heart was received. Long-time children's librarian Marie Benner passed away on Wednesday, October 2, 2019 at the age of 93. Marie served as the Waterville Public Library's children's librarian for 29 years. She retired in 2005 at the age of 79. Marie served as a librarian in the world for a total of about 60 years. The Library acknowledged Marie's passing by announcements on the Library website and on Facebook. As of 10/21/19, the Facebook post had reached 6,345 people, received 250 likes/comments, and been shared 46 times. With the family's permission, Marie was honored at the Thursday, October 3, 2019 PK WTVL event at the Waterville Opera House with a dedication of the event to her. Director Rabideau wore glittery silver boots in Marie's honor and shared the following remarks with the audience.

"Marie Benner would tell anyone and everyone and it showed: Marie LOVED her time with the Waterville Public Library. She was a heroine to many in her long, full life. She was a profound supporter of the venture of all that a public library is. Marie was a lover of so much. She LOVED children. My, how she loved children. We loved her twinkling eyes and gold shoes. And so much more. Here are a few of the comments shared on the Library's Facebook announcement regarding Marie's passing:



*"Marie told me she wore colorful and sparkly shoes because they were at child's eye level. She inspired me to buy and wear gold shoes to work at the library." Shared by Lyn Smith, recently retired Pittsfield Public Library.*

*"She was beautiful inside and out. How fortunate we were to have her grace our library and teach our children. She was loved dearly!" Mary Anne LaMarre*

*"Marie Benner was a huge part of my experience moving to Waterville with my 20-month old daughter and finding the amazing children's area at the public library. She was a sparkling gem!" Gail Carlson*

*"It is not an understatement to say Ms. Marie was one of the most important people in my life and, I'm sure, for many other kids who grew up in Waterville. I had the pleasure to be neighbors with her for a few years. In the summer she'd throw an ice cream social for the whole street! She really loved children and community." Karl Foss*

*Among Marie's many passions, she loved PK WTVL – she deemed it a "A Concert of Ideas" – an apt descriptor we shall always hold near and dear. PK WTVL volume 33 is dedicated to Marie Benner."*

Beginning in March 2020, the Waterville Public Library, the City of Waterville, state of Maine, United States of America, and the entire world have been navigating an unprecedented pandemic crisis. COVID. Staff and community safety have remained the number one priority. A constant state of analysis and vigilance have been required to make the best decisions possible with respect to human safety and well-being. For health and safety and in compliance with local, state, and federal requirements and guidelines, public access to the Library building and the borrowing of books, dvds, and other materials was suspended on March 15.

Throughout the pandemic crisis, the Library has remained continuously open with direct service and resources being provided to the community in a variety of ways via phone, email, mail, across the street/grocery store aisle, and online. New services and programs emerged. Access to digital collections was enhanced and promoted. Library staff has continually communicated with and assisted patrons, offered programs and services virtually, performed collection maintenance work, received and processed materials, maintained building/grounds, processed payroll and invoices, engaged in professional development activities, and more. Due dates for all loaned materials were extended. Protocols for quarantining returned items were followed.

Many good people and organizations remain dedicated in helping the people of Waterville survive and thrive. The Library assists by sharing accurate and trustworthy local community updates and resources. Library staff evaluates, curates, and distributes vetted information to assist with creating awareness of resources that help people meet basic needs (such as emergency food sources), apply for unemployment, seek jobs, attain new skills, find business relief supports, etc. We share information about educational resources as well as information that advises about health and safety including mental wellness.

Reading is a wellness activity. Research shows that regular reading: improves brain connectivity, increases vocabulary and comprehension, empowers empathy for other people, aids in sleep readiness, reduces stress, lowers blood pressure and heart rate, fights depression symptoms, prevents cognitive decline associated with aging, contributes to a longer life, and more.

The Library remains well suited and uniquely equipped to contribute to positive well-being through information sharing and connecting people. Much is done to advance ways the community can connect with one another or engage in recreational and/or educational reading and programs. Staff continue to identify virtual library services and resources to share. We continue to promote digital library services such as the CloudLibrary and other online databases and resources.

Colby College student residents of Colby's Bill and Joan Alford Main Street Commons located across the street from the Library are required to perform volunteer and community service each week when college is in session. Working closely with Colby Civic Engagement colleagues, Library staff have worked to create many pathways and strategies for student engagement in service to the Waterville community. Approximately 20 students were successfully placed in a variety of roles and capacities with the Library in the 2019-2020 academic year. Students supported many programs for people of all ages. Children's librarian Liz Davis worked with Colby students to offer outreach story times to Educare and the Children's Home for Little Wanderers youth. When it is possible, the hope is to resume outreach story times and expand to the AYC and other locations where children receive care. A weekly Craft Club for Adults was launched and facilitated by civic engagement students. *"The arts bring people together and build social trust, a primary characteristic of livable communities. Even more, cultural participation leads to wider community participation and to increased volunteerism and tolerance—all of which are key to civic engagement."* A seed library project was in development throughout the academic year and was scheduled to launch as a public service in the spring 2020. Unfortunately, the effects of the COVID pandemic brought initiatives to an abrupt halt in March when all students were sent home. As health and safety parameters permit, the Library looks forward to and expects full student volunteer engagement in service to humanity ahead. The future looks bright!

"Libraries store the energy that fuels the imagination. They open up windows to the world and inspire us to explore and achieve, and contribute to improving our quality of life. Libraries change lives for the better."  
~ Sidney Sheldon





# Library Shares

*"One of our patrons who's been coming here for a very long time told me that her kids keep trying to get her to move out of state but she won't because she loves us and doesn't want to leave her library. She said they say "but mom, there are libraries here" and she tells them "but they aren't MY library" and that it wouldn't be the same."*

*"A caregiver who attends Rhymetime with her client shared a success story with me. This little one has some challenges with communication. When it was snowing outside, the child began to sing the snowflake song. Yay!"*

*"Yesterday, during Crafternoon, one of our tweenagers said the most precious thing! I mentioned that we had several Pokemon mangas coming in and she exclaimed with excitement, "I am SO LUCKY!" It absolutely made my day!"*

*"A patron was scrambling for change to pay for her printouts and coming up quite a bit short. She said she lived a distance away and couldn't come back and was getting anxious because they were important. Another patron heard all this and came up to the desk, offering the difference that she couldn't cover. It's the small kindnesses that make you smile. :D"*

*"I was on the phone with a patron, getting her on hold for some newly released books and she finished the conversation with "Thank you so much for everything you do!"*

*"I was faxing something for a patron. The fax did not work the first couple of times. He said he would call the place where they would go and check on the number. He came back a few minutes later. He said he could not get a person on the phone. The patron asked me to try again. It worked. He said Thank God for the Waterville Library and people to talk to."*

*"From a frequent patron: "I'm so grateful the library is here. Really, it means a lot to me, thank you!""*

*"A patron came to the Circ desk to relay this to Amber and I about Brian: "I gotta tell you, the gentleman upstairs helping people on the computers? He helped me out so much! I just wanted to make sure word got to [upstairs] about it.""*

*"Claudette D came into the Library to say goodbye. She is moving to Massachusetts. She wanted the librarians to know how much she has enjoyed coming and interacting with all of us. She will miss us."*

*"A patron just left info desk so happy about the new computer system. He said "He wanted to move back to Waterville so he could be at our Library more.""*

*A dynamic public library is a tremendous and sound investment for a community. There is something positive for everyone served.*

*"A small boy came up to the children's desk to check out items. While I was scanning his material, he asked "When you die can I have your job?" His mother was speechless, so I said, I don't plan on dying anytime real soon, but when you get older you can fill out a job application and if you are qualified, and there is a job available, you can work here. He appeared very satisfied with my answer :-). His mother laughed as they walked away. I love working in the children's department!"*

*"Today we were able to see the unrestrained joy that one patron paying it forward created for another! Just before the holidays, one of our regular patrons bought a gift certificate for a year of out of town library membership. They asked for me to keep them anonymous and to choose a family that would benefit from the donation. I had one family in mind but did not see them until today. Ear-to-ear smiles. Overflowing gratitude!"*

*"Paraphrased: "I love how the new system shows how much printing costs and how many pages I printed! It's all in one place, I love it!""*

*"A patron came in a few days ago to pick up ILLs. There was a little confusion about a book from the book drop that she thought was one of her ILLs. She decided to check it out even though she understood it wasn't one she requested. She came back in today and said it was better than the ones she had originally come to pick up. She stayed up late reading it."*

*"One of the teens who started coming to the Teen programs a couple months ago just donated \$0.19 to the Library "just to say thanks"."*

*"After Marla and I answered an older patron's questions, she said (paraphrased, because I cannot remember her exact wording): "You know, I'm really grateful for the library. It's warm and everyone is smiling and helpful. I'm going through a tough time in my life and the library being here helps.""*

*"Speaking with a patron the other day, they told me they felt like were in the "white rabbit's hole, from Alice in Wonderland". At which point I was happy to tell them that we actually have attic space we affectionately call the "Alice in Wonderland Room". The patron found this immensely entertaining and thanked me."*

*"Today has been full of little successes. I helped a patron who was printing multiple documents, some in color, some not, some photocopies, all to be combined into a single report. Another I helped find books on drawing birds from other libraries. A third I helped track down a missing MaineCAT hold! Nothing big or exciting, but lots of people helped today. :)"*

*"Parents of a college student were here today scanning some financial documents to send to his school. It was their first time using the scanning function and they thanked me for helping them, saying my instructions were very clear (they did a second batch on their own!) We talked about how technology was changing and they were trying to keep up with the times for their son, and how they were glad that they could do so much right here in the Library. :D"*

*"A patron told me today that she had to "junk" her car and could not afford enough one. She was so glad to have the Library to come to and said that she appreciated that we took care of her. She had no other place to go."*

*There is something positive for everyone served.*

*"I had a very good day at info today. Our new computer upgrades allow us to allow patrons to send information from their phones to print to our printer. I was amazed how many patrons were so happy to be able to do this. I was very happy to be able to offer this. One patron said they went to Walmart to print and they could not help them at all. The patron was so happy to be able to do it. I admit I was very happy to offer it. I was afraid of all this new technology but now I realize that we can offer so much more to our patrons. Thank you for getting it, Tammy."*

*"I was at the info desk and a patron came in shaking and in tears. I asked if I could help him. He said that he had just escaped from an abusive situation. Because he was a male many shelters would not help him. He then said he needed to print out papers that would help him get a place to live and protect him from his spouse. He then pointed to the form on his phone. He didn't have any money. I told him not to worry he could print them out and someday when he was doing better he could pay us for them. He said thank you. He wanted to know if I know anything about getting a job. I explained about our job search counselor and he signed up for a time. I told him about our Job Search Lab. I took him over to our career resources space. He found some advertisements for jobs. He said thank you. He said that the Library had given him more hope than he has had for a while."*

*"An older woman has been here all weekend with her daughter/granddaughter for Cirque. She told me how they're trying to help her learn independence and socialize with others her age now that she's 14. They'd gone the year before and the girl was really looking forward to it. The woman was thanking us for hosting this because the girl was able to meet a lot of kids her age, make connections, and have fun in a safe environment. This is paraphrased, but so glad that Cirque happens each year."*

*"A nice young man came into the library today who could not speak English (Chinese). The only words he knew were "Thank you" :- ) I managed to figure out that he wanted to print off some material translating words from Chinese into English. I also gave him a brochure for Literacy Volunteers (ESL program) but realized that the brochure was in English and he couldn't read it. When I mentioned it to Liz D., she went upstairs with her laptop and helped translate from English to Chinese. It was so heartwarming to see his interest in "listening" to her "speak" Chinese to him. You could see the gratitude in his face."*

*"One of our patrons attended the book fairy workshop and now makes them to sell at craft fairs. She loves our library so much; she is donating \$3 for every fairy she sells towards the children's room! Today she gave us her first check of \$15!"*

*Resources, expertise, vision, kindness, creativity, partnerships, and commitment are what make it all possible.*

*"A young patron who is 30 said that he has been coming to the Library since he was a child. He now has a son of his own that he enjoys bringing here. He said "In the last 2 years he feels an energy has returned to the Waterville Library that he appreciates." He feels thrilled to bring his son."*

*"A patron wanted to apologize; he came in "the other day" (a couple weeks ago?) and was having a PTSD episode, to the point where we had to call the police. He wanted to let us know he was doing better and to apologize for causing us trouble. I let him know we were glad things had improved and he went to check out his books."*

**"The public library is a communal space to feel safe, to try something new and enrich your life. This is a place where stories are created and heard, where individuals can create community." ~ Sarah Schmidt**

*"Week Six - Reflection. I've never been so moved unexpectedly by an experience that so many people have come and gone through. Am I the first volunteer to see things this way? Am I one of many? I tried re-reading the handbook, and nowhere in it does it say that I would become a different person by the end. Talk about being blindsided am I right? I have learned so much that I will bring into the next chapter of my life. I literally call my mother every week to tell her what new information I've acquired. I've learned an abundance of problem solving skills things from logistical procedures like software, shelving, ILL's and even watering plants. I've gained deep wisdom from my coworkers about car maintenance, financial aid, color coded personality tests (which I strongly thing everyone should do), to general things about life! I've learned how to adjust my previous people skills in order to communicate effectively and accommodate everyone. Most importantly, I've learned that there are good people in the world. That there is still some shred of hope for humanity, all here at the Waterville Public Library"*

*~ Bethany, Colby College student, Waterville Public Library intern, summer 2019*

*Empowering people and strengthening community is what it is all about.*

*"A grandmother who lives locally came in with her 2 grandchildren from another state. The grandchildren stayed with her over this past summer. They both participated in our summer reading program. She was deeply appreciative of the experience for them and said the Library was one of their favorite places and they were thrilled with their trophies!!"*

*"Various things heard during a book sale:*

*\*Mom to 8 year old child\* - "Do you really NEED the giant science book?"*

*\*kid\* - "YES"*

*Later on I heard that same kid VERY EXCITEDLY telling her mom about how she found Frankenstein AND a copy of Grimm's Fairy Tales.*

*"I haven't been in a library in 30 years!"*

*\*Teenager walks up to the table and sets down a giant bag of books she picked out\**

*"Hi. I love books."*

*A woman shared that she randomly found what is now one of her favorite books in the sale last year."*

*"A 52-year-old patron just came in to get a guest pass for a computer. He said he was in a car accident and lost his hearing some months ago. He shared that he can't hear but can read lips. He was at Walmart seeking a job and they told him to go to the Library for help. I explained to him about what we could offer. He made an appointment with Dana. Then I gave him a guest pass and went through the process with him. He went online. Before he left he said thank you because he had no other place to go for help."*

*"I recently had a patron come in looking for current books about anorexia/eating disorders. She is somewhat a regular here, and at times a bit difficult. She was frustrated when I told her we didn't have anything recent but that I could look through Minerva. She didn't have the patience to wait, but clearly needs help with this issue. I was told I should make a short list of these books and send it to Cathy. The other day those books were ready to be put on the shelf, and shortly after that patron came in. I told her that we got some new books on the subject she asked about recently and asked if she would like to see them. It was a very pleasant interaction, and she appreciated the effort we made."*





**CONTACT PARKS & RECREATION****HOURS:**

MONDAY-FRIDAY 7:00AM-4PM

**ADDRESS:**6 WENTWORTH COURT  
WATERVILLE, ME 04901**PHONE:** 872-5433**EMAIL:**[parks@waterville-me.gov](mailto:parks@waterville-me.gov)**WEBSITE:**[waterville-me.gov/parks](http://waterville-me.gov/parks)

# Parks & Recreation

**STAFF:***Matt Skehan, Director**Bobbie-Jo Green, Recreation Coordinator**Samuel Green, Parks Foreman**Steve Buzzell, Grounds Mechanic**April Ames, Executive Assistant*

The Park and Recreation Department's operating budget for FY2019-20 was \$700,860. Total revenues for the Department, \$234,510. The Department's operating budget includes care and maintenance for all city owned parks, fields, playgrounds, courts, gardens, school grounds, trails, boat launches, and associated infrastructure. It also provides funding for the Alford Municipal Pool, Quarry Road Recreation Area, Pinegrove Cemetery, and a variety of recreational programs and activities for children and adults. The Parks Department continuously seeks ways to improve efficiency. The crew's experience, creativity, and knowledge help keep budget numbers down. We pride ourselves on being responsive to the communities needs and are always available and willing to help other City Departments. Below are highlights from 2019-20 (July 1 – June 30).

**SUMMER – 2019****BikeMaine:**

The City of Waterville was proud to have been selected as the host community for the 2019 ride! Several local service groups including, Waterville Rotary Club, Waterville Public Schools, Mid Maine Chamber of Commerce, Lions Club, Jobs for Maine Graduates, and KV Connect stepped up to help create a wonderful experience for the riders. It was a great event to help show off our beautiful new Riverwalk as well as our downtown businesses and restaurants.

BikeMaine is a fully supported, seven-day cycling tour organized by the Bicycle Coalition of Maine a statewide advocacy group working to make Maine better for bicycling and walking. It's the state's signature bicycling event, elevating bicycle tourism in Maine, increasing the Bicycle Coalition's profile, and introducing participants to new areas of the state beyond the normal tourism hot spots. It's a celebration of Maine's people, places, culture, and food. It helps meet the growing need for adventure tourism, where participants actively engage in their mode of travel and interact with residents and communities along the way.



### **Harold Alfond Municipal Slide Pool Reconstruction:**

The Alfond Municipal Pool underwent a full engineering analysis in June 2016 by engineering firm Weston and Sampson. Among other things, it was determined the slide pool feature which includes (2) slides, a slide pool, stairs, and concrete piers, had reached their useful life. The City prepared an RFP for Design-Build Proposals. Two bids were received. Vortex Aquatic Structures bid for \$762,702 was accepted.

The City was awarded a \$560,000 grant from the Harold Alfond Foundation to help with replacement costs. These funds combined with existing City funds held in a designated pool reserve account gave us the budget we needed to move forward. The structure in place today is one that we can all be very proud of and will serve the community well for years to come.



## **FALL/WINTER – 2019-20**

### **Quarry Road:**

On October 25, 2019, Justin Fereshetian began work as our first full-time program director and head ski coach. Justin was the former Nordic Development Director/Head Coach and Initiative Coordinator with the Outdoor Sport Institute in Caribou, Maine,

“We are excited to see Justin join Waterville’s Parks & Recreation Department with a focus on further developing programming at Quarry Road Recreation Area,” stated Friends of Quarry Road President Joseph Reisert. Fereshetian will be the Head Nordic Coach for Central Maine Ski Club during ski season as well as develop programming year-round. In addition to Nordic, Fereshetian has coached and participated in other outdoor sports including running, mountain biking, backcountry skiing, whitewater paddling, ultimate frisbee and disc golf.

“I will strive to do everything possible to make the Quarry Road Recreation Area a year-round destination for outdoor enthusiasts and to help the Central Maine Ski Club to become the premier ski club in the state,” said Fereshetian.

Fereshetian holds a Bachelor of Science degree in Physical Education from the University of Maine at Presque Isle. He has 21 years of skiing experience and has trained 16 different athletes to qualify for the New England Junior National Team. He also has experience collaborating with programs outside of the Outdoor Sport Institute.

The Friends received grants from four different private foundations to fully fund this new position at the City, The Betterment Fund, The William and Joan Alfond Foundation, Quimby Family Foundation, and the Raymond J. and Mary C. Reisert Foundation.



## **Summary of Winter Events at Quarry Road: *By Justin Fereshetian***

### **Roy Varney Memorial Eastern Cup Opener (Dec. 21 - 22, 2019)**

This event was scheduled to be hosted by the Sugarloaf Outdoor Center, but due to a lack of natural snow they were not able to host. We had done an excellent job making snow as early as possible. As a result we had a 2.5km loop of man-made snow on our homologated Nordic Trails that made it a natural choice to move the event to Quarry Road Trails. We got the official word on the Sunday before the event, so we had a little less than a week to pull everything together. Fortunately for us the community rallied behind the venue to make the event a success. There were 300 of the best skiers in New England that included juniors, college athletes, and seniors racing over those 2 days and an estimated 600+ people in attendance at the event. It could not have gone much more smoothly than it did and we owe an immense amount of gratitude to the 75+ volunteers, organizations, and businesses that helped to make it a huge success.

### **2020 Colby Carnival (Jan. 31 - Feb. 1, 2020)**

The Colby Carnival was an event that was scheduled to be held at Quarry Road Trails. It was not as large as the Eastern Cup Opener since it was limited to college athletes only, but it still saw over 170 racers and it was the first time in several years that a college carnival race had been held at Quarry Road Trails. There was a strong desire to put on a fantastic event to encourage the Eastern Interscholastic Ski Association that governs Nordic racing in the Eastern collegiate region to consider putting Colby on the calendar as a Carnival host with more regularity. We continued making snow prior to this event and were able to extend our loop a bit longer than it was for the Eastern Cup. The snow conditions could not have been better. It was firm, fast, safe, and it held up very well throughout the entire day with minimal breaking down.

### **Maine Team Selection Race (Mar. 1, 2020)**

This race was scheduled to be hosted at Quarry Road and is put on by Maine Nordic to select the team of 24 boys and 24 girls to represent Maine at either the Under 16 Championships or the Eastern High School Championships. This race saw 170 of Maine's best high school racers. This race was a challenging one for the venue since it featured complicated and demanding course set-up requirements due to the event format. We were able to make this another very successful event due to proper planning to maximize our space for the course layout.

### **Central Maine Ski Club 2019-20 Winter Highlights**

This season was a lot of fun for me in my first year coaching the Central Maine Ski Club, and it also saw several milestones for the club. We had the club's first team victory when the boys topped the field at the Maranacook Wave Race which was moved to Quarry Road due to a lack of natural snow and saw a large portion of the best teams in the state in attendance. Had the boys team been eligible to compete at the State meet, they would have been contending for a state title. We also saw 6 of our athletes qualify for either U16 Championships or Eastern HS Championships. The biggest highlight of the season was certainly having the first ever current CMSC athlete qualify to represent the New England region at the Junior National Championships. New England is the toughest region to qualify for as they had been the winning region at Junior Nationals for 7 consecutive years, and Caden Cote qualified with a spectacular last half of the race season to earn his spot on the team. Making the team is a very high honor, and in his first race at Junior Nationals he finished in the top 30 in the country.





### **OTHER IMPRESSIVE STATISTICS FROM 2019-20**

#### **Warm Weather**

220 Runners in the weekly Quarry Road Summer Race Series

22 Junior Dirt Riders youth mountain bike rides, each averaging 20 riders

30,000 Visitors to Quarry Road outside of ski season (April through October)

#### **Winter**

126 Days open for Nordic Skiing

635 Season passes sold (up 7%)

44% Waterville residents

56% non-residents

1,329 Day tickets sold

1,075 Volunteer hours

717 Nordic ski package rentals (up 24%)

\$29,109 Gross season pass sales

115 After-school ski program participants grades K - 12 (up 2 %)

### **SPRING/SUMMER – 2020**

#### **Softball:**

Even in the face of the pandemic, the City has hosted many successful tournaments with our partners. We're especially proud to work with Cleveland Brown (aka "Brownie") and Jeff Marshall. These two gentlemen took the necessary steps to get things rolling. Please see below from Brownie.

"Since all schools and most recreation programs canceled spring sports, there were a ton of young ladies that were very upset and simply bored. I had regular zoom meetings with USA softball commissioners throughout New England to come up with a plan, a few stated that the easiest thing to do would be to cancel the 2020 spring season and wait until 2021. My answer to that was are you kidding me..... Coming up with a new set of guidelines (Maine USA softball back to the ballpark) and getting it approved by the Maine Governor's office/ Maine CDC office was a heavy undertaking. Once approved we started the month of June with scrimmages and practices in order to try out the new guidelines. July came and weekend events began. I have been involved in youth sports for 35 years now and I can say that 2020 has been the toughest year to get off the ground both physically and emotionally. I also want to say that it has also been the most successful summer for all Maine girls to get the chance to play the great game of softball. I have never had so many players of all age levels approach me just to say THANKS."

#### **Municipal Pool:**

Due to the coronavirus, we were unable to open the Outdoor Pool. However, we are very pleased to report renovations for Phase II at the facility will begin summer 2020. In April, the Harold Alfond Foundation awarded the city with a grant for nearly 2/3 of the project cost. The City Council voted in July to bond for the balance. Weston and Sampson (Reading, Massachusetts) was awarded the bid for design-build services

Phase II renovations include:

- Myrtha RenoAction System installed for the main pool.
- New filtration system
- New wading pool with spray features
- Shade structure
- ADA compliant bathhouse

In closing I'd like to thank my incredible staff of both full-time and seasonal employees. They're a dedicated crew - I couldn't be more proud of the work they do each and every day for our city.

-Matt Skehan



# Parks & Recreation Facilities Listing

## Playgrounds

Chaplin Street Tot Lot  
 Green Street Playground & Skate Park  
 Grove Street Playground  
 Mathews Ave Playground at Purnell-Wrigley Field-project canopy grant, garden tool shed, community garden rebuild, bike shed,  
 Hillside Tot Lot  
 Judge Morton A. Brody Playground  
*(located at the North Street Recreation Area)*  
 Kelsey Street Tot Lot  
 Moor Street Playground  
 Western Avenue Tot Lot

## Park Areas

Castonguay Square - *located on Common St*  
 Head of Falls & RiverWalk - *located on Front St*  
 Quarry Road Trails - *located on Quarry Rd*  
 Dave's Place Park - *located on Drummond Ave*  
 Downie Park - *located on Messalonskee Ave*  
 Harris Park - *located on West St*  
 Judge Poulin Park - *located on Collette St*  
 Sterling Street Park - *located on Sterling St*  
 Veteran's Memorial Park - *located on Park St*  
 Bridge Park - *historical Lombard Tractor display located on Bridge St*  
 RiverWalk at Head of Falls—*located on Front Street*

## Trails

Quarry Road Trails – 7.5 miles  
 Waterville Connector Trail – ½ mile  
 Pine Ridge Trails & Inland Woods – 8 miles  
 Merritt Nature Trail – 1 mile  
 The Oxbow Trail – 1 mile  
 Head of Falls & the 2-Cent Bridge – ¾ mile

## Softball Fields

Couture Softball Field - *located on Water St*  
 Herlihy Softball Field - *located in front of the Junior High School on West River Rd*  
 High School Softball Field - *located on Messalonskee Ave*  
 Junior High Softball Field - *located behind the Junior High School on West River Rd*  
 Reed Softball Field - *located on the corner of the Armory Rd and Drummond Ave.*  
 Rummel's Softball Field - *located at Pine Ridge Recreation Area on Louise Ave*

## Soccer Fields

Herlihy Field - *U-11 field located in front of Junior High School on West River Rd*  
 Junior High School Soccer Field - *located in back of Junior High School off West River Rd*  
 North Street Soccer Fields - *5 youth fields located at North Street Recreation Area*  
 Pine Ridge Soccer Fields - *located at Pine Ridge Recreation Area off Louise Ave*  
 Webber Soccer Field - *High School field located on West River Rd*



### Outdoor Basketball Courts

Chaplin Street Basketball Court - 1/2 court  
 Grove Street Basketball Court  
 Kelsey Street Basketball Court - 1/2 court  
 North Street Basketball Court  
 Sterling Street Basketball Court - 1/2 court

### Football Fields

Drummond Football Field - *High School Field located on Western Ave*  
 Junior High Football Field - *located behind the Junior High School on West River Rd*  
 Reed Field (youth football) - *located on the Armory Rd*

### Baseball Fields

Gaul Baseball Field - *located at the High School off Messalonskee Ave*  
 Junior High Baseball Field - *located behind the Junior High School on West River Rd*  
 Peters Little League Field - *Armory Rd*  
 Purnell-Wrigley Little League Field - *Mathews Ave*

### Boat Landings

Quarry Road Boat Landing - *located on Quarry Rd*  
 Thayer Park Boat Landing - *carry in boat access located at North St*  
 Water Street Boat Landing - *located at end of Water St, picnic tables at site*

### Outdoor Pool

6 Lane, 25 Meter Pool  
 Family Swim Area  
 Zero-Entry Area with "Raindrop"  
 18" Deep Kiddy Pool with Frog Slide  
 12" Deep Kiddy Pool with "Little Squirts"  
 Spray Pool with 16 Water Jets  
 Slide Pool Featuring Twister and Tube Slide  
 Snack Bar

### Cemetery

Pine Grove Cemetery is a 32-acre parcel located on Grove St. The cemetery is unique due to the rare configuration of roads within the facility. The site includes three mausoleums, one tomb, and approximately 13,000 lots containing an estimated 80,000 grave sites.

### Tennis Courts

North Street Tennis Courts - *4 courts located at North Street Recreation Area*

### Golf Course

Pine Ridge Golf Course is a 9 hole par 3 course located on the West River Road in Waterville. During the summer of 2015 footgolf was added to the course. The facility is currently managed by PRG, Inc and is open from mid to late April through the end of October - weather permitting.

### Dog Park

Dog Park - *located on West River Rd*

### Community Gardens

North Street Recreational Area  
 Moor Street







# Pine Grove Cemetery

STAFF: Roland & Joan Hallee

*Contact information for the Pine Grove Cemetery can be found on our website at:*

*[waterville-me.gov/pgcemetery](http://waterville-me.gov/pgcemetery)*

The Pine Grove Cemetery is a 32-acre parcel located on Grove Street, in Waterville, and directly abuts the St. Francis Catholic Cemetery. Pine Grove Cemetery is unique due to the rare configuration of roads within the facility. This site includes three mausoleums, one tomb and approximately 13,000 lots containing an estimated 80,000 graves. The first plot of land was purchased in 1847, and the cemetery was dedicated in 1851. Since then, by way of donations and purchases, the cemetery has reached its present size.

In recent years, land around and behind the chapel has been developed as an annex for future burials. Presently, one full burial and two cremation burials have taken place there. There is also a mausoleum. Certain sections of the cemetery include areas known as "Potter's Field," which were made available to deceased persons whose families could not afford to purchase grave sites. The oldest monuments date back to 1852. Several prominent community members are buried at Pine Grove Cemetery including governors William T. Haines and Clinton Clausen.

Over 500 veterans from various wars are buried including the War of 1812, Revolutionary War, Korean War, World War I and World War II, Vietnam War, Spanish-American War, and over 200 veterans of the Civil War. At least one Medal of Honor recipient, Frances Haskell, is interred there. Also, there is a memorial to Asa Redington, who was a member of George Washington's color guard. It is not known whether he is actually buried there.

The Pine Grove Cemetery Chapel was built in 1907 and was designed by architect William Butterfield. On July 19, 2012, the chapel building was designated as being eligible to be listed on the National Historic Registry. The chapel's interior has been cleared of walls and plumbing that had been added over the years to accommodate offices and bathrooms. Several pews were donated to the city from the former St. Francis de Sales Catholic Church, and are currently in storage. The hope is that some day they can be used to restore the interior of this historic chapel to its originally-intended use. In early 2020, a committee met to formulate plans on how to possibly move forward on the chapel's restoration.

In 1943, the Maine State Legislature established a Board of Trustees to be in charge of the administration of the cemetery. Although this system worked well for many years, the long-term management required more time and resources than volunteer trustees could reasonably manage; therefore, in early 2013, the legislature acted on a bill to disband the trustee system and allow the city of Waterville to take over the function.



Since 2017, Roland and Joan Hallee have held the responsibilities of managing the cemetery. In FY-2019-20, the cemetery experienced 21 burials (8 full burials, 13 cremations), and three lots were sold (2 cremations, 1 full).

The city of Waterville's Parks and Recreation Department continues to handle the maintenance duties of the cemetery, which includes mowing, leaf removal, maintaining water lines, and grounds maintenance. Mike Folsom, of the city's Public Works Dept., continues to serve as sexton, opening and closing graves as necessary.



# Public Works

## ADMIN STAFF:

*Mark Turner, Director*

*John Lombardi, Engineer/Project Manager*

*Karl Morse, Superintendent of Operations*

*April Ames, Executive Assistant*

## CONTACT PUBLIC WORKS

### HOURS:

MONDAY-FRIDAY 7:00AM-4PM

### ADDRESS:

6 WENTWORTH COURT  
WATERVILLE, ME 04901

PHONE: 680-4744

### EMAIL:

[pw@waterville-me.gov](mailto:pw@waterville-me.gov)

### WEBSITE:

[waterville-me.gov/publicworks](http://waterville-me.gov/publicworks)

## Department Overview

The Department of Public Works consists of 25 employees working within six divisions:

- Administration & Technical Services
- Fleet & Equipment Maintenance
- Solid Waste & Recycling
- Street & Sidewalks Maintenance
- Traffic Safety Maintenance
- Facilities Maintenance



Collectively, there are 20 employees in the maintenance and solid waste divisions who perform various functions within the department and average a little over 12 years of service (two individuals with over 30 years of service and five with 20 or more years). Five administrative staff members average over 20 years (two individuals with over 30 years) of service with the City.

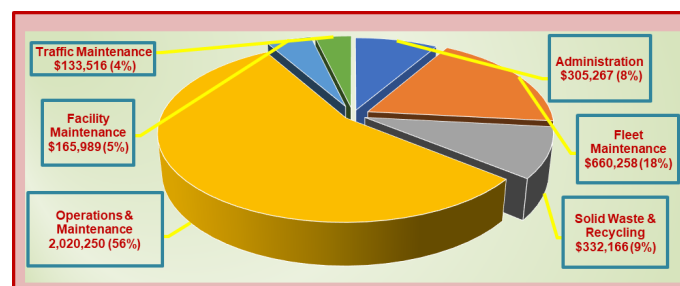
Primary responsibilities of the department include project management; maintenance of streets and sidewalks; winter ice & snow control operations; fleet vehicle and equipment maintenance; solid waste & recycling; traffic control systems, street lights, street striping & signs and municipal facilities, including maintenance of grounds and buildings at the Robert Lafleur Municipal Airport. We also assist other City departments and schools on a variety of projects.

The department is involved in many construction and repair activities throughout the year. Major infrastructure upgrades, such as road construction, ditching, culvert replacements and paving are coordinated with local utilities as well as with the Maine Department of Transportation, private contractors and more recently, Summit Natural Gas Company. An enormous amount of work is undertaken annually in conjunction with these entities to improve our streets and underground utility services. Responsibility for administration and oversight of the Solid Waste and Streets & Sidewalks ordinances also fall within the jurisdiction of this department.

## Budget

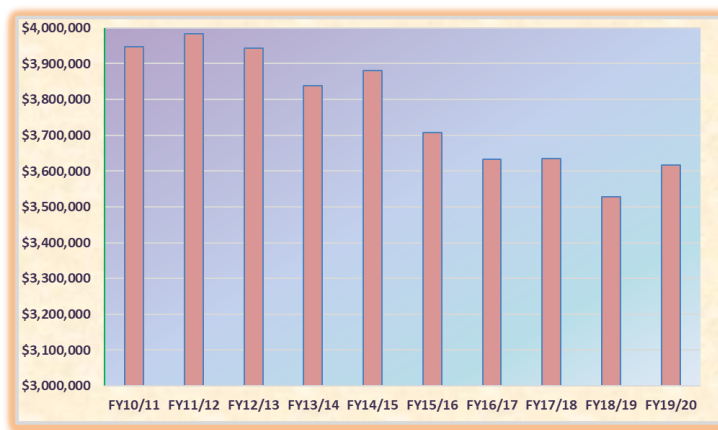
The Public Works Department's annual budget for the Fiscal Year beginning July 1, 2019 and ending June 30, 2020 is \$3.62 million.

Public Works Operational Budget – By Division  
FY 2019/2020



### 10 Year Budget Comparison

FY 10/11\$3,947,350	FY 15/16\$3,707,460
FY 11/12\$3,982,915	FY 16/17\$3,633,055
FY 12/13\$3,943,580	FY 17/18\$3,633,956
FY 13/14\$3,838,540	FY 18/19\$3,528,915
FY 14/15\$3,880,905	FY 19/20\$3,617,445



### Snow Removal Operations

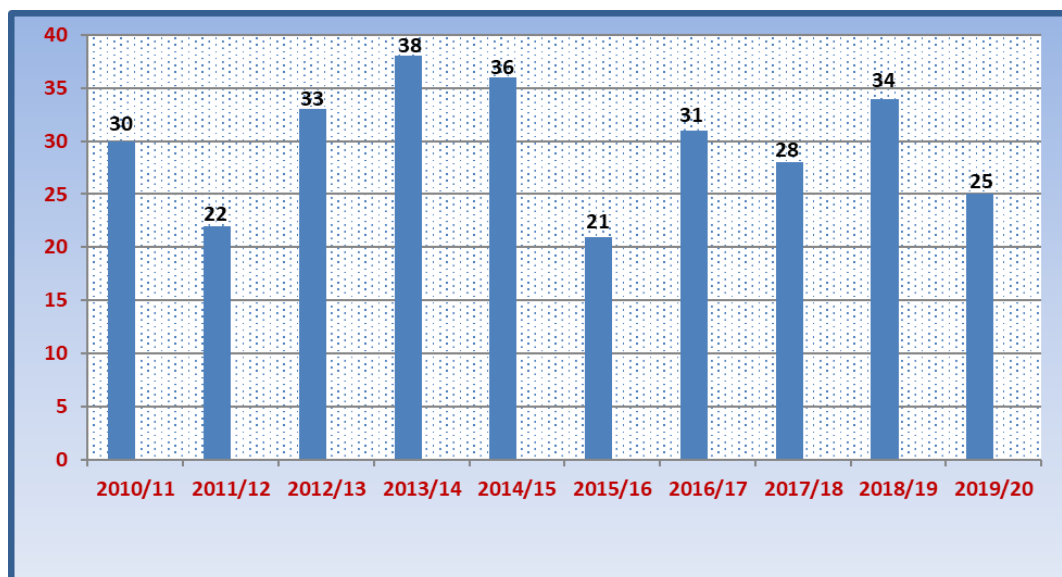
There are 14 established snowplow routes to clear snow from 305 roads within the City limits. This represents nearly 200 lane miles that must be plowed each storm. Crew members also clear snow from approximately 25 of the City's 45 miles of sidewalks; all municipal and school parking lots, including the Educare facility; Concourse Shopping Center; Head of Falls Plaza and the Quarry Road Recreation Area.

A key priority after plowing and sanding roads and parking lots is to remove snow from the downtown area and the Concourse. We then clear snowbanks from intersections in heavily traveled areas to improve visibility and safety. We also remove excess snow from school facilities, as needed; most generally during vacation weeks or Teacher Workshop days when student and faculty parking areas are less congested. Snow from these areas is hauled to a licensed snow dump located behind the Maine Central Railroad yard off College Avenue.

For the period of November 2019 through April 2020, the department responded to 25 winter storm events. This compares to the 34 storm events we dealt with during the previous winter season. According to the National Weather Service, the Waterville area received 70" (just under 6 feet) of snow accumulation this past winter.

During the past ten years, we have averaged around 30 storms annually. In a typical year, approximately 40% of the storms consist of freezing rain and ice, more commonly referred to as "mixed precipitation". Accumulating snowfall accounts for the remaining 60% of our response requirements. With each type of precipitation, there is a prescribed approach to the application methods that are employed using our primary materials --- sand, salt and liquid calcium. Our material spreaders are calibrated electronically using on-board computerized systems. Adjustments are then made according to prevailing conditions.

### Winter Storm Responses - Past 10 Years





## Public Ways

The department is responsible for maintaining all the City's public ways including 305 roads, 45 miles of sidewalks, the Concourse, five municipal parking lots and the Head of Falls complex off Front Street. In 2018, our staff conducted a comprehensive road surface survey and used the results to develop a 5 Year Pavement Maintenance Plan. The plan is updated every year according to priority and budgetary projections.

Funding for major road improvements is through capital budgeting and bonding. Maintenance projects, typically shim & overlay pavement improvements, are funded through an annual appropriation from the General Fund (City Budget). More extensive road rehabilitation or reconstruction projects are most often funded through a general-purpose bond. We also partner with the Maine Department of Transportation on project upgrades for roads classified as State-Aid Highways located within the City's Urban Compact Zone.

During the past five (5) years, the City has completed the following pavement upgrade projects:

### 2015

Central Avenue	Franklin Street
Cherry Hill Drive	Gilbert Street
Cherry Hill Terrace	Morgan Street
Cool Street **	Rideout Street
Crestwood Drive	Sawyer Street
Eaton Drive	Sterling Street
Evergreen Drive	Westview Avenue

### 2016

Airport Road**	Mt. Merici Avenue
Ashley Terrace	Nelson Street
Aubrey Street	Oakland Street
Dunbar Court	Quarry Road
Forest Park	Union Street**
Harris Street	Ursula Street
Louise Avenue	Wentworth Court
Martin Avenue	Upper Western Avenue

### 2017

Country Way	Lawrence Street
Crommett Street	Mountain Farm Road
Gilman Street**	Pearl Street
Hazelwood Avenue **	Squire Street

### 2018

County Road	
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### 2019

Boothby Street	Dalton Street
Nudd Street	School Street
Sheldon Place	Winter Street

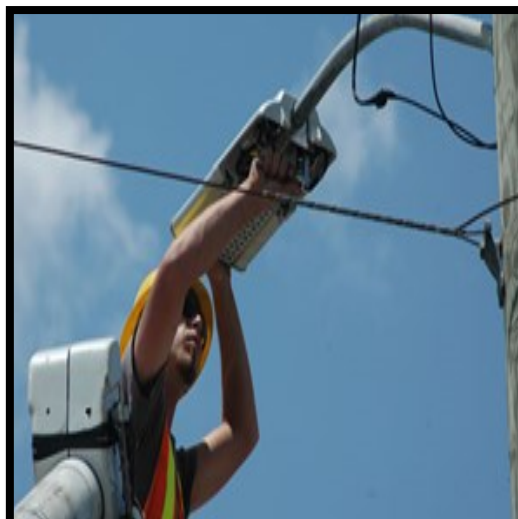
### Scheduled for 2020

Carroll Street	Industrial Park Road
Middle Street	North Street** (West Street to Main Street)
Shores Road	

\*\*Denotes Jointly Funded City/State Projects

### Additional Projects

The most significant project undertaken by the department this year was the City-wide conversion of the street light system. All street lights have been converted from fluorescent sodium to LED (light emitting diodes) fixtures. These are highly energy efficient, provide a more balanced and uniform field of light and are less costly to maintain over the long term. Overall, 1400 street lights were changed over. Projected savings is expected to be around \$150,000 annually.



### Other Major Maintenance Expense Items

The Department budgets for the annual cleaning and maintenance of the City's 1,900 catch basins. The City pays the Waterville Sewerage District (WSD) approximately \$470,000 per year for storm water management which includes maintenance and capital upgrades of the storm water run-off system. These are a component of WSD's sewer and storm water separation system. In addition, we also maintain approximately 5,000 street and regulatory signs, neighborhood streetlights and traffic control lighting at 24 intersections. The budget for maintenance of street signs and traffic lights/street lighting is \$65,000 annually. As stated above, street lighting funded at \$300,000 per year, will see a reduction of \$150,000. This is excellent news for City taxpayers.

### Solid Waste

Since a Pay-As-You-Throw (PAYT) trash metering program was first introduced in September of 2014, the department has reduced its tonnage by nearly 56%. Whereas, we previously collected approximately 4,300 tons of municipal solid waste (MSW) annually, we now collect +/- 1,900 tons. The average reduction for most PAYT programs is around 45%. We also provide a yard waste drop-off service in the spring and fall as well as seasonal collection of leaves and Christmas trees.

#### MSW Tonnage Comparison Year to Year

Curbside collection of household rubbish and recycling is provided on a weekly basis to around 4,100 residential households, municipal & school facilities and the public library. All single-family dwellings and apartment buildings with 4 or fewer units are eligible for this service. Household waste and recycling is hauled to the Waste Management Crossroads disposal facility in Norridgewock. Recycling materials are then transported by bulk carrier to EcoMaine in South Portland. The budget for solid waste collection and disposal is approximately \$330,000 annually. This is down by over \$200,000 from 2017 when the department took over curbside recycling collection that had been previously contracted to a private firm, the elimination of tipping costs at the Oakland Transfer Station and Penobscot Energy Recovery Corporation (PERC) and the discontinuance of costs for waste transport to the PERC waste-to-energy plant in Orrington.

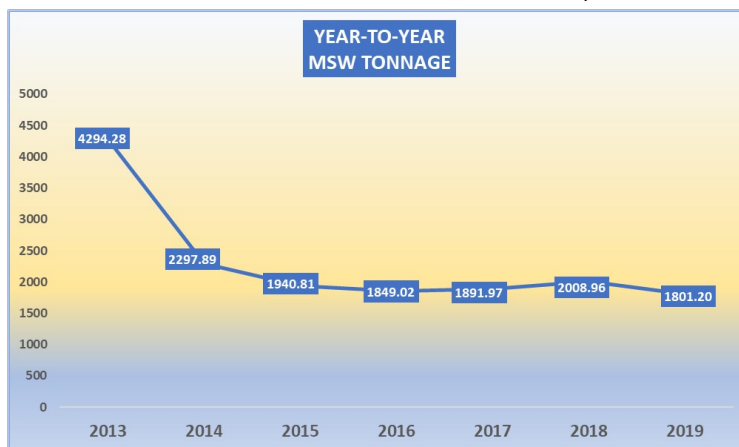
	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
July	383.63	357.62**	165.68	145.09	147.39	157.21	149.46
August	375.83	311.43	152.61	162.71	162.56	172.20	150.03
September	398.45	215.48***	167.85	159.52	153.39	135.57	154.96
October	384.67	176.70	165.25	150.36	156.54	211.57	163.65
November	328.69	144.30	150.73	156.79	163.97	194.36	125.00
December	335.31	179.33	176.20	149.81	146.99	171.38	155.95
January	354.21	146.11	167.30	152.16	189.49	184.28	161.62
February	280.98	137.34	139.68	130.02	132.41	150.91	128.27
March	312.16	136.87	164.99	153.36	150.25	153.69	145.85
April	384.81	169.30	155.25	152.04	156.32	148.70	157.17
May	400.67	163.82	160.81	172.53	172.13	180.07	154.53
June	354.87	159.59	174.46	164.63	160.53	148.92	154.71
<b>TOTAL</b>	<b>4294.28</b>	<b>2297.89</b>	<b>1940.81</b>	<b>1849.02</b>	<b>1,891.97</b>	<b>2008.96</b>	<b>1801.20</b>

\*\*Curbside Recycling Began 7/21/14

\*\*\*PAYT Began 9/8/14

A Household Hazardous Waste Collection Day generally occurs on the second or third Saturday in October. Several area communities participate in conjunction with the Kennebec Valley Council of Governments. This program allows residents and small businesses to drop off liquid chemicals & solvents, pesticides & herbicides, batteries, waste oil, paint and other hazardous waste products that require special handling and disposal. Electronics and medications are also collected during this event.

The Department of Public Works also oversees the management of the former 65-acre landfill on the Webb Road. The landfill was closed under the supervision of the Environmental Protection Agency (EPA) and the Maine Department of Environmental Protection (MDEP) in 1998. Our responsibility for annual maintenance, inspection and environmental compliance continues in conjunction with and under the supervision of the MDEP.



## Recycling

In conjunction with PAYT, the city has also established a single sort curbside recycling program. This began in July 2014 and has proven to be very popular among our residents. The program started with collection being provided by a private contractor under a three-year agreement. Public Works assumed collection responsibilities on July 1, 2017. Materials are transported to and processed at Ecomaine in South Portland.

According to the latest information from the Maine State Planning Office, in 2011 Waterville had a recycling rate of approximately 25%; down from a high of 35.5% in 2002. Since curbside recycling was reintroduced in 2014, the City has approached a recycling level of close to 30%. The state-wide target is 50%. Most communities with established recycling programs currently average 30-35%.

The **I Recycle** center on Armory Road is a free drop-off facility for sorted materials and is open to the public Monday through Saturday.

### Our very popular Curbside Recycling Program began in July 2014

The Solid Waste Committee continues to explore other waste reduction alternatives such as composting, food wastes and organics. These types of programs have been implemented in other communities throughout the State with measurable success. On the national and international levels, Waste-To-Energy operations are still evolving with rapid development of new processing systems and technologies. These show the most promise in achieving a greater level of environmental benefit. With many diverse studies being undertaken world-wide, the Committee recognizes that there will be many outstanding opportunities to examine and explore in the future.

A big thank you goes out to the members of the Solid Waste Committee for their efforts throughout the past year.



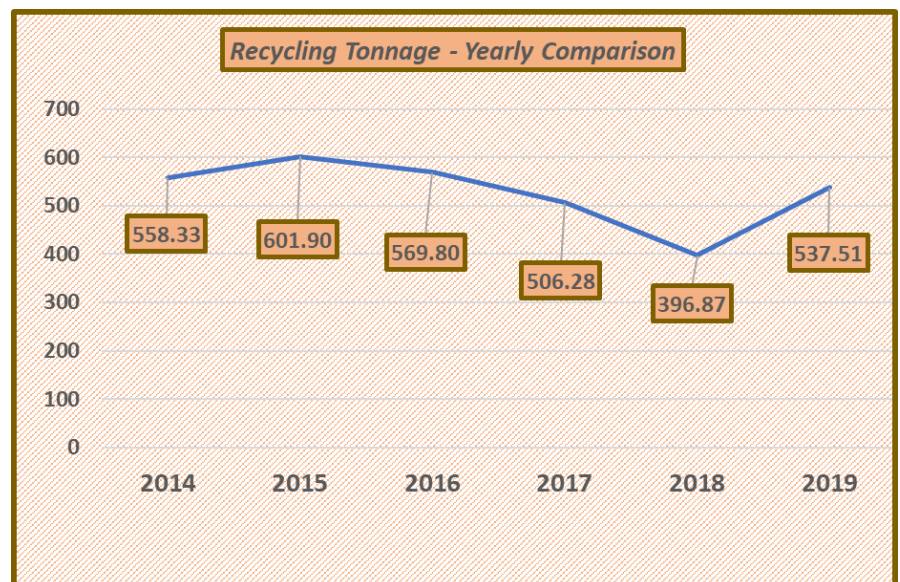
## RECYCLING TONNAGE COMPARISON—FIRST 6 YEARS OF THE PROGRAM

	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
July	14.13**	60.26	45.56	51.88	41.70	47.03
August	37.20	46.01	50.16	38.31	38.07	45.78
September	47.25	56.53	44.25	40.89	35.53	39.80
October	57.67	47.10	44.17	46.84	0.00***	50.55
November	54.34	44.69	55.89	50.44	21.69	39.35
December	57.81	61.35	41.41	34.88	25.76	49.90
January	44.72	46.14	51.55	14.99	46.87	52.42
February	42.25	43.89	45.26	34.41	18.73	34.14
March	45.75	48.47	43.39	38.60	41.81	46.71
April	45.58	47.05	43.95	50.56***	42.93	48.10
May	51.37	45.28	60.24	57.21	38.97	33.10
June	60.26	55.13	43.97	47.27	44.81	50.63
<b>TOTAL</b>	<b>558.33</b>	<b>601.90</b>	<b>569.80</b>	<b>506.28</b>	<b>396.87</b>	<b>537.51</b>

\*Represents 1 Week Only – Bi-Weekly curbside collection began 7/21/14

\*\*Weekly curbside collection began with new dual packer truck 4/17/18

\*\*\*Dual packer truck was out-of-service during the month of October



In closing, this will be my final annual report. I will be retiring at the end of July this year. Over the course of the last 40 years within three separate timeframes (1980-1986, 1988-2000, 2006-2020), I have been privileged to serve the citizens of Waterville. I will forever be grateful for this opportunity.

The members of our department and I wish to acknowledge and express our gratitude to the wonderful citizens and taxpayers of Waterville, the Mayor, the City Council and our fellow City employees for their support. Finally, I especially want to recognize and thank the crew and staff of the Public Works Department for their dedication, commitment, and service to the community.

Thanks to all and farewell!

Respectfully submitted,

*Mark L. Turner*

Director of Public Works



# Robert LaFleur Airport



STAFF: Full time: Randy Marshall Jr & Ed Lively

Part time: Scott Ruthier, David LaFountain, Jenna Rouillard

Per Diem: Zlatko Necevski & Colby Ryder



## CONTACT LAFLEUR AIRPORT

### HOURS:

8AM-5PM 7 DAYS A WEEK

### ADDRESS:

2 LAFLEUR ROAD  
WATERVILLE, ME 04901

PHONE: 861-8013

### EMAIL:

[wvairport@waterville-me.gov](mailto:wvairport@waterville-me.gov)

### WEBSITE:

[waterville-me.gov/airport](http://waterville-me.gov/airport)

***Stay up-to-date with what's happening at the Airport by following us on Facebook!***

**[www.facebook.com/](https://www.facebook.com/LafleurAirport)**

**[LafleurAirport](https://www.facebook.com/LafleurAirport)**

The Waterville Robert LaFleur Airport serves as an aeronautical gateway to many destinations in the Central Maine Region. The Airport's primary runway is 5,500 feet in length and has a full instrument landing system (ILS) and Automated Weather Observation System (AWOS). This allows aircraft to land at the airport in low visibility conditions 24 hours a day. The airports shorter runway is 2,300 feet long and is known as the cross-wind runway.

We are responsible for maintaining the airport which includes snow removal, vegetation management, and airfield electrical. To give you an idea what those tasks include; our snow removal operations for each snow event include approximately 1.3 million square feet of what the FAA considers to be "priority 1" snow-removal areas. This would be the equivalent of plowing curb to curb all of KMD from I-95 to Silver Street, all of Silver Street, the entire Concourse, and from there to Main Street all the way to public works. The summer keeps us equally busy mowing and controlling vegetation of all areas in and around the airport. We mow approximately 266 acres, most of which must be mowed weekly. That translates to the equivalence of just over 200 football fields.

The Airport is surrounded by 6.5 miles of fence and 11 gates, all of which must be cleared of vegetation and maintained. The extensive electrical system we maintain consists of just over 280 pavement edge lights, 9 approach light towers, a precision approach path indicator system, a 100-foot-tall towered airport beacon, 20 navigational lighted signs, 2 lighted wind cones, and numerous other electrical components and other systems. As you can imagine these tasks alone keep our small staff very busy.



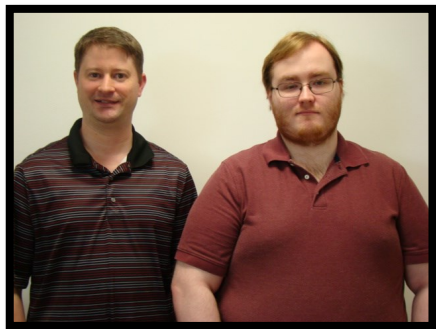
In addition to the maintenance tasks at the Airport, we are also responsible for running the airports Fixed Based Operation (FBO). This includes taking care of all arriving and departing aircraft, crew, and passengers. Some of the services we offer are fuel, aircraft ground power, deicing, lavatory servicing, towing, parking, and overnight hangar rental. Each day we work in partnership with our local hotels, caterers, car rental companies and others to ensure the best experience possible for Our Cities guests. With the hard work of all our staff and business partners, we are on the right track to making the airport as financially self-sustainable as possible, placing approximately 90% of the annual operational expense on the direct end users of the Airport.

There are several businesses located at the Airport. They include; Air New England the resident charter operation, Airlink Academy the resident Flight School, And Wiggins Airways (UPS). Each weeknight throughout the year a UPS twin turboprop aircraft operated by Wiggins Airways departs the Waterville Airport and heads to the UPS hub in Manchester NH with your overnight parcels. It then returns the following morning with the overnight parcels for our area.



*All Airport FBO staff members are certified by the National Air Transportation Association in its Professional Line Service training. With this training, pilots choosing our facility can be confident that safe and professional service will be delivered during their visit.*





# Technology

## STAFF:

Josh Grant, Technology Director  
Joel Waye, Senior Information Technologist  
Gareth Dailey, Information Technologist

The City of Waterville's Technology department is responsible for the installation, support and maintenance of the entire computing environment for the City of Waterville, the towns of Winslow, Clinton and Fairfield, the Oakland Police and Fire Departments, Waterville Opera House, and KVCOG. Waterville, Winslow and Oakland are connected by a state-of-the-art privately-owned fiber optic infrastructure. This infrastructure allows all three municipalities to consolidate technology services and share staff resources. The Technology Department continues to find ways to efficiently consolidate our technical footprint while still providing top notch service and support.

The IT Department this year was presented with a unique set of challenges as a result of the COVID-19 pandemic as many of the end-users were forced to find new ways to work remotely while still providing essential city services.

Josh Grant, Technology Director

*The City's Technology  
Dept. successfully closed  
1,594 support requests  
during the 2019-20  
fiscal year.*



# Maintenance

## STAFF:

Dave Higgins, Maintenance, Custodial  
Alan Douin, Part-time Custodian  
Robert LaPlante, Police Department Custodian

My goal as head of Maintenance/Custodial for Waterville City Hall is to ensure a healthy and safe environment for my coworkers and visitors. This is an old building that can be a cleaning and maintenance challenge. I have help getting this work done with Alan, our part time employee. I also assist at the Police Department when needed.

We manage our own floor care. By doing this we save money and do a better job than if we hired out. This includes stripping, refinishing and burnishing which gives the floors a nice shine. We also manage the building's carpet cleaning. We clean daily with particular attention to the restrooms. Other inside work includes painting, carpentry, light plumbing and miscellaneous projects.

I have made record keeping a big part of the job to help with maintenance responsibilities. I do weekly, monthly, quarterly and yearly checks and inspections of the 29 fire extinguishers, 60 emergency lights, 17 heating and AC units, the elevator, fire panel, smoke detectors, generator and boilers.

Much of my time from Spring to Fall is spent working in Castonguay Square with Alan's assistance. The lawn is watered during dry spells. We frequently trim the hedges, dig up old hedges as needed and replant, typically with hosta's. We particularly focus on the potted flowers, watering on a daily basis. These flowers leave a nice impression of City Hall.

Outside winter work includes keeping the walkways and steps clear of snow and ice. I also assist Public Works in keeping the parking lots plowed.

The Covid-19 pandemic has created some challenges here at City Hall. Disinfecting touch surfaces has always been routine here but now there is more of a focus in this area. I built 12 sneeze guards to help keep coworkers safe. I made use of the shut-down in March by renovating the public restrooms downstairs along with other smaller projects.

Respectfully,

Dave Higgins

# Waterville Public Schools

Eric Haley, Superintendent

## SCHOOL BOARD:

Ward 1— Sara Sylvester

Ward 2— Greg Bazakas

Ward 3— Joan Phillips-Sandy

Ward 4— Maryanne Bernier

Ward 5— Julian Payne

Ward 6— Elizabeth Bickford

Ward 7— Pamela Trinward



## CONTACT WATERVILLE PUBLIC SCHOOLS:

### FOR SCHOOL PHONE NUMBERS & ADDRESSES:

PLEASE SEE THE CITY  
SERVICES DIRECTORY ON  
PAGE 15

### GENERAL WEBSITE:

[wtvl.aos92.org](http://wtvl.aos92.org)

The mission of Waterville Public Schools is to help students attain the knowledge, skills, and attitudes they need to achieve personal fulfillment, be responsible citizens, do meaningful work, and pursue life-long learning. To achieve our mission we believe that our curriculum should provide all students with a foundation of knowledge, skills and academic standards, along with opportunities to demonstrate and apply learning in varied ways across all curriculum areas. Curriculum and program offerings should provide opportunities for all students to realize their fullest potential and to celebrate their individual worth. Programs and activities should be challenging and should promote and enhance students' physical, emotional, intellectual, and social well being. Furthermore, we will strive to produce graduates who think critically and independently, adapt to new and changing situations, make appropriate choices, and act in a respectful and responsible manner. We believe that all employees of Waterville Public Schools should serve as models for students in helping them:

- ◆ Demonstrate the ability to solve problems.
- ◆ Communicate clearly and effectively.
- ◆ Discover ways to express themselves creatively.
- ◆ Make responsible decisions as world citizens.
- ◆ Use technological resources to enhance their learning.
- ◆ Research, analyze and apply information.
- ◆ Behave in a respectful and responsible manner.
- ◆ Appreciate world cultures and diversity.

Waterville Public Schools is committed to working with parents and the community to provide the necessary leadership, resources and support to accomplish our mission.



## Our Schools:

George J. Mitchell School | Albert S. Hall School | Waterville Junior High School

Waterville Senior High School | Mid-Maine Technical Center

Mid-Maine Regional Adult Community Education





# **Legislative Reports**

# Waterville Legislative Delegation

January 1, 2020—December 31, 2020



U.S. Senator for Maine

**Senator Susan Collins** 413

Dirksen Senate Office Bldg.

Washington, D.C. 20510

Phone: (202) 224-2523

Augusta Office: (207) 622-8414

[www.collins.senate.gov/public](http://www.collins.senate.gov/public)

Maine Senate District: 16

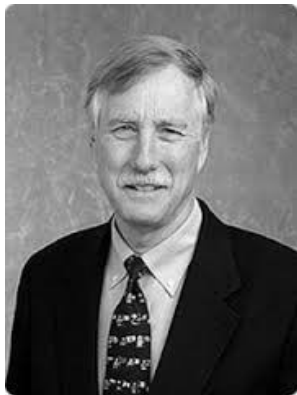
**Senator Scott Cyrway**

Senate Republican Office

3 State House Station Augusta,  
ME 04333-0003

Phone: (207) 287-1505

[scyrway@roadrunner.com](mailto:scyrway@roadrunner.com)



U.S. Senator for Maine

**Senator Angus King** 359

Dirksen Senate Office Bldg.

Washington, D.C. 20510

Phone: (202) 224-5344

Augusta Office: (207) 622-8292

<http://www.king.senate.gov>

Maine House District: 110

**Rep. Colleen Madigan**

House of Representatives 2  
State House Station Augusta,  
ME 04333-0002

Phone: (207) 287-1400

[www.maine.gov/legis/  
housedems](http://www.maine.gov/legis/housedems)



U.S. Congress for Maine  
Congresswoman

**Chellie Pingree**

*Waterville Office:*

108 Main Street

Waterville, ME 04901

Phone: (207) 873-5713

<http://pingree.house.gov>

Maine House District: 109

**Rep. Bruce White**

House of Representatives 2  
State House Station Augusta,  
ME 04333-0002

Phone: (207) 660-8722

[www.maine.gov/legis/house](http://www.maine.gov/legis/house)





SUSAN M. COLLINS  
MAINE

413 DIRKSEN SENATE OFFICE BUILDING  
WASHINGTON, DC 20510-1904  
(202) 224-2523  
(202) 224-2693 (FAX)

United States Senate  
WASHINGTON, DC 20510-1904

COMMITTEES:  
SPECIAL COMMITTEE  
ON AGING  
CHAIRMAN  
APPROPRIATIONS  
HEALTH, EDUCATION,  
LABOR, AND PENSIONS  
SELECT COMMITTEE  
ON INTELLIGENCE

Dear Friends,

As 2019 ends and 2020 begins, I am pleased to report that Congress made progress on a number of issues important to Maine families despite the polarization in our country.

In a major win for surviving military and retiree spouses to whom we are deeply indebted, I was proud to co-lead the repeal of what is often referred to as the "Military Widow's Tax," an unfair offset of survivor benefits that has prevented as many as 67,000 surviving spouses—including more than 260 from Maine—from receiving the full benefits they deserve.

The high cost of health care and prescription drugs continues to be a top issue for families and seniors. To provide continued relief for more lower- and middle-income individuals, I led the charge to extend for another two years the medical expense tax deduction that I included in the 2017 tax law. Without this extension, nearly 20,000 Mainers and millions of Americans with high medical expenses, including many with preexisting conditions, would have faced an increased tax burden. In other good news, the CREATES Act I cosponsored became law. It will prevent pharmaceutical companies from blocking access to a sufficient supply of brand-name drugs needed for the studies that allow less expensive alternatives to enter the marketplace.

Improving people's health and wellbeing remains my priority. On a per capita basis, Maine has the highest incidence of Lyme disease in the country. In August, I held a Senate hearing at the University of Maine's Tick Lab on this growing public health crisis. A comprehensive public health strategy to combat this epidemic is needed, and the new law I authored will do just that.

In addition, I helped champion another \$2.6 billion increase for the National Institutes of Health, our nation's premiere biomedical research institution, including significant boosts for Alzheimer's disease and diabetes research. Last year, NIH funded more than \$111 million for research at 14 Maine institutions.

To help prepare the graduates of Maine Maritime Academy, I secured \$300 million for a new training ship, which will ensure rigorous instruction for MMA students for decades to come.


Significant federal funding was approved for work at Bath Iron Works and Portsmouth Naval Shipyard. Funding appropriated by Congress will pay for three new destroyers, make a down payment on an additional ship, and finance infrastructure improvements at PNSY.

As Chairman of the Transportation and Housing Appropriations Subcommittee, I have led efforts to improve our nation's crumbling infrastructure and ensure that Maine's housing needs are addressed. For Maine's roads, bridges, airports, and seaports, tens of millions in federal funding will help make urgently needed upgrades and improve safety. Funding will also support housing assistance to low-income families and seniors and aid communities in reducing homelessness among our youth. The Community Development Block Grant program will assist numerous towns and cities in our State.

The Aging Committee I chair has continued its focus on financial security for our seniors. A new law I authored will make it easier for small businesses to offer retirement plans to their employees. Our Aging Committee's Fraud Hotline fielded more than 1,200 calls this year. Congress passed a new law to crack down on robocallers who are often the perpetrators of these scams. And a new law I authored will expand the IRS' Identity Protection PIN program nationwide to prevent identity theft tax refund fraud.

At the end of 2019, I cast my 7,262nd consecutive vote. In the New Year, I will keep working to deliver bipartisan solutions to the challenges facing Maine and the nation. If ever I can be of assistance to you, please contact one of my state offices or visit my website at [www.collins.senate.gov](http://www.collins.senate.gov). May 2020 be a good year for you, your family, your community, and our state.

Sincerely,



Susan M. Collins  
United States Senator

ANGUS S. KING, JR.  
MAINE

133 HART SENATE OFFICE BUILDING  
(202) 224-5344  
Website: <http://www.King.Senate.gov>

## United States Senate

WASHINGTON, DC 20510

January 1, 2020

COMMITTEES:  
ARMED SERVICES  
BUDGET  
ENERGY AND  
NATURAL RESOURCES  
INTELLIGENCE  
RULES AND ADMINISTRATION

Dear friends,

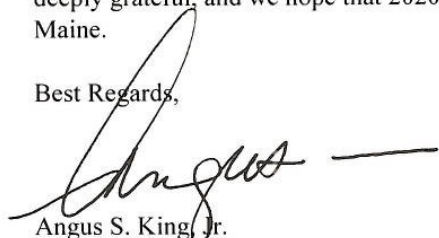
The beginning of a new year provides the opportunity to reflect on the progress of the past 12 months. If you've been watching cable TV, you might think that every waking moment of 2019 in Washington has been consumed by divisive, partisan issues – and while there's no shortage of those debates, there have also been opportunities for bipartisan cooperation. You sent me to the Senate to make the most of those opportunities, so as we enter into the New Year, I wanted to take a moment to update you on my efforts to work with members of both parties to make life better for the people of Maine.

One of my most important priorities this past year has been emphasizing preventive healthcare. Maine's distinction as the oldest state in the nation brings us wisdom, of course – but it also creates unique challenges, particularly relating to healthcare. The key to addressing these obstacles is being proactive, because the cheapest, safest medical procedure is the one that doesn't need to happen. That's why I've introduced legislation to incentivize healthier living, expand mental health screenings, and help more Americans access regular check-ups. We're making progress, but we've got a long way to go – and I'd like your help, because I know that the best ideas are the ones that come from families and communities on the front lines of these challenges. To strengthen this effort, I convened a policy forum on prevention in Bangor in October, which has already given me exciting new ideas that I'll carry with me into 2020. If you have additional thoughts on encouraging preventive healthcare, please share them with my office.

This year has also continued the growth of Maine's forest products industry – a key focus of my work to revitalize Maine's rural economy and communities. We've seen significant investment in mills across the state, creating good jobs to support rural Maine. I'm also pleased that the investments aren't just in our mills – the industry is thriving because of its commitment to innovation. We're fortunate to have the University of Maine's top-notch researchers exploring cutting-edge ways to use our forest resources, including capitalizing on the rise of 3D printing technology with the world's largest 3D printer. Combining this work with ongoing federal support, our vast forests, and Maine's dedicated workforce, I know that the future of this industry is bright, and I'll continue working to support it on all fronts.

I'm proud of all we've accomplished together this year, but even as I reflect on all that we've achieved, it is challenging to not think of the work left undone. It sometimes can be discouraging to watch these important priorities hang in limbo, but fortunately for me, encouragement is never far. After all, I get to live in Maine – which means I get to count Maine people as my neighbors and friends. I'm always struck by the kindness that our citizens show not only to me, but also to each other. This focus on collaboration and compassion is an inspiration, and it powers my efforts bring a little bit of Maine common sense to Washington. Thank you for all you do for our state – Mary and I are deeply grateful, and we hope that 2020 will be a good year for you, your family, your community, and the State of Maine.

Best Regards,



Angus S. King, Jr.  
United States Senator

AUGUSTA  
4 Gabriel Drive, Suite F1  
Augusta, ME 04330  
(207) 622-8292

BANGOR  
202 Harlow Street, Suite 20350  
Bangor, ME 04401  
(207) 945-8000

BIDDEFORD  
227 Main Street  
Biddeford, ME 04005  
(207) 352-5216

PRESQUE ISLE  
169 Academy Street, Suite A  
Presque Isle, ME 04769  
(207) 764-5124



2162 RAYBURN HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515

PHONE: 202-225-6116  
FAX: 202-225-5590

WWW.PINGREE.HOUSE.GOV



CHELLIE PINGREE  
CONGRESS OF THE UNITED STATES  
1<sup>ST</sup> DISTRICT, MAINE

COMMITTEE ON APPROPRIATIONS

SUBCOMMITTEES:

AGRICULTURE, RURAL DEVELOPMENT, AND  
RELATED AGENCIES

INTERIOR, ENVIRONMENT, AND  
RELATED AGENCIES

MILITARY CONSTRUCTION, VETERANS AFFAIRS,  
AND RELATED AGENCIES

HOUSE AGRICULTURE COMMITTEE

SUBCOMMITTEES:

BIOTECHNOLOGY, HORTICULTURE, AND  
RESEARCH

CONSERVATION AND FORESTRY

Dear Friends,

2020 has been a year of unconscionable loss and hardship. The COVID-19 pandemic has ravaged our nation, magnifying long-unaddressed inequities. I hear daily from constituents whose lives have been upended by the pandemic. As we navigate these ongoing challenges, my top priority in Congress has been to advocate for the resources Maine residents, businesses, and institutions need to weather this crisis.

In March, the CARES Act was signed into law, providing much-needed relief to Mainers, including expanded unemployment benefits, stimulus checks, grants and loans for small businesses and nonprofits, and funding for health care providers on the front lines of this crisis. As this crisis wore on, I saw increased need; that's why I voted for the Heroes Act in May and again in October to provide further support.

The pandemic is not the only crisis we face. Climate change threatens Maine's environment and industries. This summer, the Gulf of Maine had its hottest day on record, and we experienced the longest and most severe drought in 20 years. Maine farms continue to be stymied by climate change, but they can also play a crucial role in combatting it. In February, I introduced the Agriculture Resilience Act to ensure American agriculture is net-zero by 2045. The release of Maine's Climate Action Plan is a major step in the fight against the climate crisis. I will continue to work with state leaders to ensure they have the federal support needed to achieve this ambitious agenda.

2021 will offer different challenges. We must distribute a vaccine to millions, restore jobs, uplift the economy, and repair the divisions that undermine our ability to make meaningful change. I look forward to working with the incoming presidential administration to meet these challenges and emerge as a stronger, more resilient nation.

As always, the needs of Mainers guide my work as we recover from this crisis. If there is anything my office can do to help, please reach out.

Sincerely,

Chellie Pingree  
Member of Congress





# HOUSE OF REPRESENTATIVES

2 STATE HOUSE STATION  
AUGUSTA, MAINE 04333-0002  
(207) 287-1400

Dear Waterville Neighbors:

Thank you for the opportunity to continue to represent the people of Waterville in the 130th Legislature. It is truly an honor to serve our community.

This new legislative session will look very different from any other because of the continuing COVID-19 pandemic. We were sworn in at the Augusta Civic Center, and much of our early work will take place remotely, with both legislators and the public participating via the internet. We are determined, however, to continue to do our work for the people of Maine in spite of the difficulties caused by the pandemic.

Our major work in the upcoming session will be the creation of a two-year balanced budget. Our goals in helping to craft this document are to keep the services intact for the people who need them most and increase state funding for education without placing an undue burden on taxpayers.

Another critical area of work will be to get Maine's economy back on its feet as things return to normal as we move out of the pandemic. Important steps in this direction will include making sure our workforce is properly trained for the new economy, improving access to broadband and improving our roads and bridges. We will also need to address the serious shortcomings in our unemployment insurance system that were brought to light by the current situation.

In addition to our COVID-19 efforts, we will be looking at ways to deal with other long-standing problems, such as the ongoing opioid crisis, taking steps to reduce global warming and climate change and making healthcare more affordable and more accessible.

In these challenging times, we would like to encourage you to reach out to us if we can be of any help to you and your family, or if you want to discuss any legislation. We fully welcome your questions and feedback.

Best Regards,

Handwritten signature of Colleen M. Madigan in black ink.

Rep. Colleen Madigan

Handwritten signature of Bruce A. White in black ink.

Rep. Bruce White



Scott Cyrway  
Senator, District 16

130<sup>th</sup> MAINE SENATE

3 State House Station  
Augusta, ME 04333

### **A message from Senator Scott Cyrway**

Dear Friends and Neighbors:

Let me begin by thanking you for allowing me the honor of serving you in the Maine Senate. I am grateful that you have put your trust in me and can assure you I will continue to work tirelessly on your behalf.

As you are no doubt aware, Maine is in the midst of the one of its greatest difficulties, both in public health and economic downturn. The 130<sup>th</sup> Maine Legislature faces the challenge posed by a \$1.4 billion budget shortfall, and perhaps more than ever before, state government must learn to live within its means.

As we move through the Legislative session I will be mindful of this and will do my best to hold the line on any new taxes or unneeded borrowing. Like you and your family, state government must tighten its belt in slow economic times and make the difficult, but necessary decisions that will allow us to weather the storm.

At the same time, it is very important that we restore a sense of balance in state government where both the Governor and the Legislature work together on behalf of you, our constituents. This is even more important given the unusual nature of how and where this Legislature will meet, given the safety considerations required by the global pandemic. However the legislative process plays out, it is imperative that the public continue to have access to and play a critical role in the work of the Legislature. These will be a few of my priorities this coming year.

In addition to working on these important issues, I look forward to serving on two legislative committees this session: Criminal Justice and Public Safety; Innovation, Development, Economic Advancement and Business.

Again, thank you for electing me to serve you in the State Senate. The 130<sup>th</sup> Legislature certainly has a great deal of work to do, but I believe that if we come together, there is nothing we can't accomplish. Please feel free to contact me at 287-1505 or [scott.cyrway@legislature.maine.gov](mailto:scott.cyrway@legislature.maine.gov) if you have comments, questions or if you would like assistance in navigating our state's bureaucracy.

Sincerely,

A handwritten signature of Scott Cyrway in cursive script.

Scott Cyrway  
State Senator



Janet T. Mills  
GOVERNOR

STATE OF MAINE  
OFFICE OF THE GOVERNOR  
1 STATE HOUSE STATION  
AUGUSTA, MAINE  
04333-0001

Dear Friends:

When I took the oath of office to become Maine's 75th governor, I never imagined that we would face a pandemic. But that is our current reality, and it is my solemn responsibility to guide our state through this unprecedented time to keep Maine people safe and healthy.

COVID-19 is wreaking havoc on our national economy, dealing heavy losses to businesses of all sizes, while millions of people find themselves newly unemployed. Here in Maine it has taken the lives of hundreds of people and sickened many more. While we all dream of going back to the way things were, the fact is that our lives will not return to normal soon. Instead, we have to invent a new normal – a different way of doing business, shopping, traveling, and enjoying the Maine outdoors – one that keeps us all safe.

My Administration, in collaboration with public health experts and business leaders across the state, developed a plan to gradually and safely restart Maine's economy. My Administration has also formed an Economic Recovery Committee charged with assessing the economic impacts of the pandemic on Maine's economy and providing recommendations for policy changes to deal with these impacts. Together, drawing on the hard work and resilience of Maine people, we will rebuild and strengthen our economy and rise from this unprecedented challenge a stronger state than ever.

I continue to be amazed by the strength and courage of the Maine people and businesses who have found different ways to do business and the brave first responders in your town and in our health care facilities. Thank you to the people of Maine who have demonstrated patience, kindness, and compassion during this difficult time.

Please take care,

Janet T. Mills  
Governor

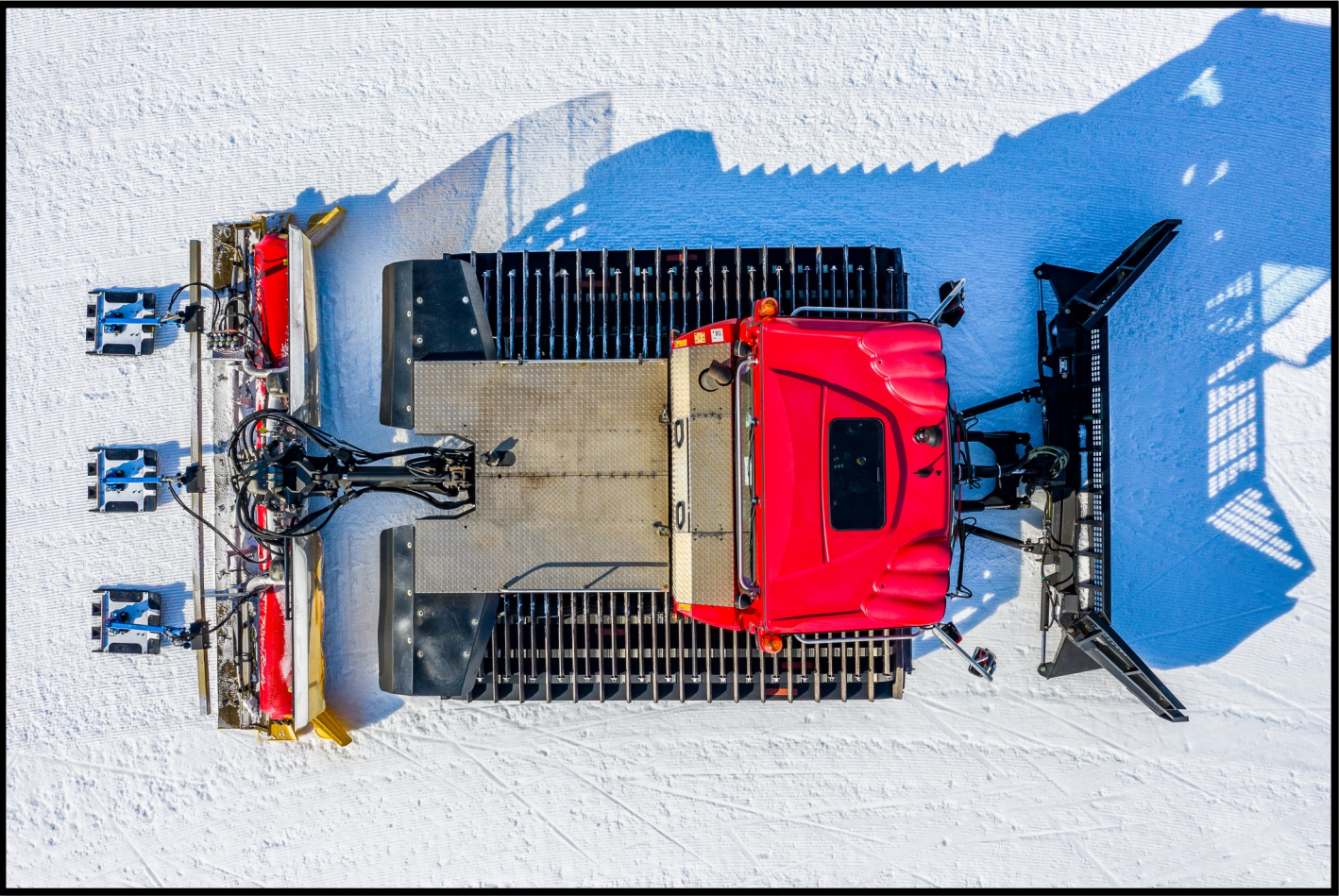
P.S. For the latest information and guidance on Maine's response to COVID-19, as well as resources for assistance during this time, please visit [www.maine.gov/covid19/](http://www.maine.gov/covid19/).



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# Helpful Information



# Online Services:

[www.waterville-me.gov](http://www.waterville-me.gov)

- ◆ City Department and Services Information
- ◆ Contact information for City Staff, including City Council and Department Directors
- ◆ Recycling and Rubbish Pick-Up Schedules
- ◆ Dog License Online Purchasing and Renewal Service
- ◆ Information on Getting Married in Waterville
- ◆ Purchase Hunting & Fishing Licenses
- ◆ Register Your Vehicle Online
- ◆ Pay your Taxes Online
- ◆ Online State ID/Driver's License Renewal
- ◆ Apply to Use City Parks/Facilities

## Looking Ahead to 2020 CITY COUNCIL MEETING SCHEDULE

City Council meetings are held on the **1st and 3rd Tuesdays of each month**, with the exception of the 1st November meeting which is moved to the next day, Wednesday, due to Election Day. Special council meetings may be held throughout the year on an as-needed basis. Annual budget meetings are typically held from April through June. Additional meetings and/or changes to meetings are advertised on our City facebook page ([www.facebook.com/WatervilleMEOfficial](https://www.facebook.com/WatervilleMEOfficial)) and on our web site ([www.waterville-me.gov](http://www.waterville-me.gov)).

## STATE I.D. / DRIVER'S LICENSE RENEWAL & REPLACEMENT

**For questions about licensing or IDs: call the BMV Office directly at 624-9000**

### ONLINE

You can renew your driver's license and/or State ID, or request a replacement, anytime day or night online as long as you have provided proof of legal residence to the Bureau of Motor Vehicles in the past and do not require an eye exam or updated picture.

**FMI:** <http://tinyurl.com/MaineBMV>

### WATERVILLE AAA OFFICE

The Waterville AAA office also offers this service at their location at 13 Washington St. Office hours are Mon-Fri from 8:30am-5pm & Saturdays 9am-1pm.

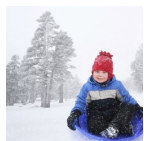
**FMI:** <http://tinyurl.com/wtvlAAA>.

**PLEASE NOTE:** AAA branches cannot perform changes to your license. You must visit a BMV branch or mobile unit to make address changes, name changes, and photo changes.

### MOBILE UNIT

The BMV Mobile Unit is located at the Congregational Church in Winslow on the first Monday and second and fourth Fridays of every month from 9AM to 1PM and 2PM to 3PM, *unless it falls on a legal holiday*. The unit is available at the Congregational Church 12 Lithgow Street, Winslow ME 04901

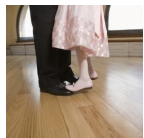
# Annual Events in Waterville\*



## WINTER CARNIVAL

Held annually, in late January/early February Sample the delights of winter with this family-friendly, free carnival!

**FMI:** <http://quarryroad.org>



## FATHER/DAUGHTER DANCE

Held annually on the last Friday in February Daddies and daughters (grades K-5) can dance the night away at this RSVP only event.

**FMI:** [www.waterville-me.gov/parks](http://www.waterville-me.gov/parks)

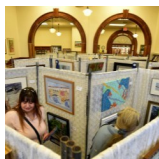


## BATTLE OF THE BADGES

Held annually in early March

Watch Waterville's F.D. & P.D. duke it out in this annual fundraiser!

**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## MAINE OPEN JURIED ART SHOW

Held annually in late March

For over 25 years, this art show has attracted artists from over 50 Maine communities! **FMI:**

[www.watervillelibrary.org](http://www.watervillelibrary.org)



## EASTER EGG HUNT

Held annually on the Saturday before Easter Bring your children aged 3-7 to collect eggs and meet the Easter bunny!

**FMI:** [www.waterville-me.gov/parks](http://www.waterville-me.gov/parks)



## WFD AWARDS BANQUET

Held annually in early April

This RSVP only event is open to the public and includes a delicious meal, awards ceremony, and great company!

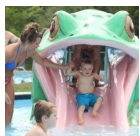
**FMI:** [www.waterville-me.gov/fire](http://www.waterville-me.gov/fire)



## MEMORIAL DAY PARADE

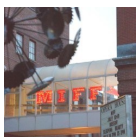
Observed annually on the holiday, which is the last Monday of May

**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## MOTHER/SON POOL PARTY

Held annually in July Moms and sons (grades K-5) have the pool to themselves for the evening during this RSVP only event!



## MIFF – MAINE INTERNATIONAL FILM FESTIVAL

Held annually, usually the 3rd week of July

This 10 day film festival presents a selection of feature-length dramas, documentaries, shorts, and films for children.

**FMI:** <http://www.miff.org/>

## ATLANTIC MUSIC FESTIVAL

Held annually in July/August

Featuring numerous public performances over several weeks completely free of charge.

**FMI:** [www.atlanticmusicfestival.org](http://www.atlanticmusicfestival.org)



## NATIONAL NIGHT OUT

Held annually, 1st Tuesday of August

South End residents enjoy this annual Festival & BBQ with the P.D.!

**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)



## WPD CHARITY GOLF CLASSIC

Held annually in the late summer/early fall

The Waterville Police Dept. hosts this classic golf tourney as a fundraiser for local organizations!

**FMI:** [www.waterville-me.gov/police](http://www.waterville-me.gov/police)



## TASTE OF WATERVILLE

Held annually, 1st Wednesday of August

An annual downtown event featuring fabulous foods, entertainment, and more!

**FMI:** [www.tasteofwaterville.com](http://www.tasteofwaterville.com)



## MAINE CRAFT WEEKEND

Typically held the first weekend in October

Waterville participates in this statewide tour of craft studios, breweries, businesses and events.

**FMI:** [www.mainecraftweekend.org](http://www.mainecraftweekend.org)



## VETERANS' DAY PARADE

Observed annually on November 11

Local leaders and residents gather to support our veterans.

**FMI:** [www.waterville-me.gov](http://www.waterville-me.gov)

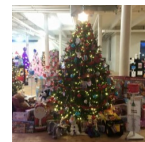


## SUKEFORTH FAMILY FESTIVAL OF TREES

Held annually in mid- to late-November

A fun, family-friendly, fundraising event.

**FMI:** [www.spectrumgenerations.org](http://www.spectrumgenerations.org)



## PARADE OF LIGHTS & KRINGLEVILLE

Held annually on the Friday after Thanksgiving

The Claus' arrive downtown during the Parade of Lights and host visits in their holiday home at no charge. **FMI:** <http://kringleville.org>



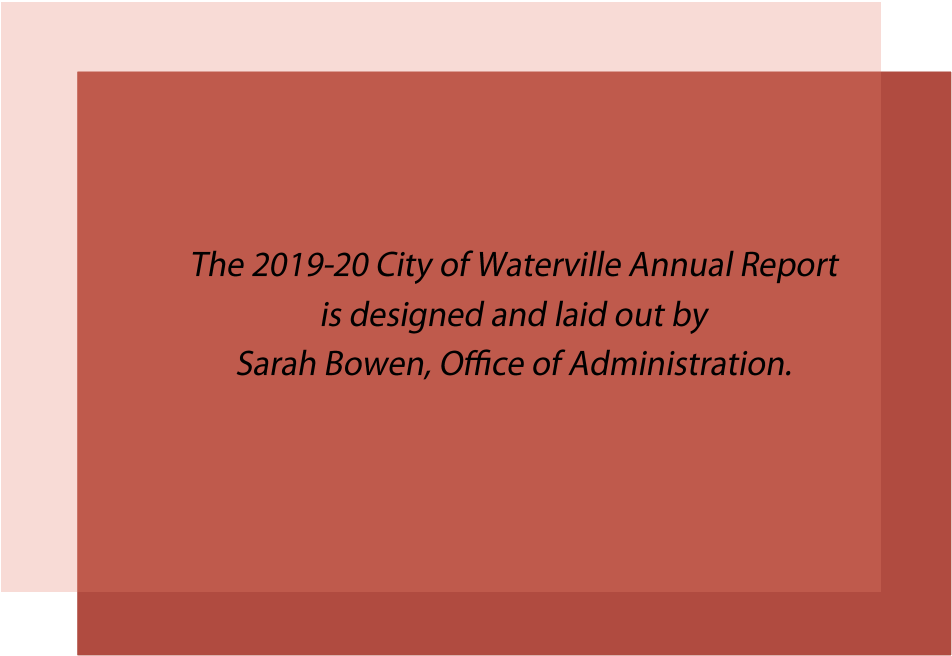
**\*NOTE:** This is not an inclusive listing of all events in Waterville and events listed here may be subject to change. **For more, check out the event calendars at:** [www.waterville-me.gov/category/event](http://www.waterville-me.gov/category/event) and [www.watervillecreates.org](http://www.watervillecreates.org)



## Frequently Requested Phone Numbers

<b><u>Business Name</u></b>	<b><u>Phone Number</u></b>	<b><u>Business Name</u></b>	<b><u>Phone Number</u></b>
Alfond Municipal Pool	207-877-6699	Muskie Center/Spectrum Generations	207-873-4745
Albert Hall School	207-872-8071	Opera House Box Office	207-873-7000
Central Maine Growth Council	207-680-7300	Post Office	207-873-0714
Dept. of Motor Vehicles (Augusta)	207-624-9000	Shredding on Site	207-872-2029
District Attorney's Office	207-873-7317	Social Security Administration	1-800-772-1213
District Court—Waterville	207-873-2103	Superintendent of Schools	207-873-4281
Humane Society—Waterville Area	207-873-2430	Waterville Housing Authority	207-873-2155
Kennebec Water District	207-872-2763	Waterville Main Street	207-680-2055
Mid Maine Chamber of Commerce	207-873-3315	Waterville Public Library	207-872-5433
Mid Maine Homeless Shelter	207-872-6550	Waterville Senior High School	207-873-4281
Morning Sentinel	207-873-3341	Waterville Sewerage District	207-873-5191





*The 2019-20 City of Waterville Annual Report  
is designed and laid out by  
Sarah Bowen, Office of Administration.*

